

CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

10 3 MAY 2025

Your Ref :

THE MOTOR CLAIMS DEPT
AIG ASIA PACIFIC INSURANCE PTE LTD
Singapore

WITHOUT PREJUDICE

Dear Sir / Madam

**T/ACCIDENT INVOLVING M/V GBF1911J & SMU227Z ON 28/08/2024
ALONG JERVOIS RD.**

We are authorized by the owner of GBF1911J for his/her/their above claims.

As you are the insurer of SMU227Z, we therefore wish to seek your compensation.

Quantum of the claims as follow:-

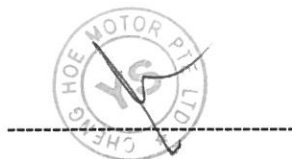
COST OF REPAIR	: S\$	457.80	(As recommended by your appointed surveyor)
LOSS OF USE (2 x \$60/day)	: S\$	120.00	
HIRE OF VEHICLE	: S\$	0.00	
SURVEY FEE	: S\$	0.00	
LTA SEARCH	: S\$	2.18	
GIA SEARCH	: S\$	0.00	
OTHERS	: S\$	0.00	
	S\$	579.98	

Copies of all the relevant documents are enclosed.

Please advise settlement within ten (10) days.

Thank you.

Yours faithfully,



AUTHORIZATION TO ACT

I, Plant Culture Pte Ltd ("the third party claimant")
of 34 Jln Selaseh Selat Hills Estate S(808449) (address),
owner of GBF 1911 J (vehicle no.) hereby authorize
Cheng Hoe Motor Pte Ltd

("The workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
Vehicle No. GBF 1911 J that was damaged pursuant to the
accident which occurred on 28/8/20 (date) along Jervois Rd
(location)

involving Vehicle No/s SMU 227 2

("The accident").

I further authorize the workshop to settle my above mentioned
claim in a manner that they deem fit and the workshop is further
authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach
on my behalf is on a without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 29th day of AUG (month) 20 20 (year)

X

Signed by "the third party claimant"



Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **CHENG HOE MOTOR PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$457.80** (Repair Cost), **S\$120.00** (Loss of Use/~~Rental~~), **S\$2.18** (Disbursement) for vehicle no. **GBF1911J** that was damaged pursuant to the accident which occurred on **28/08/2024** (date) along **JERVOIS ROAD** (location) involving vehicle no/s **SMU227Z**. This is pursuant to the inspection conducted on **25/11/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **PLANT CULTURE PTE LTD** (the third party claimant”) of vehicle no. **GBF1911J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBF1911J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of June (month) 2025 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

This Discharge Voucher applies strictly for Claimant's claim for property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.
This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120
TEL: 64193000 FAX: 64153727
ATTN: Motor Claim Department

WS Ref: TP/AIG
Claim Type: Third Party
Accident Date: 28/08/2024
TP Veh Reg No: SMU227Z

NO: CL8241021
Date: 28 Dec 2024
Policy No: DMCVSNA00043142406
Veh Reg No: GBF1911J
Make/Model: TOYOTA DYNA 3.0
MANUAL
Job No: JC1609615

Description

To Supply all replaced parts, all necessary and agreed labour &
miscellaneous charges.
(As recommended by your appointed surveyor)

Quantity	List Price	Amount
	S\$	S\$
1 PC	S\$ 420.00	S\$ 420.00

Total	S\$ 420.00
Add GST @ 9%	37.80
Total Amount payable	S\$ 457.80

For Cheng Hoe Motor Pte Ltd



E. && O. E.

AUTHORISED SIGNATURE


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMU227Z

Date of Accident

28/08/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **21/07/2024 - 20/07/2025**

Requested By **PHUA LIAN HUA (CHENG HOE ...**

Requested Date **05/09/2024 15:54**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Daphne Lee (LKK Auto)

From: Daphne Lee (LKK Auto)
Sent: Monday, 16 September 2024 12:06 PM
To: jeroldng@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMU 227Z(AIG) AND GBF 1911J AT/ALONG JERVOIS ROAD ON 28/08/2024

Our Ref: CD/AIG24090096/Xma3
AIG Ref: 7249840443SG

Dear NG SHING KWANG, JEROLD (HUANG XINGGUANG, JEROLD),

ACCIDENT INVOLVING SMU 227Z(AIG) AND GBF 1911J AT/ALONG JERVOIS ROAD ON 28/08/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **GBF 1911J** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com|

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Sep 2024 17:09	Clm Dtl Modified	Claimant's Name: -> PLANT CULTURE PTE LTD. Claimant's ID: -> 200713569W.	[A] HOW MEI KWAN
2	05 Sep 2024 17:09	Clm Veh Model Changed	(204821) TOYOTA DYNA 150 3.0 D (M).	[A] HOW MEI KWAN
3	05 Sep 2024 17:09	Clm Created	Reg No: GBF1911J. Acct Date: 2024/08/28. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Cheng Hoe Motor Pte Ltd (Yishun)	[A] HOW MEI KWAN
4	05 Sep 2024 17:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Sep 2024 17:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/16	[A] HOW MEI KWAN
6	05 Sep 2024 17:09	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Sep 2024 17:09	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	05 Sep 2024 17:09	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	05 Sep 2024 17:11	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	05 Sep 2024 17:11	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
11	07 May 2025 13:45	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	07 May 2025 13:45	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
13	07 May 2025 13:45	Clm Dtl Modified	Insured Address 1: -> -. Insured Address 2: -> -. Insured PostCode: -> -. Insured City: -> 1553. Driver Name: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	07 May 2025 13:45	Clm Dtl Modified	JPJ Reg. Date: -> 2016/07/26.	[A] JOANNE LEE KHANG MIN
15	07 May 2025 13:45	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	13 May 2025 16:58	Adj Mandate Request	Cur.Req:579.98:Liability: 100% (BOLA 22) *Quantum: \$579.98(all-in). Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
17	27 May 2025 14:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/16. Mandate Remarks: please proceed with settlement @ \$579.98 [COR-\$457.80 LOU-\$120 LTA-\$2.18] ** subject to final repair bill & ATA.	[I] Syed-Yusoff, Saliha
18	27 May 2025 14:28	Adj Mandate Set	Approved:579.98:please proceed with settlement @ \$579.98 [COR-\$457.80 LOU-\$120 LTA-\$2.18] ** subject to final repair bill & ATA.	[I] Syed-Yusoff, Saliha

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3231893	06 Sep 2024 15:39:06	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBF1911J	SMU227Z	12.00
3386914	07 May 2025 13:45:28	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBF1911J	SMU227Z	12.00