

Yan (LKK Auto)

From: Pang, Nicole-xs <Nicole-xs.pang@aig.com>
Sent: Friday, December 13, 2024 3:44 PM
To: Yan (LKK Auto)
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: AIG REF: 4630111471SG *** LKK REF: CD/AIG24090176/AUA3

Dear Yan,

Reopened. Please submit your report.

Best Regards

Nicole Pang

Claims Adjuster, Auto Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946
nicole-xs.pang@aig.com | www.AIG.sg

From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Thursday, December 12, 2024 10:59 AM
To: Pang, Nicole-xs <Nicole-xs.pang@aig.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: AIG REF: 4630111471SG *** LKK REF: CD/AIG24090176/AUA3

This message is from an external sender; be cautious with links and attachments.

Dear Nicole,

We notice that the status in Merimen for this case is closed.

Survey was conducted. Please re-open the case for us to submit WP report.

Thank you.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pang, Nicole-xs <Nicole-xs.pang@aig.com>
Sent: Monday, December 9, 2024 2:18 PM
To: Yan (LKK Auto) <yan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: AIG REF: 4630111471SG *** LKK REF: CD/AIG24090176/AUA3

Dear Yan,

We have just received.

We shall check and revert again.

Best Regards

Nicole Pang

Claims Adjuster, Auto Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946
nicole-xs.pang@aig.com | www.AIG.sg

From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Monday, December 2, 2024 2:06 PM
To: Pang, Nicole-xs <Nicole-xs.pang@aig.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: AIG REF: 4630111471SG *** LKK REF: CD/AIG24090176/AUA3

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Dear Nicole,

According to the repairer, third party had proceeded with the claim at another workshop.

Please advise if you received the claim from another workshop.

Thank you.

Cheers to a Wonderful Christmas and a Happy New Year 2025!

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pang, Nicole-xs <Nicole-xs.pang@aig.com>
Sent: Monday, November 25, 2024 10:41 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: AIG REF: 4630111471SG *** LKK REF: CD/AIG24090176/AUA3

Dear all,

OI has reported. Please advise on file status.

Thanks.

Best Regards

Nicole Pang

Claims Adjuster, Auto Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946
nicole-xs.pang@aig.com | www.AIG.sg

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, October 1, 2024 6:03 PM
To: Pang, Nicole-xs <Nicole-xs.pang@aig.com>; Yan (LKK Auto) <yan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: AIG REF: 4630111471SG *** LKK REF: CD/AIG24090176/AUA3

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Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Yan,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pang, Nicole-xs <Nicole-xs.pang@aig.com>
Sent: Tuesday, 1 October 2024 5:21 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: AIG REF: 4630111471SG

Dear Ladies,

We refer to the above matter handled at your end.

Kindly advice if the 2nd and final non reporting letter has been sent to Insured.

Thank you.

Best Regards

Nicole Pang

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946
nicole-xs.pang@aig.com | www.AIG.sg

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