

Veron Chen (LKKAuto)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Friday, 27 September 2024 9:49 AM
To: Claims ARCO
Cc: admin-d; assignments; SUR
Subject: Rights reserved ; Sompo ref : CMTD2402887/GPL ; Our Reference: SJH 59X | Your Reference: PC 7730A , ALONG STRAITS VIEW ON 04/09/2024
Attachments: 4Sep2024 PC7730A Video -.mp4
Importance: High

Dear Sir / Madam,

With reference above, our insured had provide the enclosed video, which shows that your client of SJH59X was travelling on the lane meant to turn right only, however it is evident that your client went straight instead and caused the accident !

Our insured is therefore surprised that your client intend to claim against him / Sompo !

In view of this, we write to inform that our insured / driver rights are expressly reserved in this matter and we reserve our rights on cost should this matter proceed.

With enclosed evidence, please seek your client review and please advise on withdrawal for this matter, thank you.

**GNOH PAU LOONG**

Claims Division
50 Raffles Place
#03-03 Singapore Land Tower
Singapore 048623
D: +65 6329 5217
T: +65 6461 6555
E: pauloong.gnoh@sompo.com.sg
sompo.com.sg

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From: Gnoh, Pau Loong
Sent: Tuesday, September 24, 2024 8:29 AM
To: Claims ARCO <claims@arcolaw.sg>
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Please forward video ; Sompo ref : CMTD2402887/GPL ; Our Reference: SJH 59X | Your Reference: PC

7730A , ALONG STRAITS VIEW ON 04/09/2024

Importance: High

Dear Sir / Madam,

With reference above, please forward the video footage, thank you.



GNOH PAU LOONG

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50 Raffles Place

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From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Friday, September 6, 2024 3:30 PM

To: Claims ARCO <claims@arcolaw.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: LKK/AL \ CMTD2402887/GPL | Our Reference: SJH 59X | Your Reference: PC 7730A , ALONG STRAITS VIEW ON 04/09/2024

Without Prejudice

Dear Grace,

We refer to your email reply and agreed to appoint **Mr. Adrian** of **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice and without any admission of liability basis.

Hi **LKK Auto**,

Please arrange **Mr Adrian** to conduct the survey for **SJH59X** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

* For motor surveys, you can send your emails to motorsurvey@sompo.com.sg

*For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg .



Grace Teo

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From: Claims ARCO <claims@arcolaw.sg>

Sent: Friday, September 6, 2024 3:20 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: Re: PRI \ CMTD2402887/GPL | Our Reference: SJH 59X | Your Reference: PC 7730A , ALONG STRAITS VIEW
ON 04/09/2024

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WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your below email.

We would like to appoint **LKK Auto Consultants - Adrian Ling** as our mutual surveyor - SJE.

Kindly liaise with the repairer for the survey.

The workshop details are as follow:

A-Tec Automotive Pte Ltd

8 Kaki Bukit Ave 4

Premier@KB #04-20

Singapore 415875

Contact Person: Murali 8399 4133

Thanks.

Best Regards,

Grace

ARCO LAW LLC

229 Mountbatten Road

#03-17 Mountbatten Square Singapore 398007

Website : www.arcolaw.sg



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From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Sent: Friday, September 6, 2024 1:17 PM

To: Claims ARCO <claims@arcolaw.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: PRI \ CMTD2402887/GPL | Our Reference: SJH 59X | Your Reference: PC 7730A , ALONG STRAITS VIEW ON 04/09/2024

Our Reference : CMTD2402887/GPL

Your Reference: SJH59X

Without Prejudice

EMAIL ONLY

Date: 06/09/2024

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S ARCO LAW LLC

Dear Grace,

ACCIDENT INVOLVING PC7730A & SJH59X ON 04.09.24

We refer to your Notice of Accident dated 06/09/2024.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FORMTEAM Consultancy	Gary Soon
		Chow Bo Xiong
		You Jing Feng
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)

	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong
	In-house surveyor	Teo See Ling

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

***For motor surveys, you can send your emails to motorsurvey@sompo.com.sg.**

***For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg .**



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From: Claims ARCO <claims@arcolaw.sg>
Sent: Friday, September 6, 2024 11:32 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: PRI: Our Reference: SJH 59X | Your Reference: PC 7730A , ALONG STRAITS VIEW ON 04/09/2024

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WITHOUT PREJUDICE

Dear Sirs,

We refer to the above captioned matter.

Our Reference: **SJH59X - ATEC KB**
 Your Reference: **PC7730A**

We are instructed to notify you of a road accident on **04/09/2024** at about **16:45** hours **ALONG STRAITS VIEW** involving our client's vehicle registration number **SJH59X** and vehicle registration number **PC7730A** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly let us have the list of surveyors.

The workshop details are as follows:

A-Tec Automotive Pte Ltd

8 Kaki Bukit Ave 4

Premier@KB #04-20

Singapore 415875

Contact Person: Murali 8399 4133

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thanks.

Best Regards,

Grace

ARCO LAW LLC

229 Mountbatten Road

#03-17 Mountbatten Square Singapore 398007

Website : www.arcolaw.sg



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