

## Shiau Chan (LKKAUTO)

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**From:** Muhammad Syabil MOHD ISMAIL (SCDF)  
<Muhammad\_Syabil\_MOHD\_ISMAIL@scdf.gov.sg>  
**Sent:** Tuesday, 29 October 2024 11:50 AM  
**To:** Shiau Chan (LKKAUTO); assignments; SUR  
**Cc:** Gim Chye TAY (SCDF); Report  
**Subject:** RE: Accident Involving SMV6122Y & UNKNOWN FIRE ENGINE TRUCK on 22.08.2024

Dear Shiau Chan,

Our case reference for the subject matter is 2024 – 98.

Thank you.

Regards,



**Syabil Ismail**

Fleet Management Officer  
Logistics Department  
DID: (65) 6848 1807 | HP: (65) 9630 4209

Singapore Civil Defence Force

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**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Tuesday, October 29, 2024 10:39 AM  
**To:** Muhammad Syabil MOHD ISMAIL (SCDF) <Muhammad\_Syabil\_MOHD\_ISMAIL@scdf.gov.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Gim Chye TAY (SCDF) <TAY\_Gim\_Chye@scdf.gov.sg>; Report <report@lkkauto.com>  
**Subject:** RE: Accident Involving SMV6122Y & UNKNOWN FIRE ENGINE TRUCK on 22.08.2024

Dear Syabil,

Kindly provide us case number of above mentioned.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Wednesday, 4 September 2024 10:48 AM

**To:** Muhammad Syabil MOHD ISMAIL (SCDF) <[Muhammad\\_Syabil\\_MOHD\\_ISMAIL@scdf.gov.sg](mailto:Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Gim Chye TAY (SCDF) <[TAY\\_Gim\\_Chye@scdf.gov.sg](mailto:TAY_Gim_Chye@scdf.gov.sg)>

**Subject:** RE: Accident Involving SMV6122Y & UNKNOWN FIRE ENGINE TRUCK on 22.08.2024

Dear Mr Syabil,

Noted with thanks.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/  
[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Muhammad Syabil MOHD ISMAIL (SCDF) <[Muhammad\\_Syabil\\_MOHD\\_ISMAIL@scdf.gov.sg](mailto:Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg)>

**Sent:** Wednesday, September 4, 2024 10:18 AM

**To:** Sharon Ow <[sharonow@pegasusengrg.com.sg](mailto:sharonow@pegasusengrg.com.sg)>; Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Cc:** Gim Chye TAY (SCDF) <[TAY\\_Gim\\_Chye@scdf.gov.sg](mailto:TAY_Gim_Chye@scdf.gov.sg)>; [tenghua.pegasusengrg@gmail.com](mailto:tenghua.pegasusengrg@gmail.com); [minwei.pegasusengrg@gmail.com](mailto:minwei.pegasusengrg@gmail.com); admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: Accident Involving SMV6122Y & UNKNOWN FIRE ENGINE TRUCK on 22.08.2024

Without Prejudice

Dear Sharon,

Thank you for your confirmation.

Please extend the GIA report and Traffic Police report to LKK Auto Consultants Pte Ltd.

Dear @Rajes (LKK Auto),

Please liaise with the workshop below to conduct survey, thank you.

**Contact Person:** Sharon Ow

Pegasus Engineering & Trading Pte Ltd  
Tel: 6513 7748

Regards,



**Syabil Ismail**  
Fleet Management Officer  
Logistics Department  
DID: (65) 6848 1807 | HP: (65) 9630 4209

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**From:** Sharon Ow <[sharonow@pegasusengrg.com.sg](mailto:sharonow@pegasusengrg.com.sg)>  
**Sent:** Wednesday, September 4, 2024 9:37 AM  
**To:** Muhammad Syabil MOHD ISMAIL (SCDF) <[Muhammad\\_Syabil\\_MOHD\\_ISMAIL@scdf.gov.sg](mailto:Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg)>  
**Cc:** Gim Chye TAY (SCDF) <[TAY\\_Gim\\_Chye@scdf.gov.sg](mailto:TAY_Gim_Chye@scdf.gov.sg)>; [tenghua.pegasusengrg@gmail.com](mailto:tenghua.pegasusengrg@gmail.com);  
[minwei.pegasusengrg@gmail.com](mailto:minwei.pegasusengrg@gmail.com)  
**Subject:** Re: Accident Involving SMV6122Y & UNKNOWN FIRE ENGINE TRUCK on 22.08.2024

Without Prejudice

Dear Syabil Ismail

Our client is agreeable to your PRI proposal.

Please arrange.

Thank you.

Regards,  
Sharon Ow  
**Pegasus Engineering & Trading Pte Ltd**  
Tel : 6513 7748 | Fax : 6251 3161  
Add : 74 Kian Teck Road Singapore 628800

On Wed, Sep 4, 2024 at 7:42 AM Muhammad Syabil MOHD ISMAIL (SCDF)  
<[Muhammad\\_Syabil\\_MOHD\\_ISMAIL@scdf.gov.sg](mailto:Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg)> wrote:

Without Prejudice

Dear Sharon,

We refer to your email below dated 3 September 2024 addressed to SCDF's Customer Service Centre.

We will conduct a Pre-repair Inspection and will be appointing LKK Auto Consultants Pte Ltd to conduct the survey, please advise whether your client is agreeable to it.

Thank you.

Regards,



**Syabil Ismail**

Fleet Management Officer

Logistics Department

DID: (65) 6848 1807 | HP: (65) 9630 4209

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**From:** Sharon Ow <[sharonow@pegasusengrg.com.sg](mailto:sharonow@pegasusengrg.com.sg)>

**Sent:** Tuesday, September 3, 2024 1:45 PM

**To:** SCDF CSC (SCDF) <[SCDF\\_CSC@scdf.gov.sg](mailto:SCDF_CSC@scdf.gov.sg)>

**Cc:** Teng Hua <[tenghua.pegasusengrg@gmail.com](mailto:tenghua.pegasusengrg@gmail.com)>; minwei.pegasusengrg <[minwei.pegasusengrg@gmail.com](mailto:minwei.pegasusengrg@gmail.com)>

**Subject:** Accident Involving SMV6122Y & UNKNOWN FIRE ENGINE TRUCK on 22.08.2024

Dear Sir/Madam

Refer to the above.

Our client's vehicle was side-swiped by an unknown fire engine truck along the carpark of 532 Ang Mo Kio Avenue 10 on 22/08/2024.

Our client forgot to take down the fire engine truck number and left the scene.

Hence, would you please assist and advise how to go about claiming for the damages losses arising from the accident.

Enclosed our client's report and video footage for your reference and action.

Please reply.

Thank you.

**Regards,**  
**Sharon Ow**  
**Pegasus Engineering & Trading Pte Ltd**

**Tel : 6513 7748 | Fax : 6251 3161**  
**Add : 74 Kian Teck Road Singapore 628800**

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