

Daphne Lee (LKK Auto)

From: Daphne Lee (LKK Auto)
Sent: Friday, 13 December 2024 5:55 PM
To: denlkt@yahoo.com.sg
Subject: RE: ACCIDENT INVOLVING SNG 555M AND SNR 49A ON 15/06/2024 19:50 ALONG/AT 30 BENCOOLEN STREET (INSIDE CARPARK), SINGAPORE 189621
Attachments: Photo1 - SNR49A.JPG; Photo2 - SNR49A.JPG; Photo3 - SNR49A.JPG; ACCIDENT SCENE PHOTO -1.JPG; ACCIDENT SCENE PHOTO -2.JPG

Dear Dennis,

Refer to the above matter

After review of this matter, we are of the view that we do not have good defense towards the claim submitted by SNR49A. The video footage shows clearly that your rear passenger opened the door & knocked on the third-party's vehicle which is the damage is consistent.

Please let us know within 07 days if any further discuss on this matter.

Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com|

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Dennis Wong <denlkt@yahoo.com.sg>

Sent: Tuesday, 25 June 2024 1:40 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

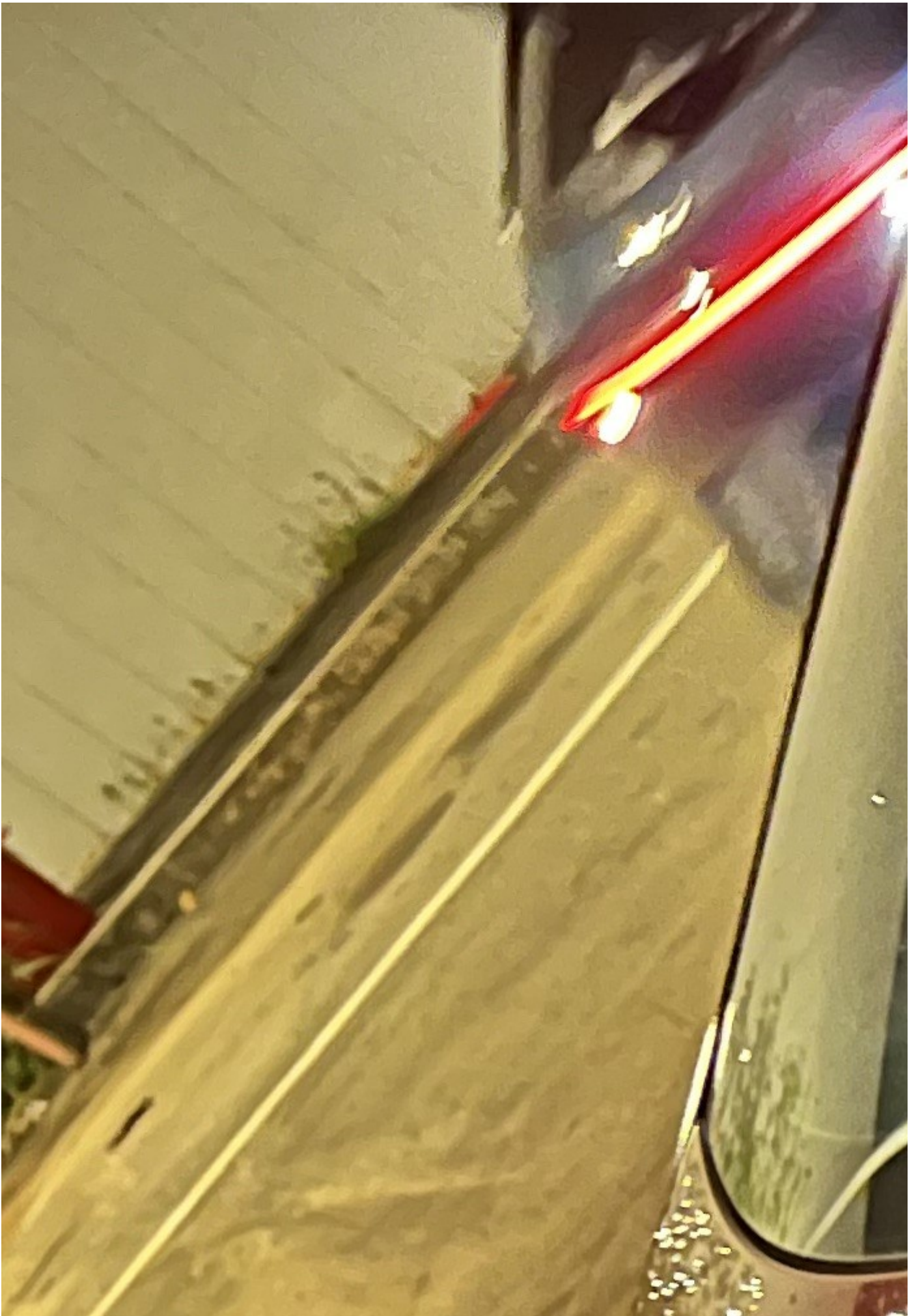
Cc: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>; Admin A <admin-a@lkkauto.com>

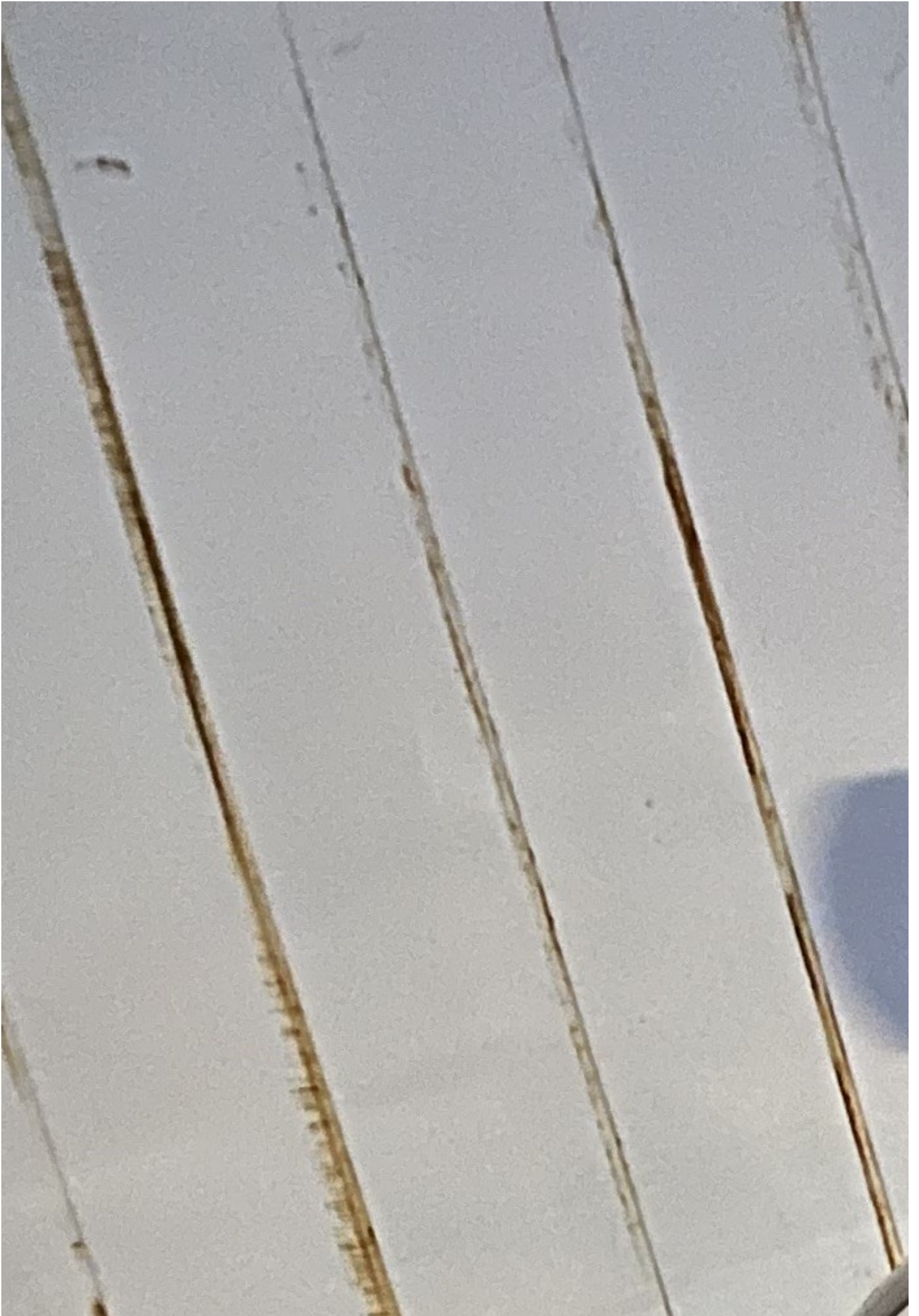
Subject: Re: ACCIDENT INVOLVING SNG 555M AND SNR 49A ON 15/06/2024 19:50 ALONG/AT 30 BENCOOLEN STREET (INSIDE CARPARK), SINGAPORE 189621

Dear Daphne Lee

Received your email with regards to the claim. I would like to state that on 15/6/2024, I did not encounter or have encountered any accident. Attached is my car photos and details. There is no accident nor did I knock against any vehicle. Please take note that my car is a Mercedes EQS and on

the market, only cycle & Carriage have the parts or have the experience in fixing any damage. You all can check if I did go for any repair. I do not acknowledge and agree to any accident occurs.









On 24 Jun 2024, at 10:22 AM, Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Our Ref: CD/AIG24060143/Kma3q2
AIG Ref: 8454787305SG

WONG CHIA YU
80 LUXUS HILL DRIVE
SINGAPORE 804797

Dear Sirs,

**ACCIDENT INVOLVING SNG 555M AND SNR 49A ON 15/06/2024 19:50
ALONG/AT 30 BENCOOLEN STREET (INSIDE CARPARK), SINGAPORE 189621**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

<image001.jpg>

Daphne Lee

Claims

Tel : 6841 2157

Email : DaphneLee@lkkauto.com

c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

<AIG -Non reporting letter.pdf><tp statement.JPG><ACCIDENT SCENE PHOTO -
1.JPG><ACCIDENT SCENE PHOTO -2.JPG>

Best Regards,

Dennis Wong

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97606888 (HP)

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Singapore 757448
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Tel: 63626105