

247 Alexandra Road S(159934)



LETTER OF DEMAND

Your Ref: D24005382 MFCT
Our Ref: SNE 84886
To: MS FIRST CAPITAL INSURANCE

Dear Sirs,

ACCIDENT INVOLVING SNE 84886 & SH883B ON 18/06/2024

We are claiming on behalf of our client LAN HUAN GUAN JAMES

owner of vehicle number SNE 84886 involved in accident on 18/06/2024

with vehicle SH883B along/at ALONG BEDOK NORTH ST 1

Description of claims:

Cost of Repairs	\$ <u>4830.10</u>	(incl 9% GST)
Loss of Use/Rental	\$ <u>100</u> x <u>3</u> Days = \$ <u>300</u>	(incl 9% GST)
Search Fee	\$ <u>2.18</u>	(incl 9% GST)
Miscellaneous Fee	\$ <u>-</u>	(incl 9% GST)
TOTAL	\$ <u>5132.28</u>	(incl 9% GST)

We are claiming in full and final settlement of \$ 5132.28 (incl 9% GST) payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.

Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this _____



Internal

VOLKSWAGEN

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 1/2

Company
Ms First Capital Insurance
Limited
6 RAFFLES QUAY
#21-00
Singapore 048580

Customer Details:
Mr
LAU
HUAN GUAN JAMES
(LIU HUANYUAN)
16 BEDOK NORTH DRIVE
#10-03
SINGAPORE 465494

Document no. 12033011697
Document date 12-07-2024
Customer no. 6151041856
Customer GST-ID 195000106C
Dealer 30001
Job order number 2024017723/ 1
Job order date 01-07-2024
Service Advisor YEN MEI WONG

License plate	Model code	First registration	VIN	Model	Mileage
SNE8488G	CD13LML0	12-01-2022	WVWZZZCDZNW119477	Golf 1.5 Life GT110eTSID7F	33,722

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#8	280.00	305.20
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#8	480.00	523.20
5H6807417P GRU	Cover For Bumper Primed	1	pcs.	1,489.08	#8	1,489.08	1,623.10
5H0919492	Sensor Bracket	1	pcs.	15.10	#8	15.10	16.46
5H0919491A	Sensor Bracket	2	pcs.	15.10	#8	30.20	32.92
5H0919491	Sensor Bracket	1	pcs.	15.10	#8	15.10	16.46
3Q0919133 9B9	Seal Ring Satin Black	1	pcs.	6.58	#8	6.58	7.17
D 822150A1	Bonding Agent For Plastic	1	pcs.	78.24	#8	78.24	85.28
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	94.98	#8	94.98	103.53
5H6807568 9B9	Rear Diffuser Satin Black	1	pcs.	302.00	#8	302.00	329.18
	LABOUR	1	pcs.	840.00	#8	840.00	915.60
	SPRAY PAINT	1	pcs.	800.00	#8	800.00	872.00
	ALLIANZ ARF VS MS FIRST CAPITAL 3RD PARTY VEHICLE SH8813B D.O.A: 18-06-2024 SURVEY BY: MR RASUL,LKK						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#8	760.00	3,671.28	9%	398.82	4,431.28	4,830.10
Total	760.00	3,671.28		398.82	4,431.28	4,830.10

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

Payment in respect of any purchased services, packages inclusive of Prepaid Service Repair Package, or promotional items are strictly non-refundable.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

VOLKSWAGEN

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 2/2

Document no.	12033011697
Document date	12-07-2024
Customer no.	6151041856
Customer GST-ID	195000106C
Dealer	30001
Job order number	2024017723/ 1
Job order date	01-07-2024
Service Advisor	YEN MEI WONG

Company
Ms First Capital Insurance
Limited
6 RAFFLES QUAY
#21-00
Singapore 048580

Customer Details:
Mr
LAU
HUAN GUAN JAMES
(LIU HUANYUAN)
16 BEDOK NORTH DRIVE
#10-03
SINGAPORE 465494

License plate	Model code	First registration	VIN	Model	Mileage
SNE8488G	CD13LML0	12-01-2022	WVWZZZCDZNW119477	Golf 1.5 Life GT110eTSID7F	33,722

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SH8813B

Date of Accident

18/06/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance MS First Capital Insurance Ltd

Period of Insurance 01/01/2024 - 31/12/2024

Requested By Meiy Wong (Volkswagen Grou...

Requested Date 18/06/2024 21:20

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



LETTER OF AUTHORITY

ACCIDENT INVOLVING SNE 8488G and SH8813B on 18/06/2024
along Bedok North St 1
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, Chan Huan Guan James
of SNE 8488G Name of Policy Holder & IC / Passport number
owner of Vehicle Registration

Number SNE 8488G Own vehicle's number hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents or any person authorized by VGS to be *my / our Attorney and in * my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number SP202810262-01 taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this _____ of the month

Year _____

Signed & Delivered By:

[Signature]
Policy Holder

Witness By:



DISCHARGE VOUCHER

I / We Can Huan Guan James (Passport No. Sxxxx087J) the
owner of vehicle number SNE 8488G hereby accept from
_____ (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SNE 8488G & SH 8813B along Indok North St 1
on 18/06/2024.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on _____ (DD/MM/YYYY)


(Signature of owner / Company stamp)

Name : Can Huan Guan James

NRIC No. : Sxxxx087J

Date : 11th Jul 2024