

Veron Chen (LKKAuto)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 13 December 2024 8:56 AM
To: 'Wan, Haohui'; Veron Chen (LKKAuto); SUR
Cc: 'Lim, Sheng Yang'; 'Azlan, Syazairdina'; 'Hiew, Chasin'; 'Toh, Yuslinda'; 'Binmohdazman, Ahmadfakrunnazri'; 'Hor, Yinrul'; claims@premiumauto.com.sg
Subject: RE: RE: OWN DAMGE CLAIM FOR SLM 8880 M DATED 2/9/2024 (AIG REF: 0816184204SG)

Dear Wan,

Your insured (Mr. Koh) has received a call from AIG recovery team yesterday, it's a lady, regarding the relevant documents for recover his claim from third party – China Taiping Insurance Pte Ltd.

We would appreciate if you could reach her and please let us know the documents that she required.

Many Thanks

Best regards,
George Wong
Claims advisor

◆ PREMIUM AUTOMOBILES

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Wan, Haohui [mailto:Haohui.Wan@aig.com]

Sent: Wednesday, 11 September 2024 9:53 AM

To: Claims; 'Veron Chen (LKKAuto)'; 'SUR'

Cc: Lim, Sheng Yang; Azlan, Syazairdina; Hiew, Chasin; Toh, Yuslinda; Binmohdazman, Ahmadfakrunnazri; Hor, Yinrul

Subject: RE: RE: OWN DAMGE CLAIM FOR SLM 8880 M DATED 2/9/2024 (AIG REF: 0816184204SG)

Hi Veron and Qi Lim,

Excess waiver has been applied for this claim.

Thank you.

Regards,

Wan Hao Hui

AIG

Claims Adjuster II

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

haohui.wan@aig.com | www.aig.sg

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, September 11, 2024 9:49 AM

To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; Wan, Haohui <Haohui.Wan@aig.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: [EXTERNAL] RE: OWN DAMGE CLAIM FOR SLM 8880 M DATED 2/9/2024 (AIG REF: 0816184204SG)

This message is from an external sender; be cautious with links and attachments.

Dear All,

Kindly advise the excess waiver for this case? As video footage is available and is not our customer fault in this incident.

Your prompt attention to this matter is appreciated.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Tuesday, 10 September 2024 10:24 am
To: claims@premiumauto.com.sg; haohui.wan@aig.com; SUR <sur@lkkauto.com>
Subject: OWN DAMGE CLAIM FOR SLM 8880 M DATED 2/9/2024 (AIG REF: 0816184204SG)

Dear Hao Hui,

Kindly assist on below email.

Best Regards,
Veron Chen | Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 10 September 2024 10:20 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMGE CLAIM FOR SLM 8880 M DATED 2/9/2024

Dear Veron,

Kindly advise the excess waiver for this case? As video footage is available and is not our customer fault in this incident.

We look forward to your reply.

Thank you.

Best Regards,
En Qi Lim
Claims Administrator

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