

Our Ref : SNG5671C / TP#2638  
Your Ref : SMR657G / CD/AIG24090136/Kma3

**WITHOUT PREJUDICE**

Date : 28th November 2024

**AIG ASIA PACIFIC INSURANCE PTE. LTD.**

AIG BUILDING

78 Shenton Way #07-16

Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNG5671C & SMR657G ON 05/09/2024  
ALONG 827A TAMPINES STREET 81 OPEN CARPARK**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	4,606.19	
- Loss of Use	S\$	600.00	(\$120.00 X 05 Days)
- TP GIA Report (SMR657G)	S\$	31.00	
- LTA / GIA Search Fee	S\$	2.18	

**Grand Total** S\$ 5,239.37

If you have any enquiries, please contact our representative,  
Mr Joseph at 6481-1522 or email [joseph@ow.sg](mailto:joseph@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

*This is a computer generated printout and no signature is required.*

## AUTHORISATION TO ACT

I/We, Li Yan ("the third party claimant") of 111 Tampines Street 86 #09-34 S(528535) (address), owner of SNG5671C (vehicle no.) hereby authorize OPTIMA WERKZ PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SNG5671C that was damaged pursuant to the accident which occurred on 05/09/2024 (date) along Blk 827A Tampines St 81 (outside carpark) (location) involving vehicle no/s SMR657G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 05 (day) of 09 (month) 2024 (year)

  
\_\_\_\_\_

Signed by "the third party claimant"  
(with chop if applicable)



\_\_\_\_\_  
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **OPTIMA WERKZ PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,000.00** (Global Sum) for vehicle no. **SNG5671C** that was damaged pursuant to the accident which occurred on **05/09/2024** (date) along **827A TAMPINES STREET 81 (OPEN SPACE CARPARK)** (location) involving vehicle no/s **SMR657G** This is pursuant to the inspection conducted on **09/09/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **LI YAN** (the third party claimant”) of vehicle no. **SNG5671C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SNG5671C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of 12 (month) **2024** (year)



\_\_\_\_\_  
Signed by appointed surveyor



\_\_\_\_\_  
Signed by “the workshop” (with chop)

# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05/06, Singapore 568047

Tel: (+65) 6481 1522

Co Reg & GST No: 201212455W

## TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY  
#08-16 AIG BUILDING  
SINGAPORE 079120

Tel: 64191000  
Fax: 68357416

INV NO. : 322303303  
INVOICE DATE : 28/11/2024  
REF : TP#2638  
VEH NO. : SNG5671C  
MAKE : TESLA  
CAR MODEL : MODEL 3  
CURRENT MILEAGE:  
ADVISOR : LOONG GHIEEN YEE  
TERMS : COD  
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
FRONT BUMPER	1	PCS	SR	689.40	689.40
FRONT RH BUMPER RETIANER	1	PCS	SR	1.67	1.67
FRONT RH BUMPER SIDE SUPPORT BRACKET	1	PCS	SR	10.93	10.93
FRONT RH BUMPER FOG LAMP COVER	1	PCS	SR	5.89	5.89
FRONT PARKING SENSOR	1	PCS	SR	147.20	147.20
FRONT RH FENDER PANEL	1	PCS	SR	403.74	403.74
FRONT RH FENDER LINER	1	PCS	SR	105.14	105.14
FRONT RH HEADLAMP	1	PCS	SR	1,566.90	1,566.89
FRONT BUMPER CLIPS	1	PCS	SR	55.00	55.00
FRONT FENDER LINER CLIPS	1	PCS	SR	50.00	50.00
FRONT PARKING SENSOR MOUNTING BRACKET SET	1	PCS	SR	200.00	200.00
LABOUR CHARGES TO REMOVE, REPLACE, REFIX, REPAIR & READJUST FRONT ACCIDENT AREAS & ETC.	1	JOB	SR	400.00	400.00
LABOUR CHARGES FOR PAINTING & FURNISHING MATERIALS AT FRONT ACCIDENT AREAS & ETC.	1	JOB	SR	440.00	440.00
LABOUR CHARGES TO REMOVE & REPLACE FRONT PARKING SENSOR & ETC.	1	JOB	SR	60.00	60.00
TO TUFF KOTE & UNDERSEAL MATERIALS	1	JOB	SR	30.00	30.00
TO CHECK WIRING & ELECTRICAL SYSTEM	1	JOB	SR	20.00	20.00
TO READJUST & REALIGN HEADLAMP AIM	1	JOB	SR	40.00	40.00

# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05/06, Singapore 568047

Tel: (+65) 6481 1522

Co Reg & GST No: 201212455W

## TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY  
#08-16 AIG BUILDING  
SINGAPORE 079120

Tel: 64191000  
Fax: 68357416

INV NO. : 322303303  
INVOICE DATE : 28/11/2024  
REF : TP#2638  
VEH NO. : SNG5671C  
MAKE : TESLA  
CAR MODEL : MODEL 3  
CURRENT MILEAGE:  
ADVISOR : LOONG GHIEEN YEE  
TERMS : COD  
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
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Remarks: DOA:05/09/2024@08:25HRS  
CLAIMANT:LI YAN  
TP VEHICLE:SMR657G

Singapore Dollars: Four Thousand Six Hundred Six And Cent Nineteen Only

SUB TOTAL	SGD	4,225.86
GST 9.00%	SGD	380.33
TOTAL	SGD	<u>4,606.19</u>
OUTSTANDING	SGD	4,606.19

### Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	4,225.86

- Optima Werkz guarantees new parts and labour for one (1) year or up to 30,000km, whichever occurs first. For recon parts, the warranty period is six (6) months or up to 10,000km, whichever comes first.
- Warranty claims must be submitted within the warranty period, starting from the date of invoice issued and are subject to verification and inspection by Optima Werkz.
- Warranty claims are only valid when there are no outstanding dues.
- Payment must be made upon completion of repairs and services. A monthly late interest fee of 2% will be applied to any outstanding balance.
- All goods and services sold are considered final and non-refundable.
- Deposits paid for the order of parts are non-refundable.



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:  
Beneficiary Name: Optima Werkz Pte Ltd  
Beneficiary Bank Name: DBS Bank Ltd  
Bank Account No.:0039441282  
Swift Code: DBSSSGSG  
OR  
PayNow UEN: 201212455WDB1  
Note: Please include your invoice number under the reference section

INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

SMR657G

Date of Accident

05/09/2024 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **17/12/2023 - 16/12/2024**

Requested By ..... **MOHAMED NASHIK (OPTIMA W...**

Requested Date ..... **05/09/2024 10:39**

#### Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B  
Singapore 038989

E-mail: [gears-support@shift-technology.com](mailto:gears-support@shift-technology.com)

GST Registration: M400017735

## TAX INVOICE

Date of Request: 07/09/2024

Your Ref No: SNG5671C

Dear Sir/Madam,

Date of Accident: 05/09/2024 08:25 (SGT)

Vehicle No: SNG5671C

Place of Accident: 827A Tampines Street 81, Singapore 521827

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SMR657G	827A Tampines Street 81, Singapore 521827	(31.00 )	1	(28.44 )
GST Amount				(2.56 )
Total Amount Due (GST Inclusive)				(31.00 )

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

## Daphne Lee (LKK Auto)

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**From:** Daphne Lee (LKK Auto)  
**Sent:** Thursday, 19 September 2024 9:09 AM  
**To:** glgoh.sgp@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SMR 657G(AIG) AND SNG 5671C AT/ALONG 827A TAMPINES STREET 81 OPEN SPACE CARPARK ON 05/09/2024

Our Ref: CD/AIG24090136/Kma3  
AIG Ref: 1950524275SG

Dear GOH GIM LIAN,

### **ACCIDENT INVOLVING SMR 657G(AIG) AND SNG 5671C AT/ALONG 827A TAMPINES STREET 81 OPEN SPACE CARPARK ON 05/09/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SNG 5671C** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Daphne Lee (Ms)** | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | Email: [DaphneLee@lkkauto.com](mailto:DaphneLee@lkkauto.com)

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Sep 2024 14:49	<b>Clm Dtl Modified</b>	Claimant's Name: -> LI YAN. Claimant's ID: -> SXXXX677H.	[A] HOW MEI KWAN
2	09 Sep 2024 14:49	<b>Clm Veh Model Changed</b>	(207374) TESLA MODEL 3 RWD (A).	[A] HOW MEI KWAN
3	09 Sep 2024 14:49	<b>Clm Created</b>	Reg No: SNG5671C. Acct Date: 2024/09/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	09 Sep 2024 14:49	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Sep 2024 14:49	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/09/18	[A] HOW MEI KWAN
6	09 Sep 2024 14:49	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Sep 2024 14:49	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	09 Sep 2024 14:49	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	09 Sep 2024 14:51	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	09 Sep 2024 14:51	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	12 Sep 2024 16:30	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Daphne Lee Mooi Ngiuk
12	22 Nov 2024 14:43	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	22 Nov 2024 14:43	<b>Ins Email Updated</b>	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
14	22 Nov 2024 14:43	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	22 Nov 2024 14:43	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2022/08/18.	[A] JOANNE LEE KHANG MIN
16	22 Nov 2024 14:43	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	28 Nov 2024 10:35	<b>Adj Mandate Request</b>	Cur.Req:5239.37:Liability: 100% (BOLA 23) *Quantum: \$5,239.37(all-in). Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
18	13 Dec 2024 09:20	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/09/18	[I] MdNoor, Norsiah
19	13 Dec 2024 09:20	<b>Adj Mandate Set</b>	Approved:5239.37.	[I] MdNoor, Norsiah

Date From  Date To  Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3233403	10 Sep 2024 12:43:16	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNG5671C	SMR657G	12.00
3277662	22 Nov 2024 14:43:50	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNG5671C	SMR657G	12.00