

Yan (LKK Auto)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Monday, 28 July 2025 11:27 am
To: Yan (LKK Auto)
Cc: MT_Claim_SG; Hsiao Tong (LKKAuto)
Subject: RE: [SEEK MANDATE] RE: ORef: 23/24/24/VC05/029804 - PRE-REPAIR SURVEY FOR SMD8637K *** Ikk ref: CD/LPC24090061/Kua3

Lonpac External - Confidential

Hi Yan,

Thanks for your clarification.

Please proceed with direct settlement based on your proposal below. i.e. \$8752.18.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Thursday, 5 June 2025 4:53 pm
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [SEEK MANDATE] RE: ORef: 23/24/24/VC05/029804 - PRE-REPAIR SURVEY FOR SMD8637K *** Ikk ref: CD/LPC24090061/Kua3

Lonpac External - Confidential

Caution: This email is from an external sender. **DO NOT** click links or open attachments if you do not recognize the sender.

Dear Huey Ni,

Apologies for the delay.

According to surveyor, for Nissan vehicle, the market practice no longer have list items. All items under nett with 10% trade discount.

Kindly let us have your approval/ instruction.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Thursday, November 7, 2024 3:36 PM

To: Yan (LKK Auto) <yan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: [SEEK MANDATE] RE: ORef: 23/24/24/VC05/029804 - PRE-REPAIR SURVEY FOR SMD8637K *** Ikk ref: CD/LPC24090061/Kua3

Lonpac External - Confidential

Lonpac External - Confidential

Hi Yan,

For Nissan model, SAAA guideline was 30% on List items and 10% on Nett items.

But the survey report showed that only 10% discount applied on the List items.

Could you please check with surveyor?

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yan (LKK Auto) <yan@lkkauto.com>

Sent: Tuesday, 5 November 2024 3:05 pm

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [SEEK MANDATE] RE: ORef: 23/24/24/VC05/029804 - PRE-REPAIR SURVEY FOR SMD8637K *** lkk ref: CD/LPC24090061/Kua3

Lonpac External - Confidential

Your ref: **23/24/24/VC05/029804**

Our ref : CD/LPC24090061/Kua3

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP 9466A(LONPAC) AND SMD 8637K(TP) ON 02/09/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as based on TP video footage insured encroached TP lane while making right turn causing side swipe on TP vehicle front left portion.

We seek your approval to offer repairer **"TSR AUTOMOTIVE PTE LTD"** at **\$8,752.18(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 25,258.16	\$ 8,000.00
2. Loss of RENTAL (7days x \$120.00)	\$ 840.00	\$ 700.00 (7DAYS X \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 2.18	\$ 2.18
5. Towing	\$ 50.00	\$ 50.00
Total	\$ 26,150.34	<u>\$ 8,752.18</u>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/10/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, September 9, 2024 3:59 PM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: ORef: 23/24/24/VC05/029804 - PRE-REPAIR SURVEY FOR SMD8637K *** Ikk ref: CD/LPC24090061/Kua3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Wednesday, 4 September 2024 6:53 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: ORef: 23/24/24/VC05/029804 - PRE-REPAIR SURVEY FOR SMD8637K *** Ikk ref: CD/LPC24090061/Kua3

Lonpac External - Confidential

Lonpac External - Confidential

Hi Mei Kwan,

I also attach TP video.

Thanks
Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ENG HUEY NI

Sent: Wednesday, 4 September 2024 6:52 pm

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: ORef: 23/24/24/VC05/029804 - PRE-REPAIR SURVEY FOR SMD8637K *** lkk ref: CD/LPC24090061/Kua3

Hi Mei Kwan,

We attach OI GIA.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Wednesday, 4 September 2024 11:22 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: FW: PRE-REPAIR SURVEY FOR SMD8637K *** lkk ref: CD/LPC24090061/Kua3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.
Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Wednesday, September 4, 2024 10:22 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: FW: PRE-REPAIR SURVEY FOR SMD8637K

Dear Gerald,

Thank you for the assignment.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, September 4, 2024 10:06 AM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>

Subject: FW: FW: PRE-REPAIR SURVEY FOR SMD8637K

Lonpac External - General

Lonpac External - General

Dear Rajes,

FYNA.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>
Sent: Wednesday, 4 September 2024 9:54 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Fwd: FW: PRE-REPAIR SURVEY FOR SMD8637K

Dear Sirs,

Please note that to-date no surveyors has call us for the survey

Kindly expedite.

Thanks & regards
Ryan
93825367

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

----- Forwarded message -----

From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>
Date: Tue, 3 Sept 2024 at 14:26
Subject: Fwd: FW: PRE-REPAIR SURVEY FOR SMD8637K
To: MT_Claim_SG <mt_claim@lonpac.com>

Dear Sirs,

GIA report attached. Thanks

Regards
Ryan
93825367

----- Forwarded message -----

From: **TSR AUTOMOTIVE** <tsrteamworks2022@gmail.com>

Date: Tue, 3 Sept 2024 at 13:48

Subject: Re: FW: PRE-REPAIR SURVEY FOR SMD8637K

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Dear Sirs,

We appoint LKK Auto Consultants Pte Ltd.

Thanks & regards

Ryan

93825367

On Tue, 3 Sept 2024 at 12:55, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Ryan,

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms your attention:-

1. Appraisal Associates Pte Ltd
2. FormTeam Consultancy Pte Ltd
3. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>

Sent: Tuesday, September 3, 2024 12:29 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: PRE-REPAIR SURVEY FOR SMD8637K

Dear Sirs,

Attached video footage, please help us to arrange for a pre-repair survey

Our vehicle - SMD8637K

Accident date - 02/09/2024

Your insure - YP9466A

Location - TSR AUTOMOTIVE PTE LTD

160 SIN MING DRIVE

SIN MING AUTOCITY #06-01

SINGAPORE 575722

Please let us have the list of the surveyors, we will forward the GIA report when we receive it.

Thanks & regards

Ryan

93825367

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.