

Yan (LKK Auto)

From: Neo Jie Si <NeoJieSi@msfirstcapital.com.sg>
Sent: Saturday, August 17, 2024 1:06 PM
To: Yan (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: [SEEK MANDATE] RE: [REQUEST VIDEO FOOTAGE] RE: D24005382MFCT/ctpl/js REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNE8488G & SH8813B ON 18-06-2024
Attachments: LKK SURVEY REPORT &_PHOTOS.pdf; SNE8488G_LOD.pdf

MSFC ref: **D24005382MFCT**
Your ref : **CD/FCI24060153/Rua3**

Dear Yan,

For loss of use, we offer up to \$60/day.

Please proceed to settle the claim up to \$5,012.28 (all-in).

Thanks and regards,

Neo Jie Si
Motor Claims

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

DID: 6359 1808 | TEL: 6359 1800 extn 808 | FAX: 6223 0541
Website <http://www.msfirstcapital.com.sg>

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From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Monday, August 5, 2024 3:37 PM
To: Neo Jie Si <NeoJieSi@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [SEEK MANDATE] RE: [REQUEST VIDEO FOOTAGE] RE: D24005382MFCT/ctpl/js REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNE8488G & SH8813B ON 18-06-2024

Your ref: **D24005382MFCT**
Our ref : **CD/FCI24060153/Rua3**

Dear Sirs/Mdm,

ACCIDENT INVOLVING SH8813B(MS FCIL) AND SNE8488G(TP) ON 18/06/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he encroached third party lane and hit onto third party's vehicle.

We seek your approval to offer repairer "**VOLKSWAGEN GROUP SINGAPORE PTE LTD**" at **\$5,132.28(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9%GST)	\$ 8,993.65	\$ 4,830.10 (\$4,431.28 + 9%GST)
2. Loss of Use (3days x \$100.00)	\$ 300.00	\$ 300.00 (3DAYS X \$100.00)
3. LTA/ GIA Search Fee	\$ 2.18	\$ 2.18
Total	\$ 9,295.83	<u>\$ 5,132.28</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 31/07/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Neo Jie Si <NeoJieSi@msfirstcapital.com.sg>

Sent: Friday, June 28, 2024 7:06 PM

To: Yan (LKK Auto) <yan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [REQUEST VIDEO FOOTAGE] RE: D24005382MFCT/ctpl/js REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNE8488G & SH8813B ON 18-06-2024

Dear Yan,

Please proceed with Direct settlement, up to \$ 4,667.62.

Thanks and regards,

Neo Jie Si

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

DID: 6359 1808 | TEL: 6359 1800 extn 808 | FAX: 6223 0541

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From: Yan (LKK Auto) <yan@lkkauto.com>

Sent: Tuesday, June 25, 2024 2:16 PM

To: Neo Jie Si <NeoJieSi@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [REQUEST VIDEO FOOTAGE] RE: D24005382MFCT/ctpl/js REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNE8488G & SH8813B ON 18-06-2024

Dear Jie Si,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Liability: 100%. Insured driver encroached third party lane and hit onto third party vehicle.

Please advise if we may proceed DS. Thanks.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Neo Jie Si <NeoJieSi@msfirstcapital.com.sg>

Sent: Tuesday, June 25, 2024 9:52 AM

To: Yan (LKK Auto) <yan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Harminder Kaur <Harminder@msfirstcapital.com.sg>

Subject: RE: [REQUEST VIDEO FOOTAGE] RE: D24005382MFCT/ctpl/js REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNE8488G & SH8813B ON 18-06-2024

Dear Yan,

Please find the attached video footage as requested.

Thanks and regards,

Neo Jie Si

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

DID: 6359 1808 | TEL: 6359 1800 extn 808 | FAX: 6223 0541

Website <http://www.msfirstcapital.com.sg>

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From: Yan (LKK Auto) <yan@lkkauto.com>

Sent: Monday, June 24, 2024 11:40 AM

To: Harminder Kaur <Harminder@msfirstcapital.com.sg>; Neo Jie Si <NeojieSi@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [REQUEST VIDEO FOOTAGE] RE: D24005382MFCT/ctpl/js REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNE8488G & SH8813B ON 18-06-2024

Dear Jie Si/Harminder,

Kindly provide the insured(SH8813B) video footage for our review.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Wednesday, June 19, 2024 5:10 PM

To: Harminder Kaur <Harminder@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Neo Jie Si <NeojieSi@msfirstcapital.com.sg>

Subject: RE: D24005382MFCT/ctpl/js REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNE8488G & SH8813B ON 18-06-2024

Dear Harminder,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>

Sent: Wednesday, June 19, 2024 3:55 PM

To: assignments <assignments@lkkauto.com>

Cc: Neo Jie Si <NeojieSi@msfirstcapital.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>;
Pearlyn.cheong@vw.com.sg; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore

<christopher.anthonidas@vw.com.sg>; Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>

Subject: D24005382MFCT/ctpl/js REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNE8488G & SH8813B ON 18-06-2024

Dear sirs,

Enclosed documents for survey.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

TEL : 6359 1800 | FAX : 6223 0541 |
Website <http://www.msfirstcapital.com.sg>
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From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Wednesday, June 19, 2024 10:53 AM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNE8488G & SH8813B ON 18-06-2024

Good Morning Claims ,

Please revert on liability and arrange survey for this vehicle ,Thank you.

Thanks and Best Regards,

Meiy Wong

Insurance Advisor

Aftersales

Volkswagen Group Singapore Pte Ltd

247 Alexandra Road

Singapore 159934

Main Line: +65 6305 7299

Direct line: +65 6305 7216

Mobile: +65 8121 4681

Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

<https://www.volkswagen.com.sg/>



It's not e-mail, if you print it. [Think Blue.](#)

Internal