

Veron Chen (LKKAUTO)

From: Esther Lim <EstherLim@msfirstcapital.com.sg>
Sent: Tuesday, 10 September 2024 3:47 PM
To: Veron Chen (LKKAUTO)
Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH
Subject: D24007845MFSH/STRIDES TAX/09/24/2013 Direct Settlement (SM) - Accident Involving SNM2258B & SHB741P DOA 05.09.2024 (VEHICLE GROUNDED)
Attachments: SNM 2258B preli revised.pdf

Dear Veron

Please proceed as per your recommendation.

Thank you.

Regards
Esther Lim
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6359 1809 | M: 6359 1800 | F: 6223 0541

Website <http://www.msfirstcapital.com.sg>

A Member of  **MS&AD** INSURANCE GROUP

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, September 10, 2024 2:40 PM
To: Esther Lim <EstherLim@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH
<Ana.Magnaye@stridespremier.com.sg>
Subject: RE: D24007845MFSH/STRIDES: Direct Settlement (SM) - Accident Involving SNM2258B & SHB741P DOA 05.09.2024 (VEHICLE GROUNDED)

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Dear Esther,

Enclosed preliminary revised of vehicle SNM 2258B
Date of survey: 9/9/2024
Number of days (estimated) : 22 days

Repairer able to undertake the repair at \$48,000.00

For your approval.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Esther Lim <EstherLim@msfirstcapital.com.sg>

Sent: Monday, 9 September 2024 10:54 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<Ana.Magnaye@stridespremier.com.sg>

Subject: RE: D24007845MFSH/STRIDES: Direct Settlement (SM) - Accident Involving SNM2258B & SHB741P DOA 05.09.2024 (VEHICLE GROUNDED)

Dear Veron

Please let us have the preliminary report at your earliest convenience.

Thank you.

Regards

Esther Lim

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

D: 6359 1809 | M: 6359 1800 | F: 6223 0541

Website <http://www.msfirstcapital.com.sg>

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From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Monday, September 9, 2024 10:38 AM
To: MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Esther Lim <EstherLim@msfirstcapital.com.sg>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>
Subject: RE: D24007845MFSH/STRIDES: Direct Settlement (SM) - Accident Involving SNM2258B & SHB741P DOA 05.09.2024 (VEHICLE GROUNDED)

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Dear Ana,

Thank you for the assignment.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/
veronchen@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Friday, September 6, 2024 5:12 PM
To: assignments <assignments@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>
Subject: FW: D24007845MFSH/STRIDES: Direct Settlement (SM) - Accident Involving SNM2258B & SHB741P DOA 05.09.2024 (VEHICLE GROUNDED)

Our Ref : TAX/09/24/2013

Dear Rajes,

Kindly survey on "Without Prejudice" basis.

TP : SNM2258B

Insured : SHB741P

Workshop:

Inchcape

San Joi Sam @ 9847 6209 is located at **2 Pandan Crescent / Level 4**

Thanks & Best Regards,

Ana Magnaye

Claims Department

Strides Premier Automotive Services Pte Ltd

Address: | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2678 | Fax: 6368 7421

STRIDESPREMIER

www.stridespremier.com.sg

Stridespremier

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>

Sent: Friday, 6 September 2024 5:02 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; claimstatuseenquiry <claimstatuseenquiry@borneomotors.com.sg>

Subject: D24007845MFSH/STRIDES: Direct Settlement (SM) - Accident Involving SNM2258B & SHB741P DOA 05.09.2024 (VEHICLE GROUNDED)

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Dear Hua Yen,

PRI.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

TEL : 6359 1800 | FAX : 6223 0541 |
Website <http://www.msfirstcapital.com.sg>
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From: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Sent: Friday, September 6, 2024 4:26 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor Claims
<MotorClaims@msfirstcapital.com.sg>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: Direct Settlement (SM) - Accident Involving SNM2258B & SHB741P DOA 05.09.2024 (VEHICLE GROUNDED)

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SLP8033B** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$XXX per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **San Joi Sam @ 9847 6209** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle **IN** workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Kindly arrange for survey soonest

Thank you & regards,

Suraidah

TPR Team, Claims Dept

Borneo Motors Singapore Pte Ltd | Inchcape Centre, 2 Pandan Crescent Level 4 | Singapore 128462

www.inchcape.com



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