

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 25 September 2024 4:24 PM  
**To:** Lok, Jasmine; SUR  
**Subject:** RE: GAIC Ref: CLMOMVP000001588 | SNR 6798 G - Own Damage (Great American)  
- to survey and go

Dear Jasmine,

According to repairer, vehicle just completed its repair works.

Best Regards,

**Veron Chen** | Case Handler  
Own Damage & Third Party Property Damage  
**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: sur@lkkauto.com fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lok, Jasmine <jasmine.lok@sg.gaig.com>  
**Sent:** Wednesday, 25 September 2024 4:12 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** GAIC Ref: CLMOMVP000001588 | SNR 6798 G - Own Damage (Great American) - to survey and go

Dear Veron,

We would like to follow up on this matter.

Thank you & Best Regards

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [generalclaims@sg.gaig.com](mailto:generalclaims@sg.gaig.com)

For work injury compensation act (WICA) claims, please email to [wicacclaims@sg.gaig.com](mailto:wicacclaims@sg.gaig.com)

For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)

For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)



Jasmine Lok  
Senior Executive, Property & Casualty Claims  
[jasmine.lok@sg.gaig.com](mailto:jasmine.lok@sg.gaig.com)

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**Claims Division**  
3 Temasek Avenue #16-01  
Centennial Tower Singapore 039190  
+65 6804 6059 office



Moody's  
A1 (Good)

Standard & Poor's  
A+ (Strong)



Please consider the environment before printing this email.

Classified as General

**From:** Lok, Jasmine

**Sent:** 10 September 2024 5:01 PM

**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** GAIC Ref: CLMOMVP000001588 | SNR 6798 G - Own Damage (Great American) - to survey and go

Dear Veron,

Please proceed to authorize repair for the sum of \$6,659.80 (lump sum) with check items to be verified and confirmed.

Excess applicable is \$700.00

Thank you & Best Regards

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For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)

For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)



Jasmine Lok  
Senior Executive, Property & Casualty Claims  
[jasmine.lok@sg.gaig.com](mailto:jasmine.lok@sg.gaig.com)

**Claims Division**  
3 Temasek Avenue #16-01  
Centennial Tower Singapore 039190  
+65 6804 6059 office



Moody's  
A1 (Good)

Standard & Poor's  
A+ (Strong)



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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** 09 September 2024 3:33 PM  
**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** [External] FW: GAIC Ref: CLMOMVP000001588 | SNR 6798 G - Own Damage (Great American) - to survey and go

Dear Jocelyn,  
Any update for approval?  
Best Regards,

**Veron Chen** | Case Handler  
Own Damage & Third Party Property Damage  
**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Classified as General

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 6 September 2024 4:43 PM  
**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: GAIC Ref: CLMOMVP000001588 | SNR 6798 G - Own Damage (Great American) - to survey and go  
Dear Jocelyn,  
Enclosed preliminary revised of vehicle SNR 6798G  
Date of survey: 6/9/2024  
Number of days (estimated) : 5 days

**Lump Sum Repair**  
**We have Not authorise repair**  
**Kindly let us have your approval and provides policy excess.**  
Best Regards,

**Veron Chen** | Case Handler  
Own Damage & Third Party Property Damage  
**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>  
**Sent:** Thursday, 5 September 2024 4:58 PM  
**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: GAIC Ref: CLMOMVP000001588 | SNR 6798 G - Own Damage (Great American) - to survey and go  
Dear Jocelyn,  
Thank you for the assignment.  
[Please be informed that Ms. Veron](#) is the handler of this case who can be contacted at 6256 3561/  
[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)

Best Regards,  
**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**  
Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teng, Jocelyn <[jocelyn.teng@sg.gaig.com](mailto:jocelyn.teng@sg.gaig.com)> **On Behalf Of** Motor Claims  
**Sent:** Thursday, September 5, 2024 4:30 PM  
**To:** [service@kkimhin.com.sg](mailto:service@kkimhin.com.sg); admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [service@kkimhin.com.sg](mailto:service@kkimhin.com.sg); [sandrakhong@gmail.com](mailto:sandrakhong@gmail.com); 'Simon' <[simon@kkimhin.com.sg](mailto:simon@kkimhin.com.sg)>; [survey@kkimhin.com.sg](mailto:survey@kkimhin.com.sg); Lok, Jasmine <[jasmine.lok@sg.gaig.com](mailto:jasmine.lok@sg.gaig.com)>  
**Subject:** GAIC Ref: CLMOMVP000001588 | SNR 6798 G - Own Damage (Great American) - to survey and go

**Our Ref: CLMOMVP000001588**

**Without Prejudice**

Dear Sandra,

Noted on your request, we will survey on a without prejudice basis.

Aside to LKK

Please accept assignment for OD survey.

Thank you.

Please note that this email is on "Without Prejudice", and should not be construed as an admission of liability.

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**For work injury compensation act (WICA) claims, please email to [wicacclaims@sg.gaiq.com](mailto:wicacclaims@sg.gaiq.com)**

**For motor claims enquiries, please email to [motorclaims@sg.gaiq.com](mailto:motorclaims@sg.gaiq.com)**

**For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaiq.com](mailto:marineclaims@sg.gaiq.com)**



**Jocelyn Teng**

Executive, Property & Casualty, Claims

[jocelyn.teng@sg.gaiq.com](mailto:jocelyn.teng@sg.gaiq.com)

**Claims Division**

3 Temasek Avenue #16-01

Centennial Tower Singapore 039190

+65 6804 7866 office



Moody's  
A1 (Good)

Standard & Poor's  
A+ (Strong)



Please consider the environment before printing this email.

Classified as General

**From:** [service@kkimhin.com.sg](mailto:service@kkimhin.com.sg) <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>

**Sent:** 05 September 2024 2:39 PM

**To:** Motor Claims <[motorclaims@sg.gaiq.com](mailto:motorclaims@sg.gaiq.com)>

**Cc:** [service@kkimhin.com.sg](mailto:service@kkimhin.com.sg); [sandrakhong@gmail.com](mailto:sandrakhong@gmail.com); 'Simon' <[simon@kkimhin.com.sg](mailto:simon@kkimhin.com.sg)>; [survey@kkimhin.com.sg](mailto:survey@kkimhin.com.sg)

**Subject:** [External] SNR 6798 G - Own Damage (Great American) - to survey and go

Dear Officer

Good day to you.

Can you appoint a surveyor for us to arrange survey and go (tomorrow morning 6 Sept Friday)?

Client would like to survey tomorrow for his car. Thank you.

We are still typing the estimate and will send to you shortly.

Please assign surveyor first. Appreciate.

Best Regards

Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd

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