



India Int'l Insurance Pte Ltd
64 Cecil Street
#04/05 IOB Building
Singapore 049711
Attention: Motor Claims Department

“Without Prejudice”

Your Ref: CD/III24090093/XMA3

Our Ref: DS/5623081/SNL9403H

Date: 30 APR 2025

Subject: **ACCIDENT INVOLVING VEHICLES SNL9403H & SMQ5786P ON 01.09.2024**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:

Cost of repair	: S\$	2,356.58
Loss of Use	: S\$	240.00 (\$80.00 x 3days)
GIA Search Fee	: S\$	2.00
Total	: S\$	2,598.58

A copy each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair Bill & GIA search fee Inv
3. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

For any correspondence, please contact Ms Katherine Chong at 9278 2709 or email to katherine.chong@sime.com

Yours sincerely

Katherine Chong
Senior Assistant (Body & Paint)

E-Auto (Bus. Reg. No.: 53399829L)
A division of Vantage Automotive Limited
305 Alexandra Road, Singapore 159942
T: (65) 6376 8833 F: (65) 6477 7300
W: www.val-byd.com.sg
FB: www.facebook.com/bydpassengercarssg

A Motors Company

E-AUTO
A DIVISION OF VANTAGE AUTOMOTIVE

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of First Submission	02/09/2024 16:56 (SGT)
Reported by	Both Policyholder and Actual Driver
Date of Accident	01/09/2024 13:30 (SGT)
Exact Location of Accident	Near 51 Yishun Central 1, Singapore 768794
Additional Location Information	-
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SNL9403H
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INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	ONG CHEE SIANG
NRIC No	SXXXX300G
Email Address	OMEGA.ONG@GMAIL.COM
Mobile Phone No	(Phone) +65-82330087
Alternative Phone No	-

VEHICLE PARTICULARS

Manufacturer	Byd
Model	ATTO 3
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	0
Vehicle Fuel	-
First Registration Date	-
Chassis no	LGXCE4CB1P2165365
Effective Date/Time of Ownership	-

INSURANCE COMPANY

Name of Insurance Company	Etiqa Insurance Pte Ltd
Policy Number / Cover Note Number	-

DRIVER

Name of Driver	ONG CHEE SIANG
NRIC No	SXXXX300G
Date Of Birth	19/12/1985
Occupation	Indoor
Driving Pass Date	02/07/2007
Driving License Pass Class	3
Driving License Validity	Valid
Driving experience	17 YEARS AND 2 MONTHS
Gender	Male
Mobile Number	(Phone) +65-82330087
Alt. Phone Number	-
Email Address	OMEGA.ONG@GMAIL.COM
Address	85 YISHUN AVENUE 11 #07-31
Address complement	-
Postcode	768865
Is the driver the policyholder?	Yes
If No, Relationship of the Driver with the Insured	-
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Side Swipe
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No
Translator's name	-
Translator's ID	-
Translator's phone number	-
Translator's email	-
Original language used in the statement	-

DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

REFER TO SKETCH PLAN

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMQ5786P
Vehicle Manufacturer	Nissan

Vehicle Model -
Vehicle Variant -
Vehicle Colour -
Vehicle Category Private car
Name of Driver -
Contact Number -
Address -
Address complement -
Postcode -
Insurance Company Name -
Nature Of Damage -
Details of property damaged in accident -
No. Of Passenger (Including Driver) -

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

E-Auto

(A Division of Vantage Automotive Limited)
Regs. No. 53399829L GST Regs. No. M2-0000551-1

305 Alexandra Road
Vantage Automotive Centre
Singapore 159942
Service Booking: 6477 7383
Parts Dept: 6477 7420
Vantage 24-Hour Assist: 6473 8588
Fax: 6477 7300



SERVICE TAX INVOICE

REPAIR ORDER NO. BY 312550	Date IN 02/10/2024 Payment Term 30 Days From Invoice Customer Service Advisor Muhammad Danial Bin Ishak	Invoice Number 5623081 / WSH Invoice Date 23/04/2025 Invoice By Katherine Chong Fui Poh	Page No. 1 of 1
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CUSTOMER INFORMATION Ong Chee Siang (Wang Zhixiang) 85 Yishun Avenue 11 #07-31 Singapore 768865	INVOICE TO 35 India Int'l Insurance Pte Ltd 64 Cecil Street #04/05 IOB Building Singapore 049711
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REGISTRATION No. SNL9403H	CHASSIS No. LGXCE4CB1P2165365	STOCK No. 303355	REGISTRATION DATE 17/08/2023	MODEL ATTO 3 100kW SR	MILEAGE 13716
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CODE	DESCRIPTION	UNITS	DISC %	NETT
OCMILWNP	TO CONDUCT THIRD PARTY CLAIM AGAINST INDIA INTL INS.(SMQ5786P) DOA.01.09.24	0	0.00	0.00
OCSCWYP	TO REPAIR/PANEL BEAT REAR LH DOOR.	0	0.00	450.00
OCSCWYP	TO REMOVE & REFIT DOOR PANEL PARTS.	0	0.00	300.00
OCSCWYP	TO SPRAY PAINT REAR LH DOOR.	0	0.00	600.00
OCMILWNP	TO CONDUCT ECU RE-PROGRAMMING AND CLEAR OF FAULT CODES TO ENSURE PROPER FUNCTION .	0	0.00	450.00
OCMILWNP	SUNDRIES.	0	0.00	20.00
			Sub-Total :	1,820.00
CODE	DESCRIPTION	UNITS	DISC %	NETT
13186501-00	TRIM - LH REAR FENDER	1	10.00	342.00
			Sub-Total :	342.00

Attending CSO : Danial
Should you require further explanation, please reach me at 96904556

Service Packages	0.00	Total Labour/Parts/Service Package Charges	S\$ 2,162.00
Labour Charges	1,820.00	Less Insurance Excess	S\$ 0.00
Parts Charges	342.00	GST @ 9%	S\$ 194.58
Lubricant/Misc	0.00	Invoice Total Amounts	S\$ 2,356.58
		Less Deposit/Voucher	S\$ 0.00

Computer generated invoice. No signature is required.	Amount Payable	S\$ 2,356.58
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All amounts are in Singapore Dollars.
Work was carried out subject to the Company's Terms and Conditions of Service. No complaints will be entertained unless reported within seven (7) days of the date of this invoice. For credit purchases, interest @1% per month will be debited on overdue amounts.

Account Name
Bank Name
Bank Code
Branch Code
Account Number (SGD Only)
PayNow UEN
Swift Code
Vantage Automotive Limited
Citibank N.A. Singapore Branch
7214
001
0-853128-007
192600045M
CITISGSG



E-Auto

(A Division of Vantage Automotive Limited)

Business Registration No. 53399829L GST Registration No. M2-0000551-1



305 Alexandra Road

159942 Singapore

Tel : 6376 8833

Fax : 6477 7398

GST Registration No. M2-0000551-1

ESTIMATE



Estimate No. BY 6863	Date Estimated 13/09/2024	Page No. 1 of 1
	Prepared By Muhammad Danial Bin Ishak	

ESTIMATE REPAIR FOR	ACCOUNT 35
Ong Chee Siang (Wang Zhixiang) 85 Yishun Avenue 11 #07-31 Singapore 768865	India Int'l Insurance Pte Ltd 64 Cecil Street #04/05 IOB Building Singapore 049711

REGN. NO. SNL9403H	CHASSIS NO. LGXCE4CB1P2165365	REGN. DATE 17/08/2023	MODEL ATTO 3 100kW SR	MILEAGE 12396
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DESCRIPTION	VALUE
TO CONDUCT THIRD PARTY CLAIM AGAINST INDIA INTL INS. (SMQ5786P) DOA.01.09.24	0.00
TO REPAIR/PANEL BEAT REAR LH DOOR.	450 / 600.00
TO REMOVE & REFIT DOOR PANEL PARTS.	300 / 600.00
TO SPRAY PAINT REAR LH DOOR.	600.00 / 600.00
TO CONDUCT ECU RE-PROGRAMMING AND CLEAR OF FAULT CODES TO ENSURE PROPER FUNCTION .	450 / 600.00
SUNDRIES.	20 / 100.00
Total Labour 1:	2,500.00

PART NUMBER	DESCRIPTION	QTY	PRICE	DISC	VALUE
13186501-00	TRIM - LH REAR FENDER <i>Sub</i>	1	380.00	10.00	342.00
Total Parts :					342.00

*Repair
Hp 2000000
3 days
19/09/24
Res after repair*

Customer Name & Signature / Company Stamp	Date	Labour 1	S\$	2,500.00
		Parts	S\$	342.00
		Labour 2	S\$	0.00
		Excess	S\$	0.00
		Total GST @ 9%	S\$	255.78
		Grand Total	S\$	3,097.78

The above estimates are base on visual inspection and it is possible that further materials and labour may be required upon dismantling. Should this occur, we will submit supplementary quotation for further approval. This estimate is valid for a period of 30 days only.

E-Auto

(A Division of Vantage Automotive Limited)
Regs. No. 53399829L GST Regs. No. M2-0000551-1

305 Alexandra Road
Vantage Automotive Centre
Singapore 159942

Service Booking: 6477 7383
Parts Dept: 6477 7420
Vantage 24-Hour Assist: 6473 8588
Fax: 6477 7300



FINALIZATION REPORT

REPAIR ORDER NO. BY 312550	Date IN 02/10/2024 Payment Term 30 Days From Invoice Customer Service Advisor Muhammad Danial Bin Ishak	Invoice Number Invoice Date ?? Invoice By Muhammad Danial Bin Ishak	Page No. 1 of 1
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CUSTOMER INFORMATION Ong Chee Siang (Wang Zhixiang) 85 Yishun Avenue 11 #07-31 Singapore 768865	INVOICE TO 35 India Int'l Insurance Pte Ltd 64 Cecil Street #04/05 IOB Building Singapore 049711
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REGISTRATION No. SNL9403H	CHASSIS No. LGXCE4CB1P2165365	STOCK No. 303355	REGISTRATION DATE 17/08/2023	MODEL ATTO 3 100kW SR	MILEAGE 13716
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CODE	DESCRIPTION	UNITS	DISC %	NETT
OCMILWNPN	TO CONDUCT THIRD PARTY CLAIM AGAINST INDIA INTL INS.(SMQ5786P) DOA.01.09.24	0	0.00	0.00
OCSCWYPY	TO REPAIR/PANEL BEAT REAR LH DOOR.	0	0.00	450.00
OCSCWYPY	TO REMOVE & REFIT DOOR PANEL PARTS.	0	0.00	300.00
OCSCWYPY	TO SPRAY PAINT REAR LH DOOR.	0	0.00	600.00
OCMILWNPN	TO CONDUCT ECU RE-PROGRAMMING AND CLEAR OF FAULT CODES TO ENSURE PROPER FUNCTION .	0	0.00	450.00
OCMILWNPN	SUNDRIES.	0	0.00	20.00
Sub-Total :				1,820.00
CODE	DESCRIPTION	UNITS	DISC %	NETT
13186501-00	TRIM - LH REAR FENDER	1	10.00	342.00
Sub-Total :				342.00

Attending CSO : Danial
Should you require further explanation, please reach me at 96904556

Service Packages	0.00	Total Labour/Parts/Service Package Charges	S\$ 2,162.00
Labour Charges	1,820.00	Less Insurance Excess	S\$ 0.00
Parts Charges	342.00	GST @ 9%	S\$ 194.58
Lubricant/Misc	0.00	Invoice Total Amounts	S\$ 2,356.58
		Less Deposit/Voucher	S\$ 0.00

Computer generated invoice. No signature is required.	Amount Payable	S\$ 2,356.58
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All amounts are in Singapore Dollars.
Work was carried out subject to the Company's Terms and Conditions of Service. No complaints will be entertained unless reported within seven (7) days of the date of this invoice. For credit purchases, interest @1% per month will be debited on overdue amounts.

Account Name
Bank Name
Bank Code
Branch Code
Account Number (SGD Only)
PayNow UEN
Swift Code
Vantage Automotive Limited
Citibank N.A. Singapore Branch
7214
001
0-853128-007
192600045M
CITISGSG



Katherine Chong

From: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Sent: Tuesday, April 15, 2025 9:21 AM
To: Muhammad Danial Ishak
Cc: Katherine Chong; Clement Chia Cher Yang; Yeu Roger; Daphne Lee (LKK Auto); 甯琨
©
Subject: RE: [EXTERNAL] - LIABILITY CLEARANCE FOR SNL9403H AGAINST SMQ5786P (INDIA INS). DOA:01.09.2024 *** LKK REF: CD/III24090093/XMA3
Attachments: FINALIZATION REPORT.pdf; SNL 9403 FINALISE.pdf

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Click "Report Phishing" if you think it is malicious.

Hi Danial,

COR \$2162 , 3 days.

Subject to insurance approval.

Regards
Taufikh
Lkk Auto

From: Muhammad Danial Ishak <daniel.ishak@sime.com>
Sent: Monday, 14 April 2025 5:10 pm
To: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Katherine Chong <katherine.chong@sime.com>; Clement Chia Cher Yang <clement.chia.cy@sime.com>; Yeu Roger <yeu.roger@sime.com>
Subject: RE: [EXTERNAL] - LIABILITY CLEARANCE FOR SNL9403H AGAINST SMQ5786P (INDIA INS). DOA:01.09.2024 *** LKK REF: CD/III24090093/XMA3

Dear Mr Taufikh,

Above attached is **SNL9403H**, Finalized report, together with supporting documents for your reference.

We would like to finalize as **COR: \$2,162.00 (before GST) @ 3 days repair.**

Please kindly check and confirm via reply email.

Thank You.

Best regards,
Danial
CSA
Body & Paint, Vantage Automotive Limited
daniel.ishak@sime.com
+65 9690 4556

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMQ5786P

Date of Accident

01/09/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **India International Insurance ...**

Period of Insurance **05/07/2024 - 04/07/2025**

Requested By **Muhammad Danial Ishak (VAN...**

Requested Date **02/09/2024 16:57**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



*Without Prejudice

SATISFACTION CUM DISCHARGE VOUCHER

Date : 05.10.2024
To : INDIA INT'L INS.

MOTOR VEHICLE CLAIM

Vehicle Owner's Name : ONN CHEE SIANG
Vehicle Registration No : SNL9403H
Make / Model : BYD ATTO 3
Motor Policy Number : _____
Date of Accident : 01.09.24
Owner's Excess : -
Repairs Cost : _____

I/We certify that the repairs to my/our vehicle number SNL9403H have been completed by E-Auto, a division of Vantage Automotive Limited, of 305 Alexandra Road, Singapore 159942, to my/our entire satisfaction. Payment of the repair charges that are claimable under the policy will be deemed and settled by me/us.

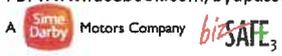
Please note that it is a condition of any settlement that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Owner/Insured Signature: 

Date: 05.10.24

Job No: BY 312 550

E-Auto (Bus. Reg. No.: 53399829L)
A division of Vantage Automotive Limited
305 Alexandra Road, Singapore 159942
T: (65) 6376 8833 F: (65) 6477 7300
W: www.val-byd.com.sg
FB: www.facebook.com/bydpassengercarssg



*Without Prejudice

LETTER OF AUTHORIZATION- MOTOR INSURANCE 3RD PARTY CLAIMS

I, BNM CHEE SIANG the Owner of the vehicle number: SWL 9403H
hereby do authorize Vantage Automotive Ltd to proceed with the repairs of my vehicle as
per 3rd party insurer and the surveyor's recommendation which I file against the 3rd party
insurer and shall pay the amount of car rental (if any including GST) to Vantage
Automotive Ltd upon collection of my vehicle and duly complete and sign the discharge
voucher.

I further aware that Vantage Automotive is assisting me in the claim against the third-
party insurer. I shall release Vantage Automotive Limited against the liability.

Regardless of all circumstances or reasons causing the delay or unsuccessful claim(s), I
agreed that Vantage Automotive will not be held responsible or liable in any event if the
claim is either partially successful and or unsuccessful.

Dated the 05 days of 10 2024



Owner name /signature



Witness (name / signature)

LETTER OF AUTHORISATION

*Without Prejudice

ACCIDENT INVOLVING SNL9403H & SMQ 5786P ON 01.09.24

I, ONG CHEE SIANG owner of Vehicle Registration No. SNL 9403H hereby authorise **Vantage Automotive Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Vantage Automotive Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Vantage Automotive Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

ONG CHEE SIANG

Name: _____ (Date)

CO2: \$2,356.58

LOU: \$80.00 x 3days

= \$240.00

In the presence of:

[Signature]



Name: _____ (Date)

GIA SEARCH FEE : \$2.00

Total: \$2,598.58