

SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SLM9331A/2409139

14th November 2024

WITHOUT PREJUDICE

The Manager
Motor Claim Department
AIG Asia Pacific Insurance Pte Ltd
CHARTIS Building
78 Shenton Way #07-16
Singapore 079120

**RE: ACCIDENT INVOLVING VEHICLES SLM 9331 A AND SFX 2096 M ON 06TH
SEPTEMBER 2024 AT 1150 HRS AT PIE EXIT TO KIM KEAT LINK**

Dear Sirs,

We refer to the above matter.

Our Client Tok Kah Huat the registered owner of SLM 9331 A.

You are the insurer of motor vehicle no. SFX 2096 M, which was involved in the above accident. Please be informed that the collision was caused by the negligent owner/driver of the motor vehicle no. SFX 2096 M, in consequence of which our client has suffered damages and consequential loss.

Attached a few documents for your reference:

- a) A Lump-sum repair bill
- b) GIA report & LTA search bill
- c) An authorisation letter from the owner (SLM 9331 A)

We are claiming as follows: -

LTA search fee	S\$ 2.18
A Lump-sum repair bill	S\$ 1,635.00
Loss of use (3 Days)	S\$ 360.00

S\$ 1,997.18
=====

Dollar: One Thousand Nine Hundred Ninety Seven And Cents Eight Only.

Kindly let us know whether you are prepare to settle the claim within the next ten (10) days from the date herewith .

Please remit the cheque in favour to "Specialists Motor Pte Ltd" as soon as possible.

Thank you,

Yours faithfully,


Karen Ong

ACCIDENT INVOLVING VEHICLE
SLM 9331A AND SFX 2096M ON 06TH SEPTEMBER 2024 AT
1150HRS AT PIE EXIT TO KIM KEAT LINK

Letter Of Authority And Undertaking

I / We Tok Kah Huat (NRIC NO) SXXXX229C of
BLK 657 Woodlands Ring Road #04-22 Singapore 730657

the owner / driver of Vehicle No. SLM 9331A hereby authorise your
esteem company Specialists Motor Pte Ltd

as my repairer for my Damaged Vehicle involved in the above accident and to
claim against the negligent party and /or insurance company.

I/ We hereby agreed to be bound by the following:-

1. You are authorised to use my /our name to claim against the negligent party and /or insurance company pertaining to the above accident including any other incidental losses. All payments / settlement monies shall be made in favour of your company M/S Specialists Motor Pte Ltd
2. All documents receive by me from third party or insurance company will be sent to your office for follow-up action.
3. Any offer of settlements by the insurer and / or negligent party will be accepted only with your concurrence and approval.
4. I/We agree to sign/execute the Discharge Receipt within 7 working days of issue of notice, by post, electronic mail, social media or text messaging, by your company.
5. If I/We fail to sign/execute the Discharge Notice after 7 working days from the Issue of notice, I/We hereby authorise your company's authorised representative to sign and execute the said Discharge Receipt on my/our behalf.
6. Throughout the process of claim, I / We will be obligated to assist and to provide your company with accurate and correct information.
7. I / We agree that I / We shall pay to your company all cost /expenses / damages incurred or suffered by you as a result of the unsuccessful recovery of the claims for the full repair cost and any other incidental cost / expenses by you on my / our behalf.
8. I / We warrant and undertake that all information and statement provided by me /us to you are true and accurate.

Thanking you in anticipation.

Yours faithfully

md. 6/9/24

Date :

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **SPECIALISTS MOTOR PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,900.00** (Global Sum) for vehicle no. **SLM9331A** that was damaged pursuant to the accident which occurred on **06/09/2024** (date) along **TOA PAYOH LORONG 6 SLIP ROAD FROM PIE** (location) involving vehicle no/s **SFX2096M** This is pursuant to the inspection conducted on **20/09/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TOK KAH HUAT** (the third party claimant”) of vehicle no. **SLM9331A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLM9331A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 06th (day) of January (month) 2025 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

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SM/SLM9331A/2409139

14th November 2024

TAX INVOICE

The Manager
Motor Claim Department
AIG Asia Pacific Insurance Pte Ltd
CHARTIS Building
78 Shenton Way #07-16
Singapore 079120

Date of Accident : 06TH September 2024
Location : PIE Exit to Kim Keat Link
Third Party Claim Vehicle No : SFX 2096 M
Repair Cost For Vehicle No : SLM 9331 A Nissan Qashqai

A Lum-sum repair S\$ 1,500.00

S\$ 1,500.00

Add 9% GST S\$ 135.00

S\$ 1,635.00
=====

S/Dollars :- One Thousand Six Hundred And Thirty Five Only.

SPECIALISTS MOTOR PTE LTD



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INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SFX2096M

Date of Accident

06/09/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance AIG Asia Pacific Insurance Pte....

Period of Insurance 27/03/2024 - 26/03/2025

Requested By Tham HL (SPECIALISTS MOTO...

Requested Date 06/09/2024 15:23

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Daphne Lee (LKK Auto)

From: Daphne Lee (LKK Auto)
Sent: Wednesday, 11 September 2024 10:54 AM
To: QUEENBEH@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SFX 2096M(AIG) AND SLM 9331A AT/ALONG TOA PAYOH LORONG 6 SLIP ROAD FROM PIE ON 06/09/2024

Our Ref: CD/AIG24090129/Xma3
AIG Ref: 3623377716SG

Dear LAU TING KIN/ BEH SHU-SIENN, TARA,

ACCIDENT INVOLVING SFX 2096M(AIG) AND SLM 9331A AT/ALONG TOA PAYOH LORONG 6 SLIP ROAD FROM PIE ON 06/09/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SLM 9331A** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Sep 2024 11:45	Clm Dtl Modified	Claimant's Name: -> TOK KAH HUAT. Claimant's ID: -> SXXXX229C.	[A] HOW MEI KWAN
2	09 Sep 2024 11:45	Clm Veh Model Changed	(204488) NISSAN QASHQAI 2.0 CVT ABS D/AIRBAG 2WD 5DR S/R (A).	[A] HOW MEI KWAN
3	09 Sep 2024 11:45	Clm Created	Reg No: SLM9331A. Acct Date: 2024/09/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Etiqa Insurance Pte Ltd (HQ). Workshop: Specialists Motor Pte Ltd (HQ)	[A] HOW MEI KWAN
4	09 Sep 2024 11:45	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Sep 2024 11:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/18	[A] HOW MEI KWAN
6	09 Sep 2024 11:45	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Sep 2024 11:45	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	09 Sep 2024 11:45	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	09 Sep 2024 11:45	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	09 Sep 2024 11:45	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	11 Sep 2024 10:41	Video Downloaded	Downloaded Video - Accident	[A] Daphne Lee Mooi Ngiuk
12	11 Sep 2024 13:13	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
13	13 Nov 2024 19:15	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
14	13 Dec 2024 16:53	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	13 Dec 2024 16:53	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
16	13 Dec 2024 16:53	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	13 Dec 2024 16:53	Clm Dtl Modified	JPJ Reg. Date: -> 2017/04/18.	[A] JOANNE LEE KHANG MIN
18	13 Dec 2024 16:53	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	17 Dec 2024 10:18	Adj Mandate Request	Cur Req:1937.18:Liability: 100% (BOLA 27) *Quantum: \$1,937.18(all-in). Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
20	26 Dec 2024 12:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/18. Mandate Remarks: Mandate approved. subject to documents in order. settle at best	[I] Goh, Jeremy-CX
21	26 Dec 2024 12:16	Adj Mandate Set	Approved:1937.18:Mandate approved. subject to documents in order. settle at best	[I] Goh, Jeremy-CX

Date From

Date To

Audit TypeNone

Go

ACTIVITY				
No record				

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3233415	10 Sep 2024 12:58:38	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLM9331A	SFX2096M	12.00
3291839	13 Dec 2024 16:53:44	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLM9331A	SFX2096M	12.00