# Mei Kwan (LKKAuto)

**From:** Phoebe Xie <phoebe.xie@sg.cntaiping.com>

**Sent:** Friday, 21 June 2024 1:45 PM

To: Mei Kwan (LKKAuto)

Cc: Hsiao Tong (LKKAuto); Admin A

**Subject:** RE: CTI REF: SNM24D203475/SLV3175B/C02/XIEXJ - LKK REF: DS/CTI24060145/Kpa3q2,

SME7807M | TPP DIRECT SETTLEMENT

**Attachments:** SNM24D203475.pdf

Categories: HMK

# [Internal]

Dear Mei Kwan,

Please find OI's report. Password: CTI Claim ref

Thank you

#### Phoebe Xie

Assistant Manager, Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, June 19, 2024 5:09 PM

To: Phoebe Xie <phoebe.xie@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: CTI REF: SNM24D203475/SLV3175B/C02/XIEXJ - LKK REF: DS/CTI24060145/Kpa3q2, SME7807M | TPP DIRECT

SETTLEMENT

Dear Phoebe,

Please refer to the above subject.

Kindly assist LKK Auto on D.S. soonest possible.

Please contact our claims department **Phoebe Xie | DID: 6389 6874** the officer in charge or **6389 6116** should you require our assistance or clarification.

# \*Kindly quote our claim reference number when replying.

## **Belinder Ng**

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, June 19, 2024 2:37 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: Direct Settlement - Accident Involving SLV3175B (OI: CTI - TBA) and SME7807M (TP: LKK REF -

DS/CTI24060145/Kpa3q2) on 14.06.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SME 7807M at M/s Hwa Seng Spray Painting Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

#### To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)