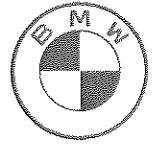


Performance Motors

BMW Dealer



India International Insurance Pte Ltd
64 Cecil Street
#04-05, IOB Building
Singapore 049711

Attn: Motor Claims Dept.

Your ref: **SLE9164H**
Our ref: **DS/ SME148C**

Without Prejudice

21 October 2024

ACCIDENT INVOLVING VEHICLES SME148C (BMW) & SLE9164H AT PIE TOWARDS KPE ON 13.08.2024

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair	: \$18,896.29 (INCLUDING GST)	Excess	: \$-
Loss of Use	: \$-	GIA/LTA Search	: \$-
Loss of Rental	: \$1000.00 (INCLUDING GST)	Others	: \$ -
		Total	: \$ 19,896.29

A copy of each of the following supporting documents is enclosed:

1. Copy of Tax Invoice /Excess Invoice / Rental Invoice
2. Copy of GIA Report
3. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please email to pml-pbsp@simedarby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Bodyshop

Bernard Wan
Head of Bodyshop, Aftersales

Performance Motors Limited.
Sime Darby Performance Centre, 303 Alexandra Road
Sime Darby Business Centre, 315 Alexandra Road
East Coast Centre, 280 Kampong Arang Road
Ubi Service Centre, By-appointments only

Tel: 1800-2255-269
Co Reg No. 197401559W

A Motors Company



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SME 148C & SLE 9164H ON 13/08/24

I, Wong Mun Kong owner of Vehicle Registration No. SME 148C
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:

Name: Wong Mun Kong (Date) 13/8/2024
NRIC No.: S1787831Z

In the presence of:

Chua Kee Sin
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

13/8/24
@ 1410hrs

Name: _____ (Date) _____
NRIC No.: _____

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2024D0009456
Claimant Ref: SME148C

We/I, PERFORMANCE MOTORS LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 18,896.29 (repair cost), S\$ 1,000.00 (loss of use/rental), ~~S\$ (search fee)~~, vehicle no. SME148C that was damaged pursuant to the accident which occurred on 13/08/2024 (date) at PIE TOWARDS KPE (location) involving vehicle no. SLE9164H (insured vehicle). This is pursuant to the inspection conducted on 27/08/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner WONG MUN KONG ("the third party claimant") of vehicle no. SME148C to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SME148C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

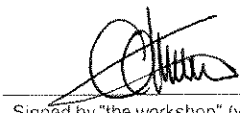
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 19,896.29 to PERFORMANCE MOTORS LTD.

Dated this 22 day of November 20 2024

CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

PERFORMANCE MOTORS LIMITED

NRIC:

303 Alexandra Road
Sime Darby Performance Centre
Singapore 159341
Tel: 6319 0100 (Sales)
6219 0111 (After Sales)

Address:

Nationality:

Occupation:

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

**51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)**

Nationality:

Occupation:

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg No. 197401559W GST Reg. No M2-0020081-x
Toll-free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



SERVICE TAX INVOICE

Repair Order No. : B1 1900903	Page No. : 1 of 2
Date IN : 04/09/2024	Invoice Number : 2856434 / WSB
Motor Claim Advisor: Chua Kee Sin	Invoice Date : 17/10/2024
	Payment Terms : 30 Days From Invoice
	Invoice By : Toh Jing Xuan

- CUSTOMER INFORMATION -

Mr Wong Mun Kong
Blk 21 Marina Way
#22-07

Singapore 018978

- INVOICE TO - 219

India Int'L Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

REGN. NO. SME148C	CHASSIS NO. WBY42AW030FR18782	REGN. DATE 17/08/2023	MODEL I4 EDRIVE35 GRAN	MILEAGE 6695
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- - - - L A B O U R 1 - - - -

	NETT
To replace both right doors and attachments, right sill trim, right sill trim lower section including make good the both right fenders, right roof frame, right entrance panel and carry out other necessary repairs caused by the accident.	3,825.00
To respray both right doors, both right fenders, right roof frame, right entrance panel and right side sill panel.	5,640.00
To carry out body cavity preservation. (3 panel).	354.00
To transfer lock mechanism from old to new door including conduct check on new door power window system for proper function. (2 doors).	1,062.00
To check electrical wiring systems and lightings at the right section for proper function.	177.00
To check steering geometry and conduct wheel alignment in accordance to BMW specifications. (1x).	531.00
To replace rear right wheel rim including balancing. (1x).	94.00
Sundries	150.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 13.08.2024. 3RD PARTY CAR : SLE9164H.	
YOUR REF NO : NIL.	
VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON 27.08.2024. AUTHORISED REPAIR BY MS JACLYN LOH FROM JP KNIGHTS ON 15.08.2024 VIA EMAIL.	
PROPOSE CAR RENTAL = \$1000.00. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00

Total Labour 1: **11,833.00**

- - - - P A R T S - - - -

	Qty	Retail Price	NETT
FRT RH DOOR	1	1,462.10	1,462.10
REAR RH DOOR	1	1,462.10	1,462.10
RH SILL TRIM PRIMED	1	309.40	309.40
(S/L) DOOR WEATHERSTRIP	2	178.85	357.70

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg No M2-0020081-x
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**Repair Order No. : **B1 1900903**Date IN : **04/09/2024**Motor Claim Advisor: **Chua Kee Sin**Page No. : **2 of 2**Invoice Number : **2856434 / WSB**Invoice Date : **17/10/2024**Payment Terms : **30 Days From Invoice**Invoice By : **Toh Jing Xuan**

RH SILL TRIM LOWER SECTION

1 353.65 353.65

C CLIP NUT

1 4.00 4.00

ALLOY RIM 9Jx19 GUNMETAL GREY

1 1,554.10 1,554.10

Total Parts : **5,503.05**Labour Charges : **11,683.00**Parts Charges : **5,503.05**Lubricant/Misc : **150.00**Total Labour & Parts Charges : **S\$ 17,336.05**Less Insurance Excess : **S\$ 0.00**Invoice Total Amount Exclude GST : **S\$ 17,336.05**GST @ 9% : **S\$ 1,560.24**Invoice Total Amount Include GST : **S\$ 18,896.29**

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 18,896.29

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



ACE DRIVE

Our Ref : HA202409-000036

Date : 6 September, 2024

To : MISS TAN HWEE PENG

NO. 21 #22-07
MARINA WAY
SINGAPORE 018978

From : HAZELLYNNA

Breakdown Hotline : 9297 2485

Delivery to hirer

21 MARINA WAY, #22-07
MARINA ONE RESIDENCES.
SINGAPORE 018978

Date : 09/09/2024
Time : 11:00

Collection from hirer

21 MARINA WAY, #22-07
MARINA ONE RESIDENCES.
SINGAPORE 018978

Date : 19/09/2024
Time : 10:59

RENTAL ACCEPTANCE

No.	Contact No.	D.O.B	DriveLicNo.	NRIC/Passport
Name of Driver(s)				
1	WONG MUN KONG	09/11/1967	S1787831Z	S1787831Z
2	MISS TAN HWEE PENG	20/06/1969	S6919715I	S6919715I
Car Make & Model : HONDA VEZEL 1.5X				
Reg. No. : SLZ9290R				
Rental Period : 09/09/2024 11:00 - 19/09/2024 10:59				
Rental Type : SHORT TERM				
Rental Rate : \$ 150.00 Per Day (Excl. GST)				
Security Deposit : \$500.00				
Singapore Dollars : FIVE HUNDRED DOLLARS ONLY				

Bank Transfer Details :

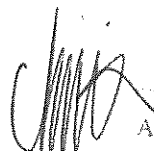
Account Holder : ACE DRIVE PTE LTD
1) DBS Account No: 003-918921-4
Bank Code - 7171
DBS Swift Code: DBSSSGSG
2) DBS Paynow : ACE DRIVE PTE. LTD.
UEN : 201004348K

Maximum Speed Limit : 120KM *mileage excess charges* = 2% X Daily rate \$ 150.00 X excess mileage(KM)
Mileage Cap : UNLIMITED = \$ 3.00 /KM

Remarks:

- Full comprehensive insurance coverage with Insurance excess @ \$ 3,000.00 (Maximum Liability payable upon accident reporting), restricted to Singapore use and up to 2 named driver(s).
- All Payments must be issued to "Ace Drive Pte Ltd".
- All bank transfer must be made to "Ace Drive Pte Ltd" & bank account number can be found above.
- Kindly send your cash payment request to payment@acedrive.sg.
- Please only make cash payment to our designated employee upon receiving our email acknowledgement.
- Please request for an official receipt for all cash payments made to our designated employees.
- Ace Drive will not be held responsible for any loss of cash payment made to any staff, otherwise authorized over email.
- In the event of an accident and the driver is not the name driver, your maximum liability is unlimited.
- Contact us immediately should you met with an accident. Do not attempt to repair our car, failing which minimum penalty \$300
- Security deposit required before the start of rental and will be forfeited with additional charges for recovery of vehicle if driver is not the approved named driver(s) or car is driven out of Singapore.
- Deposit refundable 7 - 14 working days from return date subject to traffic violations, summons, and un-paid penalties for, mileage, time extensions, petrol, and damages to our vehicle, if any.
- Speeding beyond the stated limit will incur a penalty of \$10/- per km/hr.
- Smoking, eating and drinking in the car will incur a charge of \$250/- for detailing and pest control.
- 20% of rental fee will be charged for late return per hour. 15 mins grace allowed and extensions are subject to availability.
- Delivery/pick up services available @ \$75/trip with additional \$20/- for requests less than 3 days before start of rental. \$75 chargeable for bookings on Saturday / Sunday / Public Holiday. \$125 chargeable for booking on Saturday / Sunday coinciding with Public Holiday.
- Any excess in mileage will be charged at 2% of rental amount per kilometer.
- Signee is fully responsible to inform other name driver of our terms & conditions.
- All other terms and conditions apply, please see overleaf.
- All prices quoted are subject to prevailing GST rate.

Confirmed and acknowledge by:

 **ACE
DRIVE**
Ace Drive Pte. Ltd.

Authorized Signature



TAN HWEE PENG

E.& O.E



ACE DRIVE PTE LTD
NO. 50 UBI AVE 3, #05-06
FRONTIER, SINGAPORE 408866
GST/Co. Reg. 201004348K

TAX INVOICE

Bill To:
MISSTAN HWEE PENG
No. 21 MARINA WAY
22- 07
SINGAPORE 018978

INVOICE : **AR202409-000141**
DATE : 06/09/2024
TERMS : C.O.D
STAFF ID : HAZELLYNNA
AGREEMENT NO : HA202409-000036

NO.	DESCRIPTION	AMOUNT(S\$)
1	Vehicle Reg No : SLZ9290R Make / Model : HONDA VEZEL 1.5X Rental Dates : Rental Billing From 09/09/2024 11:00:00 To 19/09/2024 10:59:00 (,SLZ9290R) Period : 10 day(s) Rental Rate	1,500.00
	REMARKS: - ALL PETROL SHORTFALL WILL BE CHARGE AT \$5/L - SINGAPORE USE ONLY - CASHCARD NOT INCLUDED -REMINDER :FOR VISA AND MASTERCARD TRANSACTIONS, PRESENTING THE PHYSICAL CARD IS REQUIRED	
2	RENTAL DISCOUNT (APPROVE BY MANAGEMENT)	-582.57

Please request for an official receipt for all cash payments made to our designated employees.

AMOUNT : S\$
ONE THOUSAND DOLLARS AND ZERO CENTS ONLY

SUB TOTAL	:	917.43
GST 9%	:	82.57
TOTAL S\$	:	1,000.00

Kindly remit via -

- 1) PAYNOW to Unique Entity Number (UEN) : 201004348K
- 2) Direct transfer to Ace Drive Pte Ltd, DBS Current account A/C No. 003-918921-4

ACE DRIVE PTE LTD

 **ACE**
DRIVE
Ace Drive Pte. Ltd.

Authorized Signature



Customer's Signature



Official Receipt

Receipt No : 202409-000086
Date : 06/09/2024

Breakdown Hotline : 9297 2485

Received from: TAN HWEE PENG
9797 0555

Remarks : RENTAL PAYMENT - SLZ9290R - 09/09/24-19/09/24

SUB	REFNO/INVOICE/OTHERS	LEDGER	LEDGER DESCRIPTION	CURR	ORIG. VALUE	ORIG. GST	BASE APPLIED
ARIN	AR202409-000141	12020	RENTAL DEBTORS	SS	1,000.00	0.00	1,000.00
Received DIRTR:DBS-CUR for Inv: AR202409-000141							

BASE AMT : 1,000.00

UNAPPLIED : 0.00

TOTAL APPLIED :

\$1,000.00

E. & O. E

Received By/ On Behalf Of:

ACE
DRIVE
Ace Drive Pte. Ltd.

ACE DRIVE PTE LTD

ACE DRIVE PTE. LTD. BRN 201004348K A Related Entity of Cars Stars Pte Ltd and Speed Credit Pte Ltd
50 Ubi Ave 3 #01-01/02 Frontier S408866 tel +65 6444 4400 fax +65 6444 4455 website: www.acedrive.sg

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	26 Aug 2024 16:13	Clm Dtl Modified	Claimant's Name: -> WONG MUN KONG. Claimant's ID: -> SXXXX831Z.	[A] HOW MEI KWAN	
2	26 Aug 2024 16:13	Clm Veh Model Changed	(208114) BMW I4 EDRIIVE35 GRAN COUPE (A).	[A] HOW MEI KWAN	
3	26 Aug 2024 16:13	Clm Created	Reg No: SME148C. Acct Date: 2024/08/13. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Etiqa Insurance Pte Ltd (HQ). Workshop: Performance Motors Limited (HQ)	[A] HOW MEI KWAN	
4	26 Aug 2024 16:13	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN	
5	26 Aug 2024 16:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/04	[A] HOW MEI KWAN	
6	26 Aug 2024 16:13	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN	
7	26 Aug 2024 16:15	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN	
8	26 Aug 2024 16:15	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN	
9	27 Aug 2024 18:40	Clm Dtl Modified	Insured Name: -> FRESH CARS PTE. LTD.. Insured ID: -> 201608540Z.	[A] HOW MEI KWAN	
10	12 Sep 2024 16:11	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] HOW MEI KWAN	
11	12 Sep 2024 16:26	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/09/04	[A] HOW MEI KWAN	
12	17 Oct 2024 09:19	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% - BOLA 15 Remark: Insured change lane collided third party.	[A] NA MENG YAN	
13	17 Oct 2024 11:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/04	[I] Priya	
14	17 Oct 2024 11:00	Adj Mandate Set	Approved:0.00.	[I] Priya	
15	25 Oct 2024 13:57	Video Downloaded	Downloaded Video - Accident-OIV	[A] HOW MEI KWAN	
16	11 Nov 2024 11:06	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN	
17	11 Nov 2024 11:06	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN	
18	11 Nov 2024 11:06	Clm Dtl Modified	JPJ Reg. Date: -> 2023/08/17.	[A] JOANNE LEE KHANG MIN	
19	11 Nov 2024 11:06	Clm Details Notified		[A] JOANNE LEE KHANG MIN	
20	18 Nov 2024 16:49	Adj Mandate Request	Cur.Req:19896.29;Liability: 100% *Quantum: \$ 19,896.29 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN	
21	19 Nov 2024 09:25	Adj Mandate Set	Approved:19896.29.	[I] Priya	

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3224831	27 Aug 2024 09:28:21	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SME148C	SLE9164H	12.00
3235135	12 Sep 2024 16:26:21	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SME148C	SLE9164H	12.00
3255616	17 Oct 2024 10:59:51	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SME148C	Priya	xx.xx
3260643	25 Oct 2024 13:58:34	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SME148C	HOW MEI KWAN	xx.xx