

TSR AUTOMOTIVE PTE LTD

UEN No. 202201279H

160 Sin Ming Drive, #06-15

Sin Ming Auto City, Singapore 575722

Email: tsrteamworks2022@gmail.com

ATTN: MOTOR CLAIM DEPARTMENT (T.P)

WITHOUT PREJUDICE

ADDRESS: Lompac Insurance Bhd (Singapore)

Dear Sir/ Mdm :

Accident involving our vehicle No : SMD 8637K & your insure vehicle VP 9466ADate Of Accident 02/09/2024 . Along / At Turning into Bishan St 21 TWS
Jln Pemimpin .

Refer to the matter . The accident was caused solely by the negligence of your insured and as a result the following costs and losses had incurred.:

AMOUNT

1	FINAL REPAIR BILL	S\$	<u>\$8000.00</u>
2	SURVEYOR REPORT FEE	S\$	<u>U/K</u>
3	RENTAL BILL : <u>7days x \$120.00 =</u> L.O.U. <u>—</u>	S\$	<u>\$840.00</u> <u>—</u>
4	T.P INSURANCE SEARCH : <u>Insurance Search</u>	S\$	<u>\$2.18</u>
5	OTHER DOCUMENT.: <u>Towing fees</u>	S\$	<u>\$50.00</u>
TOTAL :		S\$	<u>\$8892.18</u>

Please kindly let us have your confirmation to settle our claim within **30 days**.
Kindly contact Ryan Soh regarding the above matter.



Ryan Soh
Hp : 93825367
Tel : 64535654

LETTER OF AUTHORITY & INDEMNITY

To : **TSR AUTOMOTIVE PTE LTD**

ACCIDENT INVOLVING VEHICLE NO. SMD8637 K AND YP9466A

ALONG BISHAN RD TURNING RIGHT INTO BISHAN ST 21 ON 2 SEP 2024
TOWARDS JALAN PEMIMPIN

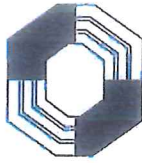
1. I/we, the owner of vehicle no. SMD8637K hereby instruct and authorise you to commence repairs to the said vehicle.
2. You are further authorised to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorised to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
4. Upon resolving my/our claim, you are authorised to agree with my/our solicitors on the amount of their professional costs and disbursements for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account.
5. In the event that I/we am/are required to attend at my/our solicitors' office or to attend Court in connection with my/our claim, I/we shall render full co-operation.
6. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with, I/we authorise you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/We shall also be personally liable to bear all Legal Costs incurred by you in claiming back for the repair costs by your Solicitors.
7. If for whatever reason, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
8. In the event that the third party's insurance company send a cheque for the settlement amount directly to you, you have to pay **TSR AUTOMOTIVE PTE LTD** our repair costs and others, which is included in the settlement amount. Failure to do so may result in us commencing legal action against you to recover for our repair costs and others.

Dated this _____ day of _____ 202

Name Lim Su Shin Sherryn
NRIC No. S8039569C
ROC No.
(company stamp, if applicable)
Address :

Remarks : _____

Contact No.



LONPAC INSURANCE BHD

CLAIM NO : 23/24/24/VC05/029804

DATE : 06 AUG 2025

DISCHARGE VOUCHER

I/We, LIM SU SHIN SHERRYNN confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YP9466A the sum of Singapore Dollar Eight Thousand Seven Hundred Fifty-Two and Cents Eighteen Only (\$8,752.18) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving YP9466A and SMD8637K on 02/09/2024 along/at BISHAN RD.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ SP MUTHIAH & SONS PTE. LTD. AND/OR AROKIYASAMY S/O CHELLEIYYA) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "TSR AUTOMOTIVE PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

..... 10/10/25
Signature of vehicle owner/Date

Lim Su Shin SherryNN
..... 10/10/25
Name of vehicle owner /Date



TSR Automotive Pte Ltd

160 Sin Ming Drive, Sin Ming Auto City #06-15 Singapore 575722
Mobile: +65 9003 0857
Email: tsrteamworks2022@gmail.com

Reg No.: 202201279H

PRO FORMA

INVOICE NO : TP 1210

04/10/2024

LONPAC INSURANCE BHD (SINGAPORE)
100, BEACH ROAD
SHAW TOWER
SINGAPORE 189702

*

SMD 8637 K

*

NISSAN
SYLPHY

W W W

Accident Date: 02/09/2024

Lump Sum Repair, Supply Parts &
Labour .

\$ 8,000.00

Sub - Total : \$ 8,000.00

Total : \$ 8,000.00

Notes: All cheques must be crossed and make
payable to " TSR Automotive Pte Ltd ".

Received Vehicle in Good Order

for TSR Automotive Pte Ltd

TSR AUTOMOTIVE PTE LTD

72, JALAN ISNIN SINGAPORE 577996

UEN : 202201279H

Contact : 93825367

VEHICLE RENTAL AGREEMENTDate : 03/09/2024

AGREEMENT No. A 1194

Owner : **TSR AUTOMOTIVE PTE LTD**Hirer, I.D/ Co.Reg : Lim Su Shin Sherrya SMD 8637K

Contact & Email : _____

Address : 557, upper Thomson Road #02-13 S 574418

Owner and hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions on this document. Hirer acknowledges having read and understand all the tems and conditions and signifies acceptance upon signing

VEHICLE No : <u>SMD 5122M</u>	VEHICLE MODEL : <u>Hyundai elantra</u>
Driver's Particulars	
Name : <u>UM SU SHIN Sherrya</u>	Odometer : _____
I.C No. <u>58029569C</u>	Date & Time out : <u>03/09/2024 @ 1130</u>
Dr./ Licence No. <u>58029569C</u>	Date & time In : <u>10/09/2024 @ 1210</u>
Date issue . <u>04/02/2000</u>	Hour @ \$ _____
Date of Birth . <u>02/09/1980</u>	<u>7</u> Days @ \$ <u>\$120.00</u>
Occupation . _____	Wks @ \$ _____
	Mths @ \$ _____

Deposit : _____

Sub Total : _____

(Hirer to take note)

Balance To Pay : \$840.00**Third Party Claim / Including chain collision excess**

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (Both date inclusive)

Hirer unconditionally agrees to pay Owner S\$ 3500.00 comprising excess payable and compensate to

Owner for impact of claim on future motor insurance premiums.

Own Vehicle DamageHirer is responsible for the first S\$ 3500.00 excess for collision/ damage to first party , (i.e) TSR AUTOMOTIVE PTE LTD(Including windscreen claim) excess S\$ 200.00 plus loss of earnings while damage vehicle is under repair .**Driver Not Cover by Insurance**

General Exception : Insurance policy does not cover against any driver age below 22 and/ or above 65 years old and with driving experience of 2 year and below.



Authorised Signature

Hirer's Signature

UEN : 202201279H



INSURER ENQUIRY
Find insurer

Vehicle reg. no.

YP9466A

Date of Accident

02/09/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **17/10/2023 - 16/10/2024**

Requested By

Requested Date **03/09/2024 10:48**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Efficient Towing Services

402B Fernvale Lane #22-229 Singapore 792402

Ab Di Mobile: 8588 8877

Email: efficienttowing.sg@gmail.com

24 Hours Towing Services

Business Reg. No. 53309348K

Key card

NO. 173988

bizSAFE

g/c

CASH SALE / JOE ORDER

Date: 2-9-24

Messrs: TSR Auto motive

Vehicle No: SMB 8637K Model No: M

Time (day/night): 15:55 Contact No: 9647 3320

Location: Bi Shan SE 21

To: 166 Sin Min Dr # 06-01

Cash \$ 50 Others:

Authorized By: JA Driver Name: 伟

☐ Jump Start/Changing of battery

☐ Tyre Replacement

☐ Accident/Breakdown

☐ Multi/Basement

☐ With Load/Cargo Box

☐ King Dolly

☐ Transport Charge

☐ Low Body Kit

☐ Door Opening Service

☐ Crane Up/Winch Out

☐ Collect Doc/Key

☐ Repo

☐ Woodlands and Tuas Checkpoint

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misadventure to your vehicle whilst being towed.

E. & O. E.

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

TSR AUTOMOTIVE PTE LTD

Bank Account Details

Beneficiary Name:

TSR AUTOMOTIVE PTE LTD

Bank Name / Branch Name:

UOB / BISHAN

Bank Account No.:

353-311-747-1

Bank Code / Branch Code:

7375 / 066

Swift Code

UOVBSSGSG

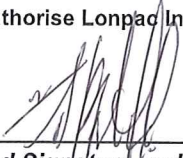
Email Address:

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Ryan Soh / Director / 90030857 / tsrteamworks2022@gmail.com

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date:

08/08/2025



Acknowledged by :

Name / Date:

Yan (LKK Auto)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Monday, 28 July 2025 11:27 am
To: Yan (LKK Auto)
Cc: MT_Claim_SG; Hsiao Tong (LKKAuto)
Subject: RE: [SEEK MANDATE] RE: ORef: 23/24/24/VC05/029804 - PRE-REPAIR SURVEY FOR SMD8637K *** Ikk ref: CD/LPC24090061/Kua3

Lonpac External - Confidential

Hi Yan,

Thanks for your clarification.

Please proceed with direct settlement based on your proposal below. i.e. \$8752.18.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Thursday, 5 June 2025 4:53 pm
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [SEEK MANDATE] RE: ORef: 23/24/24/VC05/029804 - PRE-REPAIR SURVEY FOR SMD8637K *** Ikk ref: CD/LPC24090061/Kua3

Lonpac External - Confidential

Caution: This email is from an external sender. **DO NOT** click links or open attachments if you do not recognize the sender.

Dear Huey Ni,

Apologies for the delay.

According to surveyor, for Nissan vehicle, the market practice no longer have list items. All items under nett with 10% trade discount.

Kindly let us have your approval/ instruction.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Thursday, November 7, 2024 3:36 PM

To: Yan (LKK Auto) <yan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: [SEEK MANDATE] RE: ORef: 23/24/24/VC05/029804 - PRE-REPAIR SURVEY FOR SMD8637K *** Ikk ref: CD/LPC24090061/Kua3

Lonpac External - Confidential

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Hi Yan,

For Nissan model, SAAA guideline was 30% on List items and 10% on Nett items.

But the survey report showed that only 10% discount applied on the List items.

Could you please check with surveyor?

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yan (LKK Auto) <yan@lkkauto.com>

Sent: Tuesday, 5 November 2024 3:05 pm

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [SEEK MANDATE] RE: ORef: 23/24/24/VC05/029804 - PRE-REPAIR SURVEY FOR SMD8637K *** lkk ref: CD/LPC24090061/Kua3

Lonpac External - Confidential

Your ref: **23/24/24/VC05/029804**

Our ref : CD/LPC24090061/Kua3

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP 9466A(LONPAC) AND SMD 8637K(TP) ON 02/09/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as based on TP video footage insured encroached TP lane while making right turn causing side swipe on TP vehicle front left portion.

We seek your approval to offer repairer **"TSR AUTOMOTIVE PTE LTD"** at **\$8,752.18(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 25,258.16	\$ 8,000.00
2. Loss of RENTAL (7days x \$120.00)	\$ 840.00	\$ 700.00 (7DAYS X \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 2.18	\$ 2.18
5. Towing	\$ 50.00	\$ 50.00
Total	\$ 26,150.34	<u>\$ 8,752.18</u>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/10/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, September 9, 2024 3:59 PM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: ORef: 23/24/24/VC05/029804 - PRE-REPAIR SURVEY FOR SMD8637K *** Ikk ref: CD/LPC24090061/Kua3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Wednesday, 4 September 2024 6:53 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: ORef: 23/24/24/VC05/029804 - PRE-REPAIR SURVEY FOR SMD8637K *** Ikk ref: CD/LPC24090061/Kua3

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Lonpac External - Confidential

Hi Mei Kwan,

I also attach TP video.

Thanks
Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ENG HUEY NI

Sent: Wednesday, 4 September 2024 6:52 pm

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: ORef: 23/24/24/VC05/029804 - PRE-REPAIR SURVEY FOR SMD8637K *** lkk ref: CD/LPC24090061/Kua3

Hi Mei Kwan,

We attach OI GIA.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Wednesday, 4 September 2024 11:22 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: FW: PRE-REPAIR SURVEY FOR SMD8637K *** lkk ref: CD/LPC24090061/Kua3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.
Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Wednesday, September 4, 2024 10:22 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: FW: PRE-REPAIR SURVEY FOR SMD8637K

Dear Gerald,

Thank you for the assignment.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, September 4, 2024 10:06 AM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>

Subject: FW: FW: PRE-REPAIR SURVEY FOR SMD8637K

Lonpac External - General

Lonpac External - General

Dear Rajes,

FYNA.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>
Sent: Wednesday, 4 September 2024 9:54 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Fwd: FW: PRE-REPAIR SURVEY FOR SMD8637K

Dear Sirs,

Please note that to-date no surveyors has call us for the survey

Kindly expedite.

Thanks & regards
Ryan
93825367

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

----- Forwarded message -----

From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>
Date: Tue, 3 Sept 2024 at 14:26
Subject: Fwd: FW: PRE-REPAIR SURVEY FOR SMD8637K
To: MT_Claim_SG <mt_claim@lonpac.com>

Dear Sirs,

GIA report attached. Thanks

Regards
Ryan
93825367

----- Forwarded message -----

From: **TSR AUTOMOTIVE** <tsrteamworks2022@gmail.com>

Date: Tue, 3 Sept 2024 at 13:48

Subject: Re: FW: PRE-REPAIR SURVEY FOR SMD8637K

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Dear Sirs,

We appoint LKK Auto Consultants Pte Ltd.

Thanks & regards

Ryan

93825367

On Tue, 3 Sept 2024 at 12:55, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Ryan,

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms your attention:-

1. Appraisal Associates Pte Ltd
2. FormTeam Consultancy Pte Ltd
3. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>

Sent: Tuesday, September 3, 2024 12:29 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: PRE-REPAIR SURVEY FOR SMD8637K

Dear Sirs,

Attached video footage, please help us to arrange for a pre-repair survey

Our vehicle - SMD8637K

Accident date - 02/09/2024

Your insure - YP9466A

Location - TSR AUTOMOTIVE PTE LTD

160 SIN MING DRIVE

SIN MING AUTOCITY #06-01

SINGAPORE 575722

Please let us have the list of the surveyors, we will forward the GIA report when we receive it.

Thanks & regards

Ryan

93825367

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.