



ALFRED AUTO

Services & Supplies

Blk 5035 Ang Mo Kio Ave 3 # 01-351 Industrial Park 2 Singapore 569538
Tel: 6483 4586 Fax: 6483 4882 Reg. No. 391089/00-E
Email: alfredauto@hotmail.com

Tyre &
Sports Rim



LETTER OF DEMAND

[WITHOUT PREJUDICE, SAVE AS TO COST]

Date: 19.09.2024

Your Ref.: SHA1216M

MS First Capital Insurance Limited

16 Raffles Quay #42-04

Singapore 048581

Tel: 6359-1800 Fax: 6223-0541

(Motor Claim Department)

Re: Property Damage Direct Settlement Claim

Accident involving SKQ69H & SHA1216M on 29th August 2024..

Lump Sum Repair (SKQ69H)		3,800.00
Loss of Usage/Downtime (5 days @ 100.00/day)		500.00
LTA Search Fee		27.25
Cost & Disbursement & Report	321.00	Waived

Grand Total: 4,327.25 (SGD)

Please also note that you or your insurer should send us an acknowledgement of receipt of this letter within **7 days** of your receipt of this letter, failing which our client will have no alternative but to commence proceedings without further notice to you or your insurer.

We shall be glad if you can forward the payment at your early convenience.

ACKNOWLEDGED BY	DATE	ALFRED AUTO SERVICES & SUPPLIES
		<i>Alfred Quah</i>

Note: Full payment must be completed 7 days from the invoice date. There will be an interest of 1.5% imposed per month on overdue invoice. Thank you.

Date: 29/08/2024

To The Motor Claims Manager

M/s MS First Capital Insurance Limited

Singapore _____

Dear Sirs,

ACCIDENT ON 29/08/2024 INVOLVING VEHICLES NOS:
SKQ69H AND SHA1216M
ALONG / AT Ang Mo Kio Ave 3 towards Serangoon Ave 5


I/We, Yip Car Chong of NRIC NO.: S13794092
am/are the registered owner of motorcar no: SKQ 69 H. I/We, hereby
authorised you to release all compensation monies pertaining to the above-mentioned accident,
directly to my repairer, M/s Alfred Auto Services & Supplies

I/We, hereby authorise the said repairer, M/s Alfred Auto Services & Supplies to collect all
compensation monies due to me from you or any other party, regarding the said accident.

Thank you.


Signature

Owner: YIP CAR CHONG


Signature

Witness by: Quah Hock Wai

NRIC No: 81748849/2

Date: 29/08/2024

DISCHARGE RECEIPT

CLAIM REFERENCE : D24007652MFCT/CTPL/TPD 2
ACCIDENT DATE : 29/08/2024
ACCIDENT LOCATION : ANG MO KIO AVE 3
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : ANG KOCK KEONG
INSURED VEHICLE : SHA1216M
INVOLVED PARTY : SKQ69H
SETTLEMENT SUM : \$4,120.00

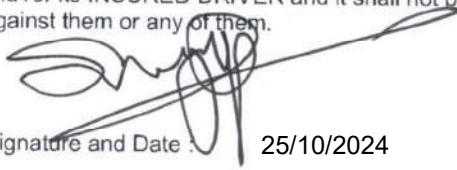
I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.


CLAIMANT:

YIP CAR CHONG


Signature and Date : 25/10/2024

WITNESS :



Signature and Date : 25/10/2024





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Services & Supplies

Blk 5035 Ang Mo Kio Ave 3 # 01-351 Industrial Park 2 Singapore 569538
Tel: 6483 4586 Fax: 6483 4882 Reg. No. 391089/00-E
Email: alfredauto@hotmail.com



Tax Invoice: 1092024

[WITHOUT PREJUDICE SAVE AS TO COSTS]

Date: 19.09.2024

MS First Capital Insurance Limited

16 Raffles Quay #42-04

Singapore 048581

Tel: 6359-1800 Fax: 6223-0541

Cc:

Yip Car Chong

157 Tamarind Rd.

Singapore 806104.

Toyota Alphard

Final Repair Cost for Vehicle Reg. No: SKQ69H

Lump Sum Repair

3,800.00

Grand Total: 3,800 (SGD)

We shall be glad if you can forward the payment at your early convenience.

ACKNOWLEDGED BY	DATE	ALFRED AUTO SERVICES & SUPPLIES
		<i>Alfred Quah</i>

Note: Full payment must be completed 7 days from the invoice date. There will be an interest of 1.5% imposed per month on overdue invoice. Thank you.

Payment Method

1. PAYNOW via UEN 39108900E
2. Bank Wire Transfer - (SGD Account)

Beneficiary/Company Name	Alfred Auto Services & Supplies
UEN no.	39108900E
Beneficiary's Bank Name	OCBC Bank
Account No.	620-453233-001
Bank Code	7339
Branch Code	620
Swift Code	OCBCSGSG

Note: Full payment must be completed 7 days from the invoice date. There will be an interest of 1.5% imposed per month on overdue invoice. Thank you.

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 Sep 2024 / 18:23:00

Receipt Date/Time : 03 Sep 2024 / 18:23:00

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240903-004027

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHA1216M				
As at 30 Aug 2024/12:23:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHA1216M			
	Enquiry Fee	25.00	2.25	27.25
	20240903182208359156			
	Sub-Total	25.00	2.25	27.25
	Total Before Rounding	25.00	2.25	27.25
	Rounding Difference			0.00
	Total Amount Payable			27.25
Paid By				
	DICNV20240903182208583960	SGQR(PayNow)		27.25
	Total			27.25
	Cash Change			0.00
	Tendered Amount			27.25
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



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Payment Method

1. PAYNOW via UEN 39108900E

2. Bank Wire Transfer - (SGD Account)

Beneficiary/Company Name	Alfred Auto Services & Supplies
UEN no.	39108900E
Beneficiary's Bank Name	OCBC Bank
Account No.	620-453233-001
Bank Code	7339
Branch Code	620
Swift Code	OCBCSGSG

Daphne Lee (LKK Auto)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Friday, 25 October 2024 2:19 PM
To: Daphne Lee (LKK Auto)
Cc: Admin A
Subject: (OUR REF: D24007652MFCT/CTPL/TPD 2) SKQ 69H & SHA 1216M (DOA: 29/08/2024) ***LKK Ref: CD/FCI24090057/Dma3
Attachments: LKK Survey Report & Photos - SKQ69H.pdf; LOD-SKQ69H-Toyota Alphard 2.5S(A)-DOA=29.08.2024.pdf

Dear Daphne,

You may proceed to settle up to \$4127.25.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805

| Fax No. : 6223 0541 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Wednesday, October 23, 2024 3:58 PM
To: Betty Wong <BettyWong@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: (OUR REF: D24007652MFCT/CTPL/TPD 2) SKQ 69H & SHA 1216M (DOA: 29/08/2024) ***LKK Ref: CD/FCI24090057/Dma3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Karen,

Your Ref: D24007652MFCT/CTPL/TPD 2

We refer to the above matter and your email below.

ACCIDENT INVOLVING SKQ 69H AND SHA 1216M ON 29/08/2024

We have highlighted to your good office on 07/09/2024 of Third-Party's request to do Direct Settlement with our Principal, MS First Capital Limited.

It is an accident under BOLA: 15. OID changing lane hit onto TP going straight.

Basing on the report of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **ALFRED AUTO SERVICES & SUPPLIES** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 12,962.40	\$ 3,800.00 (L/S)
2. Loss of Rental (5 days x \$100.00)	\$ 500.00	\$ 300.00 (3 days x \$100.00)
3. LTA/GIA Search Fee	\$ 27.25	\$ 27.25

Total	\$ 13,489.65	\$ 4,127.25
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*3 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 22/10/2024 is only for mandate purpose.

The above is for your approval please.

Thank You

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Wednesday, 4 September 2024 2:09 PM

To: Betty Wong <BettyWong@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>

Subject: RE: NEW ASSIGNMENT (OUR REF: D24007652MFCT/CTPL/TPD 2)

Dear Betty,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Betty Wong <BettyWong@msfirstcapital.com.sg>

Sent: Wednesday, September 4, 2024 1:34 PM

To: assignments <assignments@lkkauto.com>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>

Subject: NEW ASSIGNMENT (OUR REF: D24007652MFCT/CTPL/TPD 2)

Insured Vehicle No : SHA1216M

TP Vehicle No : SKQ69H

Claim No : D24007652MFCT/CTPL/TPD 2

Workshop Name : ALFRED AUTO SERVICES & SUPPLIES

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Direct Settlement -Subject to quantum to be agreed

Created By : BETTYWON

Verified By : KARENT

Approved By : KARENT

This is a computer generated mail. Do not reply to this mail.