

Daphne Lee (LKK Auto)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Friday, 25 October 2024 2:19 PM
To: Daphne Lee (LKK Auto)
Cc: Admin A
Subject: (OUR REF: D24007652MFCT/CTPL/TPD 2) SKQ 69H & SHA 1216M (DOA: 29/08/2024) ***LKK Ref: CD/FCI24090057/Dma3
Attachments: LKK Survey Report & Photos - SKQ69H.pdf; LOD-SKQ69H-Toyota Alphard 2.5S(A)-DOA=29.08.2024.pdf

Dear Daphne,

You may proceed to settle up to \$4127.25.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805

| Fax No. : 6223 0541 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Wednesday, October 23, 2024 3:58 PM
To: Betty Wong <BettyWong@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: (OUR REF: D24007652MFCT/CTPL/TPD 2) SKQ 69H & SHA 1216M (DOA: 29/08/2024) ***LKK Ref: CD/FCI24090057/Dma3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Karen,

Your Ref: D24007652MFCT/CTPL/TPD 2

We refer to the above matter and your email below.

ACCIDENT INVOLVING SKQ 69H AND SHA 1216M ON 29/08/2024

We have highlighted to your good office on 07/09/2024 of Third-Party's request to do Direct Settlement with our Principal, MS First Capital Limited.

It is an accident under BOLA: 15. OID changing lane hit onto TP going straight.

Basing on the report of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **ALFRED AUTO SERVICES & SUPPLIES** is as follows: -

| | Claimed Amount | Revised Amount |
|---------------------------------------|----------------|-------------------------------|
| 1. Cost of Repair | \$ 12,962.40 | \$ 3,800.00 (L/S) |
| 2. Loss of Rental (5 days x \$100.00) | \$ 500.00 | \$ 300.00 (3 days x \$100.00) |
| 3. LTA/GIA Search Fee | \$ 27.25 | \$ 27.25 |

| | | |
|--------------|---------------------|--------------------|
| Total | \$ 13,489.65 | \$ 4,127.25 |
|--------------|---------------------|--------------------|

*3 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 22/10/2024 is only for mandate purpose.

The above is for your approval please.

Thank You

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Wednesday, 4 September 2024 2:09 PM

To: Betty Wong <BettyWong@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>

Subject: RE: NEW ASSIGNMENT (OUR REF: D24007652MFCT/CTPL/TPD 2)

Dear Betty,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Betty Wong <BettyWong@msfirstcapital.com.sg>

Sent: Wednesday, September 4, 2024 1:34 PM

To: assignments <assignments@lkkauto.com>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>

Subject: NEW ASSIGNMENT (OUR REF: D24007652MFCT/CTPL/TPD 2)

Insured Vehicle No : SHA1216M

TP Vehicle No : SKQ69H

Claim No : D24007652MFCT/CTPL/TPD 2

Workshop Name : ALFRED AUTO SERVICES & SUPPLIES

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Direct Settlement -Subject to quantum to be agreed

Created By : BETTYWON

Verified By : KARENT

Approved By : KARENT

This is a computer generated mail. Do not reply to this mail.