

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 26 September 2024 7:49 AM
To: Claims; Rajes (LKK Auto); SUR; assignments
Subject: RE: OD CLAIM FOR VEHICLE SMD 539 M, DOA: 8/9/2024 - CH

Dear En Qi,

As instructed by our client , please proceed to repair the **insured vehicle SMD 539M (Excess \$400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,
Veron Chen | Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 25 September 2024 1:30 PM
To: Claims <claims@premiumauto.com.sg>; Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR VEHICLE SMD 539 M, DOA: 8/9/2024 - CH

Dear En Qi,

Pending approval from AIG

Once approved will send you email

Best Regards,
Veron Chen | Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 25 September 2024 10:38 AM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>;
Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR VEHICLE SMD 539 M, DOA: 8/9/2024 - CH

Dear Veron,

Kindly advise repair approval.

We look forward to your reply.

Thank you.

Best Regards,
En Qi Lim
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 24 September 2024 4:16 pm
To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>;
'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR VEHICLE SMD 539 M, DOA: 8/9/2024 - CH

Dear Veron,

The survey had been carried out today by Surveyor – Adrian already.

Kindly advise repair approval.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183

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From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Wednesday, 18 September 2024 12:51 pm

To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIM FOR VEHICLE SMD 539 M, DOA: 8/9/2024 - CH

Dear Cha Hau,

Noted with thanks.

We will arrange accordingly.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, September 18, 2024 12:36 PM

To: Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR VEHICLE SMD 539 M, DOA: 8/9/2024 - CH

Dear All,

Please reschedule the survey to 24/9/2024 10am @ 55 Ubi Road 1 , Owner leave car.

Best Regards,
Cha Hau
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: claims <claims@premiumauto.com.sg>

Sent: Wednesday, 11 September 2024 2:28 PM

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR VEHICLE SMD 539 M, DOA: 8/9/2024 - CH

Dear all,

Kindly find above attached is the estimate for your perusal.

Best Regards,
Kee Siang
Claims Advisor

❖ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689824

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Tuesday, 10 September 2024 10:19 am
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR VEHICLE SMD 539 M, DOA: 8/9/2024 - CH

Dear En Qi,

Noted with thanks.

We will arrange accordingly.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/
veronchen@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, September 9, 2024 6:08 PM
To: SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR VEHICLE SMD 539 M, DOA: 8/9/2024 - CH

Dear all

Kindly register OD claim for this vehicle. Attached are the GIA report and Certificate of Insurance for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 18/9/2024 @10am. 55 Ubi Road 1. Owner Leave Car.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9924 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

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