

Veron Chen (LKKAUTO)

From: Esther Lim <EstherLim@msfirstcapital.com.sg>
Sent: Friday, 18 October 2024 8:45 AM
To: Suraidah B Saidi PTCBC
Cc: claimstatusenquiry; Veron Chen (LKKAUTO); Ong Hua Yen (Strides Automotive Services Pte Ltd); Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)
Subject: D24007845MFSH/STRIDES: Direct Settlement (SM) - Accident Involving SNM2258B & SHB741P DOA 05.09.2024 (VEHICLE GROUNDED)

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Suraidah

We agree to a direct settlement with quantum to be agreed, with the number of days for Loss of Use/Loss of Rental to be consistent as recommended by our appointed surveyor.

It is noted that the repairer has agreed to undertake the repair at \$48,000.00 (excl GST) as per our surveyor's advice.

Note: Please take note that we will not be liable for any LOU/LOR incurred for checking of liability clearance before you commence repairs, as your customer have the alternative to claim under OD. For cases whereby liability is not clear, evidence should be submitted to us.

Thank you.

Regards
Esther Lim
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6359 1809 | M: 6359 1800 | F: 6223 0541
Website <http://www.msfirstcapital.com.sg>

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.
If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.
If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Sent: Friday, 18 October 2024 8:24 AM
To: Esther Lim <EstherLim@msfirstcapital.com.sg>
Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@stridespremier.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@stridespremier.com.sg>
Subject: Re: D24007845MFSH/STRIDES: Direct Settlement (SM) - Accident Involving SNM2258B & SHB741P DOA 05.09.2024 (VEHICLE GROUNDED)

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Esther,

Appreciate if you could revert with your position on liability as our client is checking upon the same.

Thank you & regards,

Suraidah

TPR Team, Claims Dept

Borneo Motors Singapore Pte Ltd | Inchcape Centre, 2 Pandan Crescent Level 4 | Singapore 128462

www.inchcape.com



From: Harminder Kaur <Harminder@msfirstcapital.com.sg>
Sent: Friday, 6 September 2024 5:02 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@stridespremier.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>
Subject: D24007845MFSH/STRIDES: Direct Settlement (SM) - Accident Involving SNM2258B & SHB741P DOA 05.09.2024 (VEHICLE GROUNDED)

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

This Message Is From an External Sender

This message came from outside your organization.

Dear Hua Yen,

PRI.

Thank You.

Best Regards,

Harminder Kaur

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

TEL : 6359 1800 | FAX : 6223 0541 |

Website <http://www.msfirstcapital.com.sg>

A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Sent: Friday, September 6, 2024 4:26 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor Claims

<MotorClaims@msfirstcapital.com.sg>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: Direct Settlement (SM) - Accident Involving SNM2258B & SHB741P DOA 05.09.2024 (VEHICLE GROUNDED)

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SLP8033B** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$XXX per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **San Joi Sam @ 9847 6209** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle **IN** workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Kindly arrange for survey soonest

Thank you & regards,

Suraidah

TPR Team, Claims Dept

Borneo Motors Singapore Pte Ltd | Inchcape Centre, 2 Pandan Crescent Level 4 | Singapore 128462

www.inchcape.com

Important: This e-mail and all information contained in or attached to it (the "Information"), is for information purposes only, may be confidential and/or legally privileged and is the intellectual property of one of the companies of the Inchcape group ("Inchcape") or third parties. Access to the Information by anyone other than the intended recipient is unauthorised and any disclosure, copying or redistribution is prohibited and may be unlawful. If you have received this email in error, please notify the sender immediately and permanently delete the message and any attachments or copies. Inchcape may monitor all e-mail activity and content in accordance with UK legislation, to maintain system performance and appropriate business usage. The contents of this email may also need to be disclosed under data protection legislation. E-mail transmission cannot be guaranteed to be secure or free from errors, omissions, viruses or unforeseen delay. Inchcape accepts no responsibility for any such errors, omissions, viruses or delays, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose. To the extent that this e-mail is not an official communication of Inchcape, the sender is acting neither as an agent, representative nor in any other capacity for or on behalf of Inchcape.

Inchcape PLC is registered in England No. 609782 with its registered office at 22a St. James's Square, London, SW1Y 5LP. Version 13

Important: This e-mail and all information contained in or attached to it (the "Information"), is for information purposes only, may be confidential and/or legally privileged and is the intellectual property of one of the companies of the Inchcape group ("Inchcape") or third parties. Access to the Information by anyone other than the intended recipient is unauthorised and any disclosure, copying or redistribution is prohibited and may be unlawful. If you have received this email in error, please notify the sender immediately and permanently delete the message and any attachments or copies. Inchcape may monitor all e-mail activity and content in accordance with UK legislation, to maintain system performance and appropriate business usage. The contents of this email may also need to be disclosed under data protection legislation. E-mail transmission cannot be guaranteed to be secure or free from errors, omissions, viruses or unforeseen delay. Inchcape accepts no responsibility for any such errors, omissions, viruses or delays, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose. To the extent that this e-mail is not an official communication of Inchcape, the sender is acting neither as an agent, representative nor in any other capacity for or on behalf of Inchcape.

Inchcape PLC is registered in England No. 609782 with its registered office at 22a St. James's Square, London, SW1Y 5LP. Version 13
