

Veron Chen (LKKAUTO)

From: Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus)
<SiauChin.Chan@stridespremier.com.sg>
Sent: Monday, 23 September 2024 10:32 AM
To: Veron Chen (LKKAUTO); Rajes (LKK Auto); MTPRI; assignments; SUR
Cc: Tan Wei Teck (StridesASvcs/Ins & Claims/Bus); Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH)
Subject: RE: Our Ref: TK.EMS.SNE8044D; Your insured veh: SBS3974X (MSFC); DOA: 03/09/2024 - PRI Notice

Dear Veron,

Our case ref is BUS/09/24/8005. Thanks.

Best Regards,
Karen Chan
Claims Department
Tel: 6556 3523

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 23 September 2024 10:20 am
To: Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Rajes (LKK Auto) <rajes@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>
Subject: RE: Our Ref: TK.EMS.SNE8044D; Your insured veh: SBS3974X (MSFC); DOA: 03/09/2024 - PRI Notice

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Dear Karen,

Any update for claim number?

Best Regards,
Veron Chen | Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: sur@lkkauto.com fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 17 September 2024 4:34 PM
To: Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Rajes (LKK Auto) <rajes@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>
Subject: RE: Our Ref: TK.EMS.SNE8044D; Your insured veh: SBS3974X (MSFC); DOA: 03/09/2024 - PRI Notice

Dear Karen,

Any update for claim number?

Best Regards,
Veron Chen | Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>
Sent: Thursday, 12 September 2024 2:34 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>
Subject: RE: Our Ref: TK.EMS.SNE8044D; Your insured veh: SBS3974X (MSFC); DOA: 03/09/2024 - PRI Notice

Dear Veron,

BC yet to report. Will provide when available. Thanks.

Best Regards,
Karen Chan
Claims Department
Tel: 6556 3523

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, 12 September 2024 11:15 am
To: Rajes (LKK Auto) <rajes@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>
Subject: RE: Our Ref: TK.EMS.SNE8044D; Your insured veh: SBS3974X (MSFC); DOA: 03/09/2024 - PRI Notice

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Dear Ana,

Kindly provides us claim number

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Friday, 6 September 2024 11:17 AM

To: MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>

Subject: RE: Our Ref: TK.EMS.SNE8044D; Your insured veh: SBS3974X (MSFC); DOA: 03/09/2024 - PRI Notice

Dear Ana,

Thank you for the assignment.

Repairer arrange 9/9/24.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/

veronchen@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Friday, September 6, 2024 9:29 AM

To: assignments <assignments@lkkauto.com>

Cc: Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>

Subject: FW: Our Ref: TK.EMS.SNE8044D; Your insured veh: SBS3974X (MSFC); DOA: 03/09/2024 - PRI Notice

Our Ref: SBS3971X

Dear Rajes,

Kindly survey on "Without Prejudice" basis.

TP : SNE8044D
Insured : SBS3974X
Workshop:
E M SOLUTION PTE LTD
160, Sin Ming Drive
Sin Autocity, #03-18/19
Singapore 575722
Contact: Serina @ 6456 0226

Thanks & Best Regards,

Ana Magnaye

Claims Department

Strides Premier Automotive Services Pte Ltd

Address: | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2678 | Fax: 6368 7421

STRIDESPREMIER

www.stridespremier.com.sg LinkedIn Facebook Instagram Stridespremier

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Friday, 6 September 2024 9:13 am

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Corene Chong <corene@crossbordersllc.com>; Rachel Wu <RachelWu@msfirstcapital.com.sg>

Subject: FW: Our Ref: TK.EMS.SNE8044D; Your insured veh: SBS3974X (MSFC); DOA: 03/09/2024 - PRI Notice

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Dear Hua Yen,

For PRI (NR).

Thank you.

Regards,

Caroline Cabrera

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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and notify the sender immediately by return e-mail.

From: Corene Chong <corene@crossbordersllc.com>
Sent: Wednesday, September 4, 2024 11:40 AM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Hui Ting Tang <huiting@crossbordersllc.com>
Subject: Our Ref: TK.EMS.SNE8044D; Your insured veh: SBS3974X (MSFC); DOA: 03/09/2024 - PRI Notice

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

VERY URGENT

TO: MS First Capital Insurance Ltd

Dear Sirs/Madam

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION
CLAIMANT: TAY BEE WAH
TRAFFIC ACCIDENT ON 03/09/2024 AT 08:50 HRS ALONG LIEN YING CHOW DRIVE INVOLVING
VEHICLES NO. SNE8044D & SBS3974X

We are instructed by **TAY BEE WAH** to notify you of a road accident on **03/09/2024** at about **08:50** hrs along **LIEN YING CHOW DRIVE** involving our client's vehicle registration number **SNE8044D** and vehicle registration number **SBS3974X** driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue: E M SOLUTION PTE LTD
Address: 160, Sin Ming Drive
Sin Autocity, #03-18/19
Singapore 575722
Contact: Serina @ 6456 0226

Please revert accordingly.

Thank You
Corene
TEL: 6438 1323 (EXT 2004)
Litigation Department

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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