

## Hsiao Tong (LKKAUTO)

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 23 October 2024 11:47 AM  
**To:** ENG HUEY NI  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** [SEEK MANDATE] - OREF: 23/24/24/VP05/029823 ( Huey Ni's case) FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SNM1530X & SKV6740L ALONG SINGAPORE CUSTOMS CHECKPOINT ON 04/09/2024 AT 0845HRS \*\*\* LKK REF: CD/LPC24090181/Xpa3  
**Attachments:** TP GIA REPORT.pdf; LKK SURVEY REPORT & PHOTOS.pdf; PARF\_COE REBATE.pdf; LOD-SNM1530X.pdf; SNM 1530X CHANGE LICENCE PLATE TO SNU 3399D.pdf

Your ref: **23/24/24/VP05/029823**

Our ref : CD/LPC24090181/Upa3

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SKV6740L(LONPAC) AND SNU3399D(SNM1530X)(TP) ON 04/09/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he cut into third party's lane and hit onto third party vehicle.

We seek your approval to offer repairer **"Z-ONE AUTOMOTIVE PTE LTD"** at **\$5,078.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9% GST)	\$ 24,674.28	\$ 4,687.00 (\$4,300.00 + 9% GST)
2. Loss of Use (3days x \$150.00)	\$ 450.00	\$ 360.00 (3days x \$120.00)
3. LTA/GIA Search Fee	\$ 31.00	\$ 31.00
<b>Total</b>	<b>\$ 25,155.28</b>	<b><u>\$ 5,078.00</u></b>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 22/10/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 19 September 2024 3:15 PM  
**To:** ENG HUEY NI <hneng@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: OREF: 23/24/24/VP05/029823 ( Huey Ni's case) FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SNM1530X & SKV6740L ALONG SINGAPORE CUSTOMS CHECKPOINT ON 04/09/2024 AT 0845HRS \*\*\* LKK REF: CD/LPC24090181/Xpa3

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Documents shows TP replaced vehicle number from SNM1530X to SNU3399D.
- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 11 September 2024 4:46 PM  
**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OREF: 23/24/24/VP05/029823 ( Huey Ni's case) FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SNM1530X & SKV6740L ALONG SINGAPORE CUSTOMS CHECKPOINT ON 04/09/2024 AT 0845HRS \*\*\* LKK REF: CD/LPC24090181/Xpa3

Dear Huey Ni,

Attached here with a copy of third party video footage for your easy reference.  
Thanks.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>  
**Sent:** Wednesday, 11 September 2024 3:03 PM  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: OREF: 23/24/24/VP05/029823 ( Huey Ni's case) FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SNM1530X & SKV6740L ALONG SINGAPORE CUSTOMS CHECKPOINT ON 04/09/2024 AT 0845HRS \*\*\* LKK REF: CD/LPC24090181/Xpa3

**Lonpac External - Confidential**

**Lonpac External - Confidential**

Hi Mei Kwan,

We attach OI GIA.

Thanks

Huey Ni

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 11 September 2024 10:56 am  
**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: OREF: 23/24/24/VP05/029823 ( Huey Ni's case) FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SNM1530X & SKV6740L ALONG SINGAPORE CUSTOMS CHECKPOINT ON 04/09/2024 AT 0845HRS \*\*\* LKK REF: CD/LPC24090181/Xpa3

**Lonpac External - General**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>

**Sent:** Tuesday, 10 September 2024 11:40 AM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: OREF: 23/24/24/VP05/029823 ( Huey Ni's case) FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SNM1530X & SKV6740L ALONG SINGAPORE CUSTOMS CHECKPOINT ON 04/09/2024 AT 0845HRS

Dear Gerald,

Thank you for the assignment.

Please be informed that , repairer arrange survey on 11/09/2024.

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, September 10, 2024 11:22 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Z-One Automotive Pte Ltd <[service@z-one.com.sg](mailto:service@z-one.com.sg)>

**Subject:** FW: OREF: 23/24/24/VP05/029823 ( Huey Ni's case) FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SNM1530X & SKV6740L ALONG SINGAPORE CUSTOMS CHECKPOINT ON 04/09/2024 AT 0845HRS

## Lonpac External - General

## Lonpac External - General

Dear Rajes,

FYNA.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Z-One Automotive Pte Ltd <[service@z-one.com.sg](mailto:service@z-one.com.sg)>  
**Sent:** Tuesday, 10 September 2024 11:06 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Syafirah <[enquiry@z-one.com.sg](mailto:enquiry@z-one.com.sg)>  
**Subject:** Re: OREF: 23/24/24/VP05/029823 ( Huey Ni's case) FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SNM1530X & SKV6740L ALONG SINGAPORE CUSTOMS CHECKPOINT ON 04/09/2024 AT 0845HRS

Dear Gerald,

Please appoint **LKK Auto Consultants** for the PRS.

Thank you!

Best Regards,  
**Nur Syafirah**  
**Z-One Automotive Pte Ltd**  
**1 Kaki Bukit Ave 6,**  
**#01-85/87 Autobay @ Kaki Bukit**  
**Singapore 417883**  
**Tel: 66342112 Fax: 6634 2122**

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On 10/9/2024 11:00 am, GERALD POH WEE BIN wrote:

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Nur,

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms your attention:-

1. Appraisal Associates Pte Ltd
2. FormTeam Consultancy Pte Ltd
3. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Z-One Automotive Pte Ltd <[service@z-one.com.sg](mailto:service@z-one.com.sg)>

**Sent:** Tuesday, 10 September 2024 10:37 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Syafirah <[enquiry@z-one.com.sg](mailto:enquiry@z-one.com.sg)>

**Subject:** (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SNM1530X & SKV6740L ALONG SINGAPORE CUSTOMS CHECKPOINT ON 04/09/2024 AT 0845HRS

Dear Sir /Mdm,

Kindly find the attached PRS Request for your kind attention.

For any further clarifications, kindly contact Sya @ 66342112.

Thank you!

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Best Regards,

**Nur Syafirah**

**Z-One Automotive Pte Ltd**

**1 Kaki Bukit Ave 6,**

**#01-85/87 Autobay @ Kaki Bukit**

**Singapore 417883**

**Tel: 66342112 Fax: 6634 2122**

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