



Z-ONE AUTOMOTIVE PTE LTD

1 Kaki Bukit Ave 6, Blk D #01-85/87, Autobay@Kaki Bukit Singapore 417883

Tel: [62502115](tel:62502115)/[66342112](tel:66342112) Fax: [66342122](tel:66342122)

Email: service@z-one.com.sg; enquiry@z-one.com.sg

AUTOMOTIVE  PERFORMANCE Company Registration No. 201118055N

Our Ref : SNM1530X

Your Ref : SKV6740L (23/24/24/VP05/029823)

19TH SEPTEMBER 2024

BY EMAIL
WITHOUT PREJUDICE

Lonpac Insurance Bhd
300 Beach Road,
#17-04/07 The Concourse
Singapore 199555

Attention: Motor Claims Dept.

Dear Sir/Mdm,

CLAIMANT: TANG CHEE KUAN

**ACCIDENT INVOLVING SNM1530X & SKV6740L ALONG SINGAPORE CUSTOMS CHECKPOINT
ON 04/09/2024 AT 0845HRS**

We refer to the above matter.

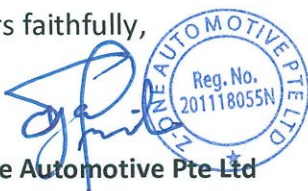
As the quantum was agreed between your surveyor- LKK AUTO and our Ms Syafirah, we are submitting our claims as follows:

| | | |
|-----------------------------------|-----------|-----------------|
| 1. Cost of Repair (9% GST) | \$ | 4,687.00 |
| 2. Loss of Use For 3 Days x \$150 | \$ | 450.00 |
| 3. GIA Search Fees | \$ | 31.00 |
| Total: | \$ | 5,168.00 |

A copy each of the following supporting documents is enclosed:

- (1) Final Repair Bill
- (2) Letter of Authority
- (3) GIA Search Fees

Yours faithfully,



Z-one Automotive Pte Ltd
Ecls

LETTER OF AUTHORITY

RE: ACCIDENT INVOLVING VEHICLE NOS SNM1530X

& SKV6740L ALONG

Singapore Customs

ON 04/09/2024 at about 0845hrs

1. I/ We, hereby appoint Z-ONE AUTOMOTIVE PTE LTD to be my agent and I/We authorize my said agent to give you all instructions pertaining to the conduct of my claim including instructions to commence legal proceedings in court in my name against the third party driver/or his employers, if applicable.
2. ** My said agent also has my authority to decide on my behalf whether to accept any offer of settlement from the third party and/or his insurers.
3. I understand and accept that until I revoke my said agent's authority in writing to you, I am bound by all instructions given by my said agent to you
4. ** Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/We undertake to pay you and my/our Solicitor the cost of repair settled and related expenses and disbursement incurred.
5. My vehicle is repaired on my own will without any inducement, threat or promise.



Signature

(Company's stamp if applicable)

Name: Tang Chee Kuan

NRIC No: S7689225C

Address: 53 Sunrise Avenue, #03-22, S(606746)



LONPAC INSURANCE BHD

CLAIM NO : 23/24/24/VP05/029823
DATE : 04 NOV 2024

DISCHARGE VOUCHER

I/We, TANG CHEE KUAN confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SKV6740L the sum of Singapore Dollar Five Thousand Eighteen Only (**\$5,018.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SNU3399D(SNM1530X) and SKV6740L on 04/09/2024 along/at SINGAPORE CUSTOMS CHECKPOINT.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ HENG YEW TECK DESMOND AND/OR**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**Z-ONE AUTOMOTIVE PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

11/11/2024

.....
Signature of vehicle owner/Date

Tang Chee Kuan

11/11/2024

.....
Name of vehicle owner /Date



Z-ONE AUTOMOTIVE PTE LTD

1 Kaki Bukit Ave 6, Blk D #01-85/87, Autobay@Kaki Bukit Singapore 417883

Tel: 62502115/66342112 Fax: 66342122

Email: service@z-one.com.sg; enquiry@z-one.com.sg

AUTOMOTIVE • PERFORMANCE GST Registration No. 201118055N Company Registration No: 201118055N

TAX INVOICE

Tang Chee Kuan
53 Sunrise Avenue, #03-22
Singapore 806746

Contact : 92489863-Wife 82184292

Date : 19/09/2024

Date in : 16/09/2024

Vehicle Num. : SNM1530X

Make/Model : Toyota Alphard 2.5S C-Package CVT-2023

Chassis/Eng# : AGH300462034/2AR2885324

Accident Date : 04/09/2024

Claim No : C102119

Reference :

Policy No. : DMPG24011722 (05/08/2025)

LUMPSUM REPAIR BILL
AS PER SURVEYOR REPORT
DATED 19/09/2024
BY LKK Auto Consultants Pte Ltd

Amount \$

4,300.00

E. & O.E. Sub \$: 4,300.00

Add GST (9%) \$: 387.00

Total Amount \$: 4,687.00



Z-ONE AUTOMOTIVE PTE LTD



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B
Singapore 038989

E-mail: gears-support@shift-technology.com

GST Registration: M400017735

TAX INVOICE

Date of Request: 06/09/2024

Your Ref No: ZONE.SNM1530X

Dear Sir/Madam,

Date of Accident: 04/09/2024 09:00 (SGT)

Vehicle No: SNM1530X

Place of Accident: 21 Woodlands Crossing, Singapore 738203

With reference to your application for the accident report, we have attached the following accident report as requested:

| DOCUMENTS | ACCIDENT LOCATION | PER DOC (\$\$) | QTY | AMOUNT (\$\$) |
|----------------------------------|---|----------------|-----|---------------|
| SKV6740L | 21 Woodlands Crossing, Singapore 738203 | (31.00) | 1 | (28.44) |
| GST Amount | | | | (2.56) |
| Total Amount Due (GST Inclusive) | | | | (31.00) |

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Sep 2024 / 13:29:53

Receipt Date/Time : 10 Sep 2024 / 13:29:31

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240910-002088

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
|-------------------------------|--|-------------------------------|------------------------|------------------------------|
| Replaced Vehicle No. SNM1530X | | | | |
| 1 | Replacement of Veh Reg No. - SNU3399D | | | |
| | Replacement Fee | 300.00 | 27.00 | 327.00 |
| | 20240910132738034192 | | | |
| Sub-Total | | 300.00 | 27.00 | 327.00 |
| Total Before Rounding | | 300.00 | 27.00 | 327.00 |
| Rounding Difference | | | | 0.00 |
| Total Amount Payable | | | | 327.00 |
| Paid By | | | | |
| | 512972XXXXXX6449 | eNETS Credit Card | | 327.00 |
| | Total | | | 327.00 |
| | Cash Change | | | 0.00 |
| | Tendered Amount | | | 327.00 |
| | Excess Refundable Amount | | | 0.00 |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

Z- One Automotive Pte Ltd

Bank Account Details

Beneficiary Name:

Z- One Automotive Pte Ltd

Bank Name / Branch Name:

OCBC Bank - Oversea Chinese Banking Corporation
(Bedok Branch)

Bank Account No.:

623 009461001

Bank Code / Branch Code:

7339 / 623

Swift Code

OCBCSGSGXXX

Email Address:

service@z-one.com.sg

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Nur Syafirah - Accounts Assistant 90292188 service@z-one.com.sg

I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date: 11/11/2024



Acknowledged by :

Name / Date:

Hsiao Tong (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Thursday, 24 October 2024 9:54 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - OREF: 23/24/24/VP05/029823 (Huey Ni's case) FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SNM1530X & SKV6740L ALONG SINGAPORE CUSTOMS CHECKPOINT ON 04/09/2024 AT 0845HRS *** LKK REF: CD/LPC24090181/Xpa3

Lonpac External - Confidential

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Hi Hsiao Tong,

For LOU, please start lower.

Total mandate is up to \$5078.00 as per proposed.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 23 October 2024 11:47 am
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - OREF: 23/24/24/VP05/029823 (Huey Ni's case) FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SNM1530X & SKV6740L ALONG SINGAPORE CUSTOMS CHECKPOINT ON 04/09/2024 AT 0845HRS *** LKK REF: CD/LPC24090181/Xpa3

Lonpac External - Confidential

Your ref: **23/24/24/VP05/029823**

Our ref : CD/LPC24090181/Upa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKV6740L(LONPAC) AND SNU3399D(SNM1530X)(TP) ON 04/09/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he cut into third party's lane and hit onto third party vehicle.

We seek your approval to offer repairer "Z-ONE AUTOMOTIVE PTE LTD" at **\$5,078.00(all-in).**

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|-----------------------------------|---------------------|-----------------------------------|
| 1. Cost of Repair (with 9% GST) | \$ 24,674.28 | \$ 4,687.00 (\$4,300.00 + 9% GST) |
| 2. Loss of Use (3days x \$150.00) | \$ 450.00 | \$ 360.00 (3days x \$120.00) |
| 3. LTA/GIA Search Fee | \$ 31.00 | \$ 31.00 |
| Total | \$ 25,155.28 | <u>\$ 5,078.00</u> |

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 22/10/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAuto)

Sent: Thursday, 19 September 2024 3:15 PM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OREF: 23/24/24/VP05/029823 (Huey Ni's case) FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SNM1530X & SKV6740L ALONG SINGAPORE CUSTOMS CHECKPOINT ON 04/09/2024 AT 0845HRS *** LKK REF: CD/LPC24090181/Xpa3

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Documents shows TP replaced vehicle number from SNM1530X to SNU3399D.

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 11 September 2024 4:46 PM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OREF: 23/24/24/VP05/029823 (Huey Ni's case) FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SNM1530X & SKV6740L ALONG SINGAPORE CUSTOMS CHECKPOINT ON 04/09/2024 AT 0845HRS *** LKK REF: CD/LPC24090181/Xpa3

Dear Huey Ni,

Attached here with a copy of third party video footage for your easy reference.

Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Wednesday, 11 September 2024 3:03 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OREF: 23/24/24/VP05/029823 (Huey Ni's case) FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SNM1530X & SKV6740L ALONG SINGAPORE CUSTOMS CHECKPOINT ON 04/09/2024 AT 0845HRS *** LKK REF: CD/LPC24090181/Xpa3

Lonpac External - Confidential

Lonpac External - Confidential

Hi Mei Kwan,

We attach OI GIA.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 11 September 2024 10:56 am

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OREF: 23/24/24/VP05/029823 (Huey Ni's case) FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SNM1530X & SKV6740L ALONG SINGAPORE CUSTOMS CHECKPOINT ON 04/09/2024 AT 0845HRS *** LKK REF: CD/LPC24090181/Xpa3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Tuesday, 10 September 2024 11:40 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OREF: 23/24/24/VP05/029823 (Huey Ni's case) FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT /

ACCIDENT INVOLVING VEHICLES SNM1530X & SKV6740L ALONG SINGAPORE CUSTOMS CHECKPOINT ON
04/09/2024 AT 0845HRS

Dear Gerald,

Thank you for the assignment.

Please be informed that , repairer arrange survey on 11/09/2024.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, September 10, 2024 11:22 AM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Z-One Automotive Pte Ltd <service@z-one.com.sg>

Subject: FW: OREF: 23/24/24/VP05/029823 (Huey Ni's case) FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT /
ACCIDENT INVOLVING VEHICLES SNM1530X & SKV6740L ALONG SINGAPORE CUSTOMS CHECKPOINT ON
04/09/2024 AT 0845HRS

Lonpac External - General

Lonpac External - General

Dear Rajes,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Z-One Automotive Pte Ltd <service@z-one.com.sg>

Sent: Tuesday, 10 September 2024 11:06 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Syafirah <enquiry@z-one.com.sg>

Subject: Re: OREF: 23/24/24/VP05/029823 (Huey Ni's case) FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SNM1530X & SKV6740L ALONG SINGAPORE CUSTOMS CHECKPOINT ON 04/09/2024 AT 0845HRS

Dear Gerald,

Please appoint **LKK Auto Consultants** for the PRS.

Thank you!

Best Regards,

Nur Syafirah

Z-One Automotive Pte Ltd

1 Kaki Bukit Ave 6,

#01-85/87 Autobay @ Kaki Bukit

Singapore 417883

Tel: 66342112 Fax: 6634 2122

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On 10/9/2024 11:00 am, GERALD POH WEE BIN wrote:

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Nur,

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms your attention:-

1. Appraisal Associates Pte Ltd
2. FormTeam Consultancy Pte Ltd
3. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Z-One Automotive Pte Ltd <service@z-one.com.sg>

Sent: Tuesday, 10 September 2024 10:37 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Syafirah <enquiry@z-one.com.sg>

Subject: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SNM1530X & SKV6740L ALONG SINGAPORE CUSTOMS CHECKPOINT ON 04/09/2024 AT 0845HRS

Dear Sir /Mdm,

Kindly find the attached PRS Request for your kind attention.

For any further clarifications, kindly contact Sya @ 66342112.

Thank you!

--

Best Regards,

Nur Syafirah

Z-One Automotive Pte Ltd

1 Kaki Bukit Ave 6,

#01-85/87 Autobay @ Kaki Bukit

Singapore 417883

Tel: 66342112 Fax: 6634 2122

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