

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 11 October 2024 4:16 PM
To: Lok, Jasmine; SUR
Subject: RE: GAIC Ref: CLMOMVP000001588 | SNR 6798 G - Own Damage (Great American) - to survey and go

Dear Jasmine,

As spoken.

Lump Sum at \$5,350.00 (include check items) (before excess).

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 25 September 2024 4:24 PM
To: Lok, Jasmine <jasmine.lok@sg.gaig.com>; SUR <sur@lkkauto.com>
Subject: RE: GAIC Ref: CLMOMVP000001588 | SNR 6798 G - Own Damage (Great American) - to survey and go

Dear Jasmine,

According to repairer, vehicle just completed its repair works.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lok, Jasmine <jasmine.lok@sg.gaig.com>
Sent: Wednesday, 25 September 2024 4:12 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: GAIC Ref: CLMOMVP000001588 | SNR 6798 G - Own Damage (Great American) - to survey and go

Dear Veron,

We would like to follow up on this matter.

Thank you & Best Regards

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to generalclaims@sg.gaiq.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaiq.com

For motor claims enquiries, please email to motorclaims@sg.gaiq.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaiq.com



Jasmine Lok
Senior Executive, Property & Casualty Claims
jasmine.lok@sg.gaiq.com

Claims Division
3 Temasek Avenue #16-01
Centennial Tower Singapore 039190
+65 6804 6059 office



Moody's
A1 (Good)

Standard & Poor's
A+ (Strong)



Please consider the environment before printing this email.

Classified as General

From: Lok, Jasmine

Sent: 10 September 2024 5:01 PM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: GAIC Ref: CLMOMVP000001588 | SNR 6798 G - Own Damage (Great American) - to survey and go

Dear Veron,

Please proceed to authorize repair for the sum of \$6,659.80 (lump sum) with check items to be verified and confirmed.

Excess applicable is \$700.00

Thank you & Best Regards

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to generalclaims@sg.gaiq.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaiq.com

For motor claims enquiries, please email to motorclaims@sg.gaiq.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaiq.com



Jasmine Lok
Senior Executive, Property & Casualty Claims
jasmine.lok@sg.gaiq.com

Claims Division
3 Temasek Avenue #16-01
Centennial Tower Singapore 039190
+65 6804 6059 office



Moody's
A1 (Good)

Standard & Poor's
A+ (Strong)



Please consider the environment before
printing this email.

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: 09 September 2024 3:33 PM

To: Motor Claims <motorclaims@sg.gaiq.com>; SUR <sur@lkkauto.com>

Subject: [External] FW: GAIC Ref: CLMOMVP000001588 | SNR 6798 G - Own Damage (Great American) - to survey and go

Dear Jocelyn,

Any update for approval?

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Classified as General

From: Veron Chen (LKKAuto)

Sent: Friday, 6 September 2024 4:43 PM

To: Motor Claims <motorclaims@sg.gaiq.com>; SUR <sur@lkkauto.com>

Subject: RE: GAIC Ref: CLMOMVP000001588 | SNR 6798 G - Own Damage (Great American) - to survey and go

Dear Jocelyn,

Enclosed preliminary revised of vehicle SNR 6798G

Date of survey: 6/9/2024

Number of days (estimated) : 5 days

Lump Sum Repair

We have Not authorise repair

Kindly let us have your approval and provides policy excess.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Thursday, 5 September 2024 4:58 PM

To: Motor Claims <motorclaims@sg.gaig.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: GAIC Ref: CLMOMVP000001588 | SNR 6798 G - Own Damage (Great American) - to survey and go

Dear Jocelyn,

Thank you for the assignment.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/

veronchen@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teng, Jocelyn <jocelyn.teng@sg.gaig.com> **On Behalf Of** Motor Claims

Sent: Thursday, September 5, 2024 4:30 PM

To: service@kkimhin.com.sg; admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: service@kkimhin.com.sg; sandrakhong@gmail.com; 'Simon' <simon@kkimhin.com.sg>; survey@kkimhin.com.sg;

Lok, Jasmine <jasmine.lok@sg.gaig.com>

Subject: GAIC Ref: CLMOMVP000001588 | SNR 6798 G - Own Damage (Great American) - to survey and go

Our Ref: CLMOMVP000001588

Without Prejudice

Dear Sandra,

Noted on your request, we will survey on a without prejudice basis.

Aside to LKK

Please accept assignment for OD survey.

Thank you.

Please note that this email is on "Without Prejudice", and should not be construed as an admission of liability.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to generalclaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicacclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com



Jocelyn Teng

Executive, Property & Casualty, Claims

jocelyn.teng@sg.gaig.com

Claims Division

3 Temasek Avenue #16-01

Centennial Tower Singapore 039190

+65 6804 7866 office



Moody's
A1 (Good)

Standard & Poor's
A+ (Strong)



Please consider the environment before printing this email.

Classified as General

From: service@kkinhinh.com.sg <service@kkinhinh.com.sg>

Sent: 05 September 2024 2:39 PM

To: Motor Claims <motorclaims@sg.gaig.com>

Cc: service@kkinhinh.com.sg; sandrakhong@gmail.com; 'Simon' <simon@kkinhinh.com.sg>; survey@kkinhinh.com.sg

Subject: [External] SNR 6798 G - Own Damage (Great American) - to survey and go

Dear Officer

Good day to you.

Can you appoint a surveyor for us to arrange survey and go (tomorrow morning 6 Sept Friday)?

Client would like to survey tomorrow for his car. Thank you.

We are still typing the estimate and will send to you shortly.

Please assign surveyor first. Appreciate.

Best Regards

Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd

This email transmission, including any attachments, is intended solely for the addressee named above, and may contain confidential or privileged information. If you are not the intended recipient, be aware that any disclosure, copying, distribution or use of the contents of this e-mail is prohibited. If you have received this e-mail in error, please notify the sender immediately by reply email and destroy the message and its attachments.

This email transmission, including any attachments, is intended solely for the addressee named above, and may contain confidential or privileged information. If you are not the intended recipient, be aware that any disclosure, copying, distribution or use of the contents of this e-mail is prohibited. If you have received this e-mail in error, please notify the sender immediately by reply email and destroy the message and its attachments.