

Huey Yon (LKKAUTO)

From: Rasul (LKKAUTO)
Sent: Thursday, 28 November 2024 9:04 AM
To: Muhammad Zuhri Bin Ismail
Cc: Huey Yon (LKKAUTO)
Subject: Re: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

Hi Zuhri,

We will be advising our principal a cost of repair P/P \$3,119.08 /- with 05 days of repair before GST, subject to their approval.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Muhammad Zuhri Bin Ismail <zuhri@tanchong.com>
Sent: Tuesday, 26 November 2024 5:59 pm
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: Rajes (LKK Auto) <rajes@lkkauto.com>; Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>
Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

Hi Rasul,

Finalize & Photo attached.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Monday, November 11, 2024 4:21 PM
To: Muhammad Zuhri Bin Ismail <zuhri@tanchong.com>; Joanne Yong Lai Fong

<JoanneYong@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

Dear Zuhri,

Noted with thanks.

We will arrange accordingly.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhammad Zuhri Bin Ismail <zuhri@tanchong.com>

Sent: Monday, November 11, 2024 3:30 PM

To: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>; Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

Importance: High

Hi Joanne,

Noted w tks.

Aside to surveyor,

Kindly assist to arrange survey as follows:

Date : 12/11/2024

Day : Tuesday

Time : 9.30AM(Leaving the progress)

Please revert with confirmation.

Best Regards,

M.ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>

Sent: Monday, November 11, 2024 2:46 PM

To: Muhammad Zuhri Bin Ismail <zuhri@tanchong.com>; 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

WITHOUT PREJUDICE

Dear Sir,

The liability is clear. But with quantum to be agreed.

Dear LKK Auto,

For Direct settlement.

Thanks, and regards,

Joanne Yong
Motor Claims

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | [TEL: 6359 1823](tel:63591823) | Fax No. : 6223 0541 | Company Regn. No. 195000106C

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From: Muhammad Zuhri Bin Ismail <zuhri@tanchong.com>

Sent: Thursday, 7 November 2024 9:50 am

To: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>; 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

Importance: High

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Dear Sir/Mdm,

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Muhammad Zuhri Bin Ismail

Sent: Wednesday, October 30, 2024 12:42 PM

To: 'Joanne Yong Lai Fong' <JoanneYong@msfirstcapital.com.sg>; 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

Dear Sir/Mdm,

Kindly advise about DS Liability.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Muhammad Zuhri Bin Ismail

Sent: Monday, October 21, 2024 5:39 PM

To: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>; 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

Hi Joanne ,

Video attached.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>

Sent: Monday, October 21, 2024 5:13 PM

To: Muhammad Zuhri Bin Ismail <zuhri@tanchong.com>; 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

WITHOUT PREJUDICE

Dear Sir,

Please forward video footage/ evidence.

Thanks, and regards,

Joanne Yong
Motor Claims

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From: Muhammad Zuhri Bin Ismail <zuhri@tanchong.com>

Sent: Monday, 21 October 2024 3:44 pm

To: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>; 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

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Dear Sir/Mdm,

Reminder.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Muhammad Zuhri Bin Ismail

Sent: Wednesday, October 9, 2024 10:41 AM

To: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>; 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: cwsmotorclaims@msfirstcapital.com.sg

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

Dear Sir/Mdm,

Enquiry check DS Liability.

Previously, mention on PR is not private settlement.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>

Sent: Thursday, September 19, 2024 10:32 PM

To: Muhammad Zuhri Bin Ismail <zuhri@tanchong.com>; 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

WITHOUT PREJUDICE

Dear Sir,

Received the police report.

We are still unable to revert liability. Subject with evidence. We will review the matter.

Thanks, and regards,

Joanne Yong
Motor Claims

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | [TEL: 6359 1823](tel:63591823) | Fax No. : 6223 0541 | Company Regn. No. 195000106C

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From: Muhammad Zuhri Bin Ismail <zuhri@tanchong.com>

Sent: Thursday, September 19, 2024 4:02 PM

To: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>; 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

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Hi Joanne,

PR attached.

Subsequently addendum customer accident report.

Best Regards,
ZUHRI

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472
Email: zuhri@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>
Sent: Thursday, September 19, 2024 12:07 PM
To: Muhammad Zuhri Bin Ismail <zuhri@tanchong.com>; 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

WITHOUT PREJUDICE

Dear Sir,

Please refer to my insured driver statement as follows:

ON 28/08/2024 AT ABOUT 1015HRS I WAS DRIVING VEHICLE (A) BEARING REGISTRATION NUMBER SHC3264A ENROUTE FROM AFTER DROPPING OFF AFTER DROPPING MY PREVIOUS PASSENGER AT BUKIT TIMAH AREA TO BALESTIER AREA TO FIND FOR NEXT PASSENGER FOR WORK PURPOSES. WHILE DRIVING ALONG LANE 1 OF THOMSON ROAD BEFORE BALESTIER ROAD THERE WERE CONSTRUCTION AHEAD AND I CHANGED LANES TO LANE 2 AND WAS ABOUT TO CHANGE TO LANE 3 (FOLLOWING THE CONSTRUCTION CONES), WHEN ALL OF A SUDDEN VEHICLE (B) BEARING REGISTRATION NUMBER SNJ253P IN LANE 4 CHANGED LANE TO LANE 3 AND WAS APPROACHING LANE 2 VERY FAST. THE FRONT RIGHT OF VEHICLE (B) THEN HIT ONTO THE FRONT LEFT AREA OF MY VEHICLE. I REPORT LATE, AS THE DRIVER OF VEHICLE (B) ALREADY PAID \$100 AS PRIVATE SETTLEMENT. NOBODY WAS INJURED.

Thanks, and regards,

Joanne Yong
Motor Claims

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | TEL: 6359 1823
| Fax No. : 6223 0541 | Company Regn. No. 195000106C

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-----Original Message-----

From: Muhammad Zuhri Bin Ismail <zuhri@tanchong.com>
Sent: Thursday, September 19, 2024 11:59 AM
To: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>; Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

Hi Joanne,

Kindly advise reason the liability unclear ?

Best Regards,
ZUHRI
Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472
Email: zuhri@tanchong.com
Website: <http://www.tanchong.com/> :: <http://www.nissan.com.sg/>

-----Original Message-----

From: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>
Sent: Tuesday, September 17, 2024 10:32 PM
To: Muhammad Zuhri Bin Ismail <zuhri@tanchong.com>; Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

WITHOUT PREJUDICE

Dear Sir,

Refer to the above matter.

The liability is unclear.

Thanks, and regards,

Joanne Yong
Motor Claims

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | TEL: 6359 1823 |
Fax No. : 6223 0541 | Company Regn. No. 195000106C

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-----Original Message-----

From: Muhammad Zuhri Bin Ismail <zuhri@tanchong.com>
Sent: Monday, September 16, 2024 1:20 PM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>
Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

Hi Sir/Mdm,

As appended email on 13 Sept.

Kindly advise about DS Liability.

Best Regards,
ZUHRI
Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472
Email: zuhri@tanchong.com
Website: <http://www.tanchong.com/> :: <http://www.nissan.com.sg/>

-----Original Message-----

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Monday, September 16, 2024 12:59 PM
To: Muhammad Zuhri Bin Ismail <zuhri@tanchong.com>; assignments <assignments@lkkauto.com>
Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

Dear Zuhri,

Kindly check liability with insurance.

Best Regards,
Rajes | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Muhammad Zuhri Bin Ismail <zuhri@tanchong.com>
Sent: Monday, September 16, 2024 12:44 PM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

Hi All,

Reminder enquiry DS Liability .

Best Regards,
ZUHRI
Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472
Email: zuhri@tanchong.com
Website: <http://www.tanchong.com/> :: <http://www.nissan.com.sg/>

-----Original Message-----

From: Muhammad Zuhri Bin Ismail
Sent: Friday, September 13, 2024 2:55 PM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

Hi Rajes,

Customer request subsequently repair the vehicle.

Kindly advise about DS Liability.

Best Regards,
ZUHRI
Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472
Email: zuhri@tanchong.com
Website: <http://www.tanchong.com/> :: <http://www.nissan.com.sg/>

-----Original Message-----

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Thursday, September 12, 2024 5:04 PM
To: Muhammad Zuhri Bin Ismail <zuhri@tanchong.com>; assignments <assignments@lkkauto.com>
Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

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Dear Zuhri,

Kindly advise survey arrangement of this vehicle?

Best Regards,
Rajes | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>
Sent: Wednesday, September 11, 2024 3:55 PM
To: assignments <assignments@lkkauto.com>
Cc: 'Muhammad Zuhri Bin Ismail' <zuhri@tanchong.com>
Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

Dear LKK Auto,

Pls kindly forward PLA

Thanks, and regards,

Joanne Yong

Motor Claims

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | TEL: 6359 1823 |
Fax No. : 6223 0541 | Company Regn. No. 195000106C

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-----Original Message-----

From: Muhammad Zuhri Bin Ismail <zuhri@tanchong.com>
Sent: Wednesday, September 11, 2024 3:34 PM
To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>; assignments@lkkauto.com; Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>
Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

Dear Sir/Mdm,

Kindly advise about direct settlement liability.

Best Regards,
ZUHRI
Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472
Email: zuhri@tanchong.com
Website: <http://www.tanchong.com/> :: <http://www.nissan.com.sg/>

-----Original Message-----

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>
Sent: Friday, September 6, 2024 12:31 PM
To: assignments@lkkauto.com
Cc: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>; Muhammad Zuhri Bin Ismail <zuhri@tanchong.com>
Subject: NEW SURVEY ASSIGNMENT - OUR REF: D24007829MFCT/CTPL/TPD2/JY

Dear Sir/Mdm,

Please find attached documents for survey assignment.

Thank you.

Regards,
Caroline Cabrera
Motor Claims Department

MS First Capital Insurance Ltd
16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581
D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C Website <http://www.msfirstcapital.com.sg/>

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-----Original Message-----

From: support@msfirstcapital.com.sg <support@msfirstcapital.com.sg>

Sent: Friday, September 6, 2024 11:46 AM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Subject: MT00018057 is Approved

Insured Vehicle No : SHC3264A

TP Vehicle No : SNJ523P

Claim No : D24007829MFCT

Workshop Name : TAN CHONG MOTOR SALES PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Without Prejudice

Will revert liability once PLA received

Created By : CAROLINE

Verified By : JOANNEYO

Approved By : JOANNEYO

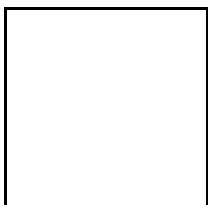
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