

Yan (LKK Auto)

From: Anikka Lai SK <anikka.lai.sk@eurokars.com.sg>
Sent: Saturday, November 9, 2024 10:59 AM
To: Admin A; Yan (LKK Auto)
Cc: ESPL Claims Admin
Subject: LOD//TP - SGB17J TP CLAIM AGAINST SLQ3924H / DOA: 03/09/2024 *** LKK REF: CD/III24090130/Xua3
Attachments: LOD - SGB17J.pdf

Without Prejudice

Dear Yan,

The repair of **SGB17J** has been completed. We submit the claims with the supporting documents for your reference.

1) COR Invoice No. 50600386	\$ 4,409.05
2) Loss of Use : \$150 x 5 days (4 working days + 1 PRI)	\$ 750.00
3) LTA/GIA Search Fees	\$ 27.25
4) Admin Fees	\$ 350.00
5) Letter Of Authorization	ATTACHED
6) Discharge Voucher	ATTACHED
Please pay to Eurokars Auto Pte Ltd	\$ 5,536.30

We look forward to receiving your offer/Discharge Voucher soon.

Thank you.

Warmest Regards.

Anikka Lai (Ms)
Claim Assistant Manager | Body & Paint



27A Tanjong Penjuru, Singapore 609042
Tel. +65 63310680 | DID +65 63310693 | Anikka.lai.sk@eurokars.com.sg



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From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Thursday, 19 September 2024 2:08 pm
To: Oh Hui Wen <huiwen.oh@eurokars.com.sg>
Cc: ESPL Claims Admin <claims.espl@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Manojj Baloo <manojj.baloo@porsche.com.sg>; Muhammad Nur Faiz Bin Sanat <faiz.sanat@porsche.com.sg>; Lee Yao Sheng

LETTER OF AUTHORISATION



In the matter of an accident involving motor vehicles SGB17J and SLQ3924H on
03/09/2024 along 78 AIRPORT BOULEVARD # B3 JEWEL CHANGI AIRPORT
SINGAPORE 819666.

I/ We, CHARMAIN TIRTAMARTA @ CHARMAIN KWEE YAN LING the owner of vehicle registration number SGB17J at the
material time of accident hereby appoint Eurokars Auto Pte Ltd to proceed with the repairs to the
damages caused to my/our vehicle in the above accident in accordance with the recommendations
and advice of the licensed motor surveyor appointed by the insurers or on my/our behalf.

I/ We authorise Eurokars Auto Pte Ltd and/or its representative to submit and make any claims which I/
We may have against the other party/parties or alternatively under the insurance policy taken up by
me/ us in respect of the cost of repair suffered by me/us arising from the accident, and to receive
payment (such payment to be made by way of Cheque or online bank transfer in favour of Eurokars
Auto Pte Ltd) due to me/us in connection with and arising out of the above claim.

Eurokars Auto Pte Ltd and/or its representative are hereby authorised as my attorney to execute and/or
sign any documents/discharge vouchers regarding the above claim.

I/ We further confirm that the acceptance by Eurokars Auto Pte Ltd of the settlement amount in respect
of such claim shall constitute full discharge of my/ our claim in respect of such loss and damage.

I/ We hereby declare that all acts and documents done by virtue of this Letter of Authorization on my/
our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had
been done or executed by me/us in person.

Dated 06 of Sep 2024.

Insured/Owner Name & Signature

CHARMAIN TIRTAMARTA @ CHARMAIN KWEE YAN LING
NRIC No.: 59632028J

Witness Name & Signature

Oh Hui Wen

NRIC No.:

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2024D0010471
Claimant Ref: SGB17J

We/I, Eurokars Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,409.05 (repair cost), S\$ 600.00 (loss of use/rental), S\$ 27.25 (search fee), vehicle no. SGB17J that was damaged pursuant to the accident which occurred on 03/09/2024 (date) at B3 JEWEL CHANGI AIRPORT (location) involving vehicle no. SLQ3924H (insured vehicle). This is pursuant to the inspection conducted on 10/09/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHARMAIN TIRTAMARTA @ CHARMAIN KWEE YAN LING ("the third party claimant") of vehicle no. SGB17J to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

Type text here

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SGB17J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,036.30 to Eurokars Auto Pte Ltd.

Dated this 20 day of Dec 2024

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by "the workshop" (with chop)

Eurokars Auto Pte Ltd

198403740X

27A Tanjong Pagar
Singapore 609045

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Eurokars Auto Pte. Ltd.



BMW Dealer

BMW Eurokars Auto Showroom: 11 Leng Kee Road, Singapore 159091 | 6269 8833
BMW Eurokars Authorised Service Centre & Office: 29 Leng Kee Road, Singapore 159099 | 6219 8388
BMW Eurokars Experience Centre & Authorised Service Centre: 11 Kung Chong Road, Singapore 159147 | 6269 8833
BMW Eurokars Fast Lane Service Centre & Certified Body & Paint Shop: 27A Tanjong Penjuru, Singapore 609042 | 6331 0600
UEN No. 198403740N | GST No. M90364005A | www.bmweurokars.com.sg

TAX INVOICE

CODE:	I0007	PAGE NO.:	1
CUSTOMER:	India International Insurance Pt	INVOICE NO.:	50600386
ADDRESS:	6 Raffles Quay, #22-00,	DOCUMENT DATE:	28/10/2024
	Singapore 048580	POS ID:BW	
		PRINTED BY:	Manoj Baloo/698
		SERVICE ADV:	Manoj Baloo/698
CONTACT NO.:	6347 6100	DEPT:	W
MODEL:	BMW iX xDrive40 Sport / I20	WIP NO.:	27635
CHASSIS NO.:	WBY12CF040CP32409	REF. NO.:	DS/SGB17J/0439
ENGINE NO.:		DATE IN:	24/09/2024
REG NO.:	SGB17J	EXT. WTY:	
REGN DATE:	02/08/2024	MILEAGE:	401

DESCRIPTION: Body repair

Item	Description	Qty.	Unit Price	Disc.	Con	Gross amount	GST Code
			SGD	%	%	SGD	
NOTES	THIRD PARTY CLAIM - INDIA INSURANCE	0.00	0.00	0.00		0.00	O
SUB	TO REMOVE / REPLACE DAMAGED BODY PARTS.TO REPAIR FRONT BUMPER, FRONT LH FENDER AND ALL AREAS AFFECTED BY THE ACCIDENT.	1,275.00	1.00	0.00		1,275.00	S
SUB	TO RESPRAY FRONT BUMPER & FRONT LH FENDER.	1,440.00	1.00	0.00		1,440.00	S
SUB	TO REPAIR AND RESPRAY FRONT LH RIM.	250.00	1.00	0.00		250.00	S
SUB	TO CHECK STEERING GEOMETRY & CONDUCT FULL WHEEL ALIGNMENT.	560.00	1.00	0.00		560.00	S
SUB	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	150.00	1.00	0.00		150.00	S
SUB	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	350.00	1.00	0.00		350.00	S
SUB	SUNDIRES	20.00	1.00	0.00		20.00	S

	* GST Code	Rate	Service/Goods	GST	Before GST	GST	Total
Parts	0.00	O	-	-			
Surcharge	0.00	S	9.00%	4,045.00	364.05		
Labour	4,045.00						
Menus	0.00						
					Gross	4,045.00	4,409.05
					Less: Deposit *	0.00	0.00
					Amount Due **	4,045.00	4,409.05

All major repaired parts stated above are covered under a 24 months' warranty. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings. Replaced parts that are removed from cars are to be collected within 5 working days failing which EUROKARS AUTO PTE. LTD. reserved the rights to dispose of these parts without further notice.

** Deposit tax invoice No.:

Proof of Payment is only valid if invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

CASH / NETS / AMEX / VISA / MASTER / CHEQUE
No.

Date:

Customer signature

Authorised signature

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 06 Sep 2024 / 11:04:43

Receipt Date/Time : 06 Sep 2024 / 11:04:43

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240906-001260

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLQ3924H As at 03 Sep 2024/21:40:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SLQ3924H Enquiry Fee 20240906104629887277	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
SGB17J BMW	Total Amount Payable			27.25
Paid By				
	DICNV20240906104630397516	SGQR(PayNow)		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Sep 2024 11:59	Clm Dtl Modified	Claimant's Name: -> CHARMAIN TIRTAMARTA @ CHARMAIN KWEE YAN LING. Claimant's ID: -> SXXXX028J.	[A] HOW MEI KWAN
2	09 Sep 2024 11:59	Clm Veh Model Changed	(207636) BMW IX XDRIVE40 SPORTS LED PGR (A).	[A] HOW MEI KWAN
3	09 Sep 2024 11:59	Clm Created	Reg No: SGB17J. Acct Date: 2024/09/03. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Eurokars Services Pte Ltd (Kung Chong)	[A] HOW MEI KWAN
4	09 Sep 2024 11:59	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Sep 2024 11:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/18	[A] HOW MEI KWAN
6	09 Sep 2024 11:59	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Sep 2024 11:59	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	09 Sep 2024 11:59	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
9	13 Sep 2024 13:11	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/09/18	[A] HOW MEI KWAN
10	18 Sep 2024 16:26	Label Removed	(30650):Non-Reporting.	[A] HOW MEI KWAN
11	18 Sep 2024 16:27	Clm Dtl Modified	Insured Name: -> LION CITY RENTALS PTE LTD. Insured ID: -> 201504621K.	[A] HOW MEI KWAN
12	18 Sep 2024 18:02	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% - BOLA 23 Remark: Based on the video footage insured reverse into the carpark lot and hit third party left portion of vehicle.	[A] NA MENG YAN
13	19 Sep 2024 10:18	Video Downloaded	Downloaded Video - Accident-part 2	[I] Priya
14	19 Sep 2024 10:19	Video Downloaded	Downloaded Video - Accident-part 2	[I] Priya
15	19 Sep 2024 10:19	Video Downloaded	Downloaded Video - Accident-TP	[I] Priya
16	19 Sep 2024 10:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/18. Mandate Remarks: Liability is clear in TP favour. Pls proceed with DS.	[I] Priya
17	19 Sep 2024 10:21	Adj Mandate Set	Approved:0.00:Liability is clear in TP favour. Pls proceed with DS.	[I] Priya
18	25 Nov 2024 09:49	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	25 Nov 2024 09:49	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
20	25 Nov 2024 09:49	Clm Dtl Modified	JPJ Reg. Date: -> 2024/08/02.	[A] JOANNE LEE KHANG MIN
21	25 Nov 2024 09:49	Clm Details Notified		[A] JOANNE LEE KHANG MIN
22	29 Nov 2024 11:55	Adj Mandate Request	Cur.Req:5186.30:Liability: 100% *Quantum: \$ 5,186.30(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
23	02 Dec 2024 10:41	Video Downloaded	Downloaded Video - Accident-TP	[I] Priya

AUDIT TRAIL

No.	On	Audit	Remarks	By
24	02 Dec 2024 10:44	Adj Mandate Set	Approved:5186.30.	[I] Priya

Date From

Date To

Audit Type

None

Go

ACTIVITY

[11/09/2024 14:31] HOW MEI KWAN:
TP VIDEO - <https://drive.google.com/drive/folders/1a7wSftPi67nFx7Xjted079MwFbbCmsdn?usp=sharing>

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3233146	10 Sep 2024 09:17:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SGB17J	SLQ3924H	12.00
3235658	13 Sep 2024 13:11:10	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGB17J	SLQ3924H	12.00
3235800	13 Sep 2024 15:26:50	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SGB17J	Priya	xx.xx
3235804	13 Sep 2024 15:27:27	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SGB17J	Priya	xx.xx
3235805	13 Sep 2024 15:27:29	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SGB17J	Priya	xx.xx