



India Int'l Insurance Pte Ltd
64 Cecil Street
#04/05 IOB Building
Singapore 049711
Attention: Motor Claims Department

“Without Prejudice”

Your Ref: CD/III24090093/XMA3

Our Ref: DS/5623081/SNL9403H

Date: 30 APR 2025

Subject: **ACCIDENT INVOLVING VEHICLES SNL9403H & SMQ5786P ON 01.09.2024**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:

Cost of repair	: S\$	2,356.58
Loss of Use	: S\$	240.00 (\$80.00 x 3days)
GIA Search Fee	: S\$	2.00
Total	: S\$	2,598.58

A copy each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair Bill & GIA search fee Inv
3. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

For any correspondence, please contact Ms Katherine Chong at 9278 2709 or email to katherine.chong@sime.com

Yours sincerely

Katherine Chong
Senior Assistant (Body & Paint)

E-Auto (Bus. Reg. No.: 53399829L)
A division of Vantage Automotive Limited
305 Alexandra Road, Singapore 159942
T: (65) 6376 8833 F: (65) 6477 7300
W: www.val-byd.com.sg
FB: www.facebook.com/bydpassengercarssg

A Motors Company

E-AUTO
A DIVISION OF VANTAGE AUTOMOTIVE

*Without Prejudice

LETTER OF AUTHORIZATION- MOTOR INSURANCE 3RD PARTY CLAIMS

I, BNM CHEE SIANG the Owner of the vehicle number: SWL 9403H
hereby do authorize Vantage Automotive Ltd to proceed with the repairs of my vehicle as
per 3rd party insurer and the surveyor's recommendation which I file against the 3rd party
insurer and shall pay the amount of car rental (if any including GST) to Vantage
Automotive Ltd upon collection of my vehicle and duly complete and sign the discharge
voucher.

I further aware that Vantage Automotive is assisting me in the claim against the third-
party insurer. I shall release Vantage Automotive Limited against the liability.

Regardless of all circumstances or reasons causing the delay or unsuccessful claim(s), I
agreed that Vantage Automotive will not be held responsible or liable in any event if the
claim is either partially successful and or unsuccessful.

Dated the 05 days of 10 2024



Owner name /signature



Witness (name / signature)

***Without Prejudice**

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MPC2024D0010276
Claimant Ref : SNL9403H

We/I, VANTAGE AUTOMOTIVE LIMITED ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,356.58 (repair cost), S\$ 180.00 (loss of use/~~rental~~), S\$ 2.00 (search fee), vehicle no. SNL9403H that was damaged pursuant to the accident which occurred on 01/09/2024 (date) at JUNCTION OF YISHUN CENTRAL & YISHUN CENTRAL SERVICE RD (location) involving vehicle no. SMQ5786P (insured vehicle). This is pursuant to the inspection conducted on 19/09/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ONG CHEE SIANG ("the third party claimant") of vehicle no. SNL9403H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SNL9403H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,538.58 to Vantage Automotive Limited.

Dated this 16 day of Jun 2025

CLAIMANT:

Signature:




Signed by "the workshop" (with chop)

Name:

Katherine

NRIC:

Address:

305 Alexandra Road
(s)159942

Nationality:

-

Occupation:

-

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

E-Auto

(A Division of Vantage Automotive Limited)
Regs. No. 53399829L GST Regs. No. M2-0000551-1

305 Alexandra Road
Vantage Automotive Centre
Singapore 159942

Service Booking: 6477 7383
Parts Dept: 6477 7420
Vantage 24-Hour Assist: 6473 8588
Fax: 6477 7300



SERVICE TAX INVOICE

REPAIR ORDER NO. BY 312550	Date IN 02/10/2024 Payment Term 30 Days From Invoice Customer Service Advisor Muhammad Danial Bin Ishak	Invoice Number 5623081 / WSH Invoice Date 23/04/2025 Invoice By Katherine Chong Fui Poh	Page No. 1 of 1
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CUSTOMER INFORMATION Ong Chee Siang (Wang Zhixiang) 85 Yishun Avenue 11 #07-31 Singapore 768865	INVOICE TO 35 India Int'l Insurance Pte Ltd 64 Cecil Street #04/05 IOB Building Singapore 049711
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REGISTRATION No. SNL9403H	CHASSIS No. LGXCE4CB1P2165365	STOCK No. 303355	REGISTRATION DATE 17/08/2023	MODEL ATTO 3 100kW SR	MILEAGE 13716
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CODE	DESCRIPTION	UNITS	DISC %	NETT
OCMILWNP	TO CONDUCT THIRD PARTY CLAIM AGAINST INDIA INTL INS.(SMQ5786P) DOA.01.09.24	0	0.00	0.00
OCSCWYP	TO REPAIR/PANEL BEAT REAR LH DOOR.	0	0.00	450.00
OCSCWYP	TO REMOVE & REFIT DOOR PANEL PARTS.	0	0.00	300.00
OCSCWYP	TO SPRAY PAINT REAR LH DOOR.	0	0.00	600.00
OCMILWNP	TO CONDUCT ECU RE-PROGRAMMING AND CLEAR OF FAULT CODES TO ENSURE PROPER FUNCTION .	0	0.00	450.00
OCMILWNP	SUNDRIES.	0	0.00	20.00
			Sub-Total :	1,820.00
CODE	DESCRIPTION	UNITS	DISC %	NETT
13186501-00	TRIM - LH REAR FENDER	1	10.00	342.00
			Sub-Total :	342.00

Attending CSO : Danial
Should you require further explanation, please reach me at 96904556

Service Packages	0.00	Total Labour/Parts/Service Package Charges	S\$ 2,162.00
Labour Charges	1,820.00	Less Insurance Excess	S\$ 0.00
Parts Charges	342.00	GST @ 9%	S\$ 194.58
Lubricant/Misc	0.00	Invoice Total Amounts	S\$ 2,356.58
		Less Deposit/Voucher	S\$ 0.00

Computer generated invoice. No signature is required.	Amount Payable	S\$ 2,356.58
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All amounts are in Singapore Dollars.
Work was carried out subject to the Company's Terms and Conditions of Service. No complaints will be entertained unless reported within seven (7) days of the date of this invoice. For credit purchases, interest @1% per month will be debited on overdue amounts.

Account Name
Bank Name
Bank Code
Branch Code
Account Number (SGD Only)
PayNow UEN
Swift Code

Vantage Automotive Limited
Citibank N.A. Singapore Branch
7214
001
0-853128-007
192600045M
CITISGSG



INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMQ5786P

Date of Accident

01/09/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **India International Insurance ...**

Period of Insurance **05/07/2024 - 04/07/2025**

Requested By **Muhammad Danial Ishak (VAN...**

Requested Date **02/09/2024 16:57**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Sep 2024 16:53	Clm Dtl Modified	Claimant's Name: -> ONG CHEE SIANG. Claimant's ID: -> SXXXX300G.	[A] HOW MEI KWAN
2	05 Sep 2024 16:53	Clm Veh Model Changed	(208102) BYD ATTO 3 100KW SR (A).	[A] HOW MEI KWAN
3	05 Sep 2024 16:53	Clm Created	Reg No: SNL9403H. Acct Date: 2024/09/01. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Etiqa Insurance Pte Ltd (HQ). Workshop: Vantage Automotive Limited (Alexandra)	[A] HOW MEI KWAN
4	05 Sep 2024 16:53	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Sep 2024 16:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/16	[A] HOW MEI KWAN
6	05 Sep 2024 16:53	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Sep 2024 16:54	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	05 Sep 2024 16:54	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
9	06 Sep 2024 10:54	Clm Dtl Modified	Insured Name: -> JOHN ANIL PRATHAP PANDIRI. Insured ID: -> S7762019B.	[A] HOW MEI KWAN
10	12 Sep 2024 17:36	Adj Mandate Request	Cur Req:0.00:PODS Liability: 100% Remark: BOLA 31(a) applicable. OI entering into main road from yellow box hit onto TP going straight.	[A] Daphne Lee Mooi Ngiuk
11	13 Sep 2024 08:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/16. Mandate Remarks: Liability is clear.	[I] Gabriel Wee
12	13 Sep 2024 08:31	Adj Mandate Set	Approved:0.00:Liability is clear.	[I] Gabriel Wee
13	20 Sep 2024 14:18	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/09/16	[A] HOW MEI KWAN
14	07 May 2025 13:47	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	07 May 2025 13:47	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	07 May 2025 13:47	Clm Dtl Modified	JPJ Reg. Date: -> 2023/08/17.	[A] JOANNE LEE KHANG MIN
17	07 May 2025 13:47	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	13 May 2025 16:36	Adj Mandate Request	Cur Req:2598.76:PODS Liability: 100% *Quantum: \$2,598.76. Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
19	13 May 2025 16:53	Video Downloaded	Downloaded Video - Accident (TP FRONT)	[I] Gabriel Wee
20	13 May 2025 16:54	Adj Mandate Set	Approved:2598.76.	[I] Gabriel Wee

Date From Date To Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3231526	06 Sep 2024 09:22:51	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SNL9403H	SMQ5786P	12.00
3235373	13 Sep 2024 08:28:48	Video Upload	Motor	India International	India International	SNL9403H	Gabriel Wee	xx.xx