

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 29 November 2024 5:13 PM
To: CHARMAINE KONG
Cc: MT_Claim_SG; Admin A
Subject: [SEEK MANDATE] - OREF: 24/24/24/VC05/029776 -: Accident Involving GBJ4342K with XE7389Y on 28/08/2024 *** LKK REF: CD/LPC24090195/Rpa3
Attachments: TP GIA REPORT.pdf; LKK SURVEY REPORT & PHOTOS_GBJ 4342K.pdf; GBJ4342K LOD.pdf

Your ref: **24/24/24/VC05/029776**

Our ref : CD/LPC24090195/Rpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING XE7389Y(LONPAC) AND GBJ4342K(TP) ON 28/08/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as the metal drop from his lorry and hit onto third party van. We have contacted insured PIC Mr Yusoff and confirm that it is a metal drop from their lorry and cause damaged to third party van.

We seek your approval to offer repairer **"VENDA ENGINEERING & TRADING PTE LTD"** at **\$4,190.18(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9% GST)	\$ 13,594.89	\$ 3,488.00 (\$3,200.00 + 9% GST)
2. Loss of Use (7days x \$120.00)	\$ 840.00	\$ 700.00 (7days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
4. Admin Fee	\$ 107.00	\$ -
Total	\$ 14,544.07	<u>\$ 4,190.18</u>

Surveyor recommended 5days for repair + 1PRS + 1SUNDAY = 7DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/11/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, 13 September 2024 1:43 PM
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: OREF: 24/24/24/VC05/029776 -: Accident Involving GBJ4342K with XE7389Y on 28/08/2024 *** LKK
REF: CD/LPC24090195/Rpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Wednesday, 11 September 2024 2:54 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: OREF: 24/24/24/VC05/029776 -: Accident Involving GBJ4342K with XE7389Y on 28/08/2024 *** LKK
REF: CD/LPC24090195/Xpa3

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

OI GIA attached.

Thank you.

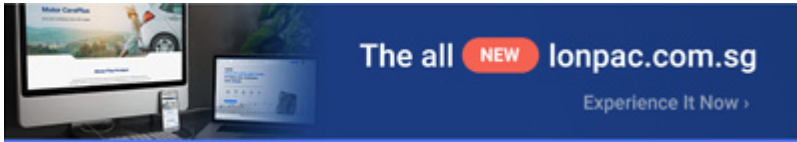
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 11 September 2024 2:43 pm

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OREF: 24/24/24/VC05/029776 (Charmaine's case) FW: Accident Involving GBJ4342K with XE7389Y on 28/08/2024 *** LKK REF: CD/LPC24090195/Xpa3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Wednesday, 11 September 2024 11:48 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OREF: 24/24/24/VC05/029776 (Charmaine's case) FW: Accident Involving GBJ4342K with XE7389Y on 28/08/2024

Dear Gerald,

Thank you for the assignment.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, September 11, 2024 11:18 AM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: OREF: 24/24/24/VC05/029776 (Charmaine's case) FW: Accident Involving GBJ4342K with XE7389Y on 28/08/2024

Lonpac External - General

Lonpac External - General

Dear Rajes,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Venda Claims Dept <claims@vendaengrg.com.sg>

Sent: Wednesday, 11 September 2024 11:08 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Accident Involving GBJ4342K with XE7389Y on 28/08/2024

Dear Officer In charge,

We are repairing the motor vehicle GBJ4342K. Enclosed Accident Statement and LTA search fee for your attention please. Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two (2) working days upon receiving this email.

Kindly inform the vehicle already in our premises located at No. 8 Tuas Avenue 18, Singapore 638892.

Please call 8126 8587 for vehicle survey.

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Pei Jin

Venda Engineering & Trading Pte Ltd
No 8 Tuas Avenue 18
Singapore 638892
(Level 5_Workshop)
Tel : 8126 8587

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