

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 10 September 2024 5:08 PM
To: 'service@kkimhin.com.sg'; SUR
Cc: sandrakhong@gmail.com; 'Simon'; survey@kkimhin.com.sg
Subject: RE: GAIC Ref: CLMOMVP000001588 | SNR 6798 G - Own Damage (Great American)
- to survey and go

Dear Sandra,

As instructed by our client , please proceed to repair the **insured vehicle SNR 6798G . Lump sum repair. (Excess \$700.00).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: service@kkimhin.com.sg <service@kkimhin.com.sg>
Sent: Thursday, 5 September 2024 5:18 PM
To: 'Motor Claims' <motorclaims@sg.gaig.com>; admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: sandrakhong@gmail.com; 'Simon' <simon@kkimhin.com.sg>; survey@kkimhin.com.sg; 'Lok, Jasmine' <jasmine.lok@sg.gaig.com>; service@kkimhin.com.sg
Subject: RE: GAIC Ref: CLMOMVP000001588 | SNR 6798 G - Own Damage (Great American) - to survey and go

Thank you all.

Arranged for survey and go tomorrow (Friday 6 Sept 12pm) with LKK.

Best Regards

Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd

From: Teng, Jocelyn <jocelyn.teng@sg.gaig.com> **On Behalf Of** Motor Claims
Sent: Thursday, 5 September 2024 4:36 pm
To: 'service@kkimhin.com.sg' <service@kkimhin.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: 'service@kkimhin.com.sg' <service@kkimhin.com.sg>; 'sandrakhong@gmail.com' <sandrakhong@gmail.com>; 'Simon' <simon@kkimhin.com.sg>; 'survey@kkimhin.com.sg' <survey@kkimhin.com.sg>; Lok, Jasmine <jasmine.lok@sg.gaig.com>
Subject: RE: GAIC Ref: CLMOMVP000001588 | SNR 6798 G - Own Damage (Great American) - to survey and go

Our Ref: CLMOMVP000001588

Dear LKK,

Please find attached email with estimate.

Thank you.

Please note that this email is on "Without Prejudice", and should not be construed as an admission of liability.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to generalclaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicacclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com



Jocelyn Teng

Executive, Property & Casualty, Claims
jocelyn.teng@sg.gaig.com

Claims Division

3 Temasek Avenue #16-01
Centennial Tower Singapore 039190
+65 6804 7866 office



Moody's
A1 (Good)

Standard & Poor's
A+ (Strong)



Please consider the environment before printing this email.

Classified as General

From: Teng, Jocelyn **On Behalf Of** Motor Claims
Sent: 05 September 2024 4:30 PM
To: service@kkimhin.com.sg; admin-d@lkkauto.com; sur@lkkauto.com; assignments@lkkauto.com
Cc: service@kkimhin.com.sg; sandrakhong@gmail.com; 'Simon' <simon@kkimhin.com.sg>; survey@kkimhin.com.sg;
Lok, Jasmine <jasmine.lok@sg.gaig.com>
Subject: GAIC Ref: CLMOMVP000001588 | SNR 6798 G - Own Damage (Great American) - to survey and go

Our Ref: CLMOMVP000001588

Without Prejudice

Dear Sandra,

Noted on your request, we will survey on a without prejudice basis.

Aside to LKK

Please accept assignment for OD survey.

Thank you.

Please note that this email is on "Without Prejudice", and should not be construed as an admission of liability.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to generalclaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicacclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com



Jocelyn Teng

Executive, Property & Casualty, Claims
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Claims Division

3 Temasek Avenue #16-01
Centennial Tower Singapore 039190
+65 6804 7866 office



Moody's
A1 (Good)

Standard & Poor's
A+ (Strong)



Please consider the environment before printing this email.

From: service@kkimhin.com.sg <service@kkimhin.com.sg>

Sent: 05 September 2024 2:39 PM

To: Motor Claims <motorclaims@sg.gaig.com>

Cc: service@kkimhin.com.sg; sandrakhong@gmail.com; 'Simon' <simon@kkimhin.com.sg>; survey@kkimhin.com.sg

Subject: [External] SNR 6798 G - Own Damage (Great American) - to survey and go

Dear Officer

Good day to you.

Can you appoint a surveyor for us to arrange survey and go (tomorrow morning 6 Sept Friday)?

Client would like to survey tomorrow for his car. Thank you.

We are still typing the estimate and will send to you shortly.

Please assign surveyor first. Appreciate.

Best Regards

Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd

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