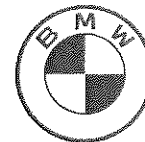


Performance Motors

BMW Dealer



India International Insurance Pte Ltd
64 Cecil Street
#04-05, IOB Building
Singapore 049711

Attn: Motor Claims Dept.

Your ref: **SLJ1287M**
Our ref: **DS/ SKT9876U**

Without Prejudice

10 October 2024

ACCIDENT INVOLVING VEHICLES SKT9876U (BMW) & SLJ1287M AT BUKIT BATOK WEST AVE 6 ON 10.09.2024

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair	: \$4,417.93 (INCLUDING GST)	Excess	: \$-
Loss of Use	: \$150.00 (\$50.00 X 3 DAYS)	GIA/LTA Search	: \$-
Loss of Rental	: \$-	Others	: \$-
		Total	: \$ 4,567.93

A copy of each of the following supporting documents is enclosed:

1. Copy of Tax Invoice
2. Copy of GIA Report
3. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Bodyshop

Bernard Wan
Head of Bodyshop, Aftersales

Performance Motors Limited.
Sime Darby Performance Centre, 303 Alexandra Road
Sime Darby Business Centre, 315 Alexandra Road
East Coast Centre, 280 Kampong Arang Road
Ubi Service Centre, By-appointments only

Tel: 1800-2255-269
Co Reg No. 197401559W

A Motors Company



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SKT98764 & SLJ1287M ON 10/9/24.

I, May NG owner of Vehicle Registration No. SKT98764
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:

[Signature] 10/9/2024
Name: May NG (Date)
NRIC No.: 8771630I

In the presence of:

Chua Kee Sin
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

[Signature] 19/9/24

Name: (Date)
NRIC No.:

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref:
Claimant Ref : SKT9876U

We/I, PERFORMANCE MOTORS LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,417.93 (repair cost), S\$ 150.00 (loss of use/~~rental~~) ~~of~~ vehicle no. SKT9876U that was damaged pursuant to the accident which occurred on 10/09/2024 (date) at BUKIT BOTAK WEST AVE 6 (location) involving vehicle no. SLJ1287M (insured vehicle). This is pursuant to the inspection conducted on 23/09/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner NG MAY FANG ("the third party claimant") of vehicle no. SKT9876U to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKT9876U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,567.93 to PERFORMANCE MOTORS LTD.

Dated this 6 day of Nov, 2024

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Chua Kee Sin
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)



SERVICE TAX INVOICE

Repair Order No. : B1 1906800

Date IN : 23/09/2024

Motor Claim Advisor: Chua Kee Sin

Page No. : 1 of 2

Invoice Number : 2849344 / WSB

Invoice Date : 30/09/2024

Payment Terms : 30 Days From Invoice

Invoice By : Toh Jing Xuan

- CUSTOMER INFORMATION -

Ms May Ng
616 WOODLANDS AVENUE 4
12- 559

SINGAPORE 730616

- INVOICE TO - 219

India Int'L Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

REGN. NO.
SKT9876U

CHASSIS NO.
WBAJG12000EN52844

REGN. DATE
26/06/2019

MODEL
X1 SDRIVE18I

MILEAGE
95135

- - - - LABOUR 1 - - - -

To replace rear bumper and attachments including carry
out other necessary repairs caused by the accident.

NETT

850.00

To respray rear bumper.

1,038.00

To check electrical wiring system and lighting at the
rear section for proper function.

177.00

Sundries.

80.00

To remove old PDC assembly, replace damaged parts and
reconnect to new bumper including conduct checks for
proper function.

177.00

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

0.00

DATE OF ACCIDENT : 10.09.2024. 3RD PARTY CAR : SLJ1287M.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON
23.09.2024. AUTHORISED REPAIR BY ,S YAN FROM LKK AUTO
ON 13.09.2024 VIA EMAIL.

PROPOSE LOSS OF USE = \$50X3. THE AMOUNT IS SUBJECTED
TO

0.00

INSURANCE COMPANY CONFIRMATION.

Total Labour 1: 2,322.00

- - - - PARTS - - - -

REAR TRIM UNDERRIDE PROTECTION (X L

Retail
Qty Price

NETT

1 168.75

168.75

REAR BUMPER PANEL PRIMED

1 964.30

964.30

REAR BUMPER MIDDLE TRIM PANEL (PDC)

1 283.55

283.55

REAR BUMPER TRIM BOTTOM (LINES)

1 299.55

299.55

EXPANDING RIVET BLACK

10 1.50

15.00

Total Parts : 1,731.15

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**

Repair Order No. : B1 1906800	Page No. : 2 of 2
Date IN : 23/09/2024	Invoice Number : 2849344 / WSB
Motor Claim Advisor: Chua Kee Sin	Invoice Date : 30/09/2024
	Payment Terms : 30 Days From Invoice
	Invoice By : Toh Jing Xuan

Labour Charges : 2,242.00	Total Labour & Parts Charges : S\$ 4,053.15
Parts Charges : 1,731.15	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 80.00	Invoice Total Amount Exclude GST : S\$ 4,053.15
	GST @ 9% : S\$ 364.78
	Invoice Total Amount Include GST : S\$ 4,417.93

Computer generated invoice. No signature is required.	Amount Payable Include GST : S\$ 4,417.93
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All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



BMW Dealer

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255269)

303, Alexandra Road
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315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax. 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

E S T I M A T E

10 Sept 2024

Estimate No. : b1 71134
Date Estimated : 10/09/2024
Prepared By : Chua Kee Sin

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

May Ng
616 WOODLANDS AVENUE 4
12- 559

SINGAPORE 730616

- ACCOUNT - 40000

Cash Sales - Service
Singapore India

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKT9876U	WBAJG12000EN52844	26/06/2019	X1 sDrive18i	92582

DESCRIPTION

Replace rear bumper include remove attachment etc and carryout necessary repairing work on accident damage area

850 1,275.00

Painting rear bumper

1,038.00

To check electrical wiring system and lighting at the rear section for proper function.

177.00

Sundries.

? 150.00

Total Labour 1: 2,640.00

DESCRIPTION	QTY	PRIC	VALUE
RR BUMPER CARRIER	1	561.20	561.20
MOUNTING SMART OPENER	1	86.70	86.70
REAR TRIM UNDERRIDE PROTECTION (XL)	1	168.75	168.75
Abrasion gua	1	2.90	2.90
Abrasion gua	1	2.90	2.90
REAR BUMPER PANEL PRIMED	1	964.30	964.30
REAR BUMPER MIDDLE TRIM PANEL (PDC)	1	283.55	283.55
REAR BUMPER TRIM BOTTOM (LINES)	1	299.55	299.55
REAR BUMPER TOWING EYE COVER	1	40.85	40.85
CLIP	26	1.25	32.50
ULTRASONIC SENSOR BLACK	4	269.65	1,078.60
DECOUPING RING PDC TORQUE CONVERTER	6	5.65	33.90

Total Parts : 3,555.70

Performance Motors Limited

A Sime Darby Motors Company

Co. Reg. No. 197401559W GST Reg. No M2-0020081-X

Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax. 64747770

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Singapore 438180
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Singapore 159944
Fax. 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 71134**
Date Estimated : **10/09/2024**
Prepared By : **Chua Kee Sin**

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKT9876U	WBAJG12000EN52844	26/06/2019	X1 sDrive18i	92582

Claims OD / <u>3rd Party</u> / Uninsured losses / Direct Settlement	
Regn No. _____	Claim No. _____
Date&Time <u>23/09/24</u>	Excess S\$ _____
Surveyor's Name <u>RASUL</u>	Sign _____
Surveyor's Tel <u>90010068</u>	Authorised Yes / No _____
Authorised Date _____	Time _____
RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No	
Surveyor's E-mail _____	
No. of Working Days Recommend <u>3 days</u>	

Reg 54 paint







Labour 1	:	2,640.00
Parts	:	3,555.70
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 9%	:	557.61
Grand Total	:	6,753.31

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Sep 2024 19:00	Clm Dtl Modified	Claimant's Name: -> NG MAY FANG. Claimant's ID: -> SXXXX130I.	[A] HOW MEI KWAN
2	10 Sep 2024 19:00	Clm Veh Model Changed	(206197) BMW X1 SDRIVE18I 1.5 LED NAV (A).	[A] HOW MEI KWAN
3	10 Sep 2024 19:00	Clm Created	Reg No: SKT9876U. Acct Date: 2024/09/10. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Performance Motors Limited (HQ)	[A] HOW MEI KWAN
4	10 Sep 2024 19:00	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Sep 2024 19:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/19	[A] HOW MEI KWAN
6	10 Sep 2024 19:00	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Sep 2024 19:01	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	10 Sep 2024 19:01	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
9	11 Sep 2024 14:12	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% - BOLA 27 Remark: Insured rear-ended third party.	[A] NA MENG YAN
10	11 Sep 2024 15:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/19. Mandate Remarks: Liability is clear in TP favour. Pls proceed. Thank you.	[I] Loganathan S/O Agoram
11	11 Sep 2024 15:08	Adj Mandate Set	Approved:0.00:Liability is clear in TP favour. Pls proceed. Thank you.	[I] Loganathan S/O Agoram
12	11 Sep 2024 15:12	Clm Dtl Modified	Insured Name: -> LION CITY RENTALS PTE, LTD.. Insured ID: -> 201504621K.	[A] HOW MEI KWAN
13	03 Oct 2024 16:29	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/09/19	[A] HOW MEI KWAN
14	29 Oct 2024 10:05	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	29 Oct 2024 10:05	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	29 Oct 2024 10:05	Clm Dtl Modified	JPJ Reg. Date: -> 2019/06/26.	[A] JOANNE LEE KHANG MIN
17	29 Oct 2024 10:05	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	04 Nov 2024 16:54	Adj Mandate Request	Cur.Req:4567.93:Liability: 100% *Quantum: \$ 4,567.93(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
19	05 Nov 2024 08:55	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/09/19. Mandate Remarks: Liability is clear in TP favour. Pls proceed. Thank you.	[I] Loganathan S/O Agoram
20	05 Nov 2024 08:55	Adj Mandate Set	Approved:4567.93:Liability is clear in TP favour. Pls proceed. Thank you.	[I] Loganathan S/O Agoram

Date From   Date To   Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3233863	11 Sep 2024 09:28:04	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SKT9876U	SLJ1287M	12.00
3248173	03 Oct 2024 16:29:42	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKT9876U	SLJ1287M	12.00