Daphne Lee (LKK Auto)

From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Monday, 4 November 2024 5:24 PM

To: Hsiao Tong (LKKAuto); CS A Team; Mei Kwan (LKKAuto)

Subject: LONPAC INSURED: GBE2110C OUR REF: SKV3481D DOA: 27.08.24 **Attachments:** Invoice SKV3481D.pdf; LOA.pdf; receipt-20240827-122452.pdf

Dear Claim Teams,

We refer to the above mentioned.

Attached is the repair invoice, LTA search receipt, LOA and below are the items our client wishes to claim from Lonpac Insurance.

 1. Repair costs
 \$ 8,938.00

 2. Loss of use for 9 days
 1,080.00

 3. LTA search fee
 27.25

 \$10,045.25

We look forward to an early settlement.

Warmest regards, Steven Thiam Heng Huat Pte Ltd 82636295

LETTER OF AUTHORISATION

	G HUAT PTE LTD			1		
ACCIDENT O	N_ 27-08-24	INVOLVING_	SKV3	481D,	HBE 2110	C AND SHT
NG/AT	HOUGANG	AVE 7				SHAMMATINI THE STATE OF THE STA
	YONG SENG		NRIC/UEN	NO:	9131879	IIF
	236 COMPASSUAL					
	motor vehicle no:				orize Thiam I	
	mmence repairs of the			/We agr	eed to assign	the whole
	our third party claim					
	Thiam Heng Huat Pto					
	uthority to pay the an					
	on of their cost on a s					
	iam Heng Huat Pte Lt					
	e Report until the cla					
	, failing which, I/We u					
	ze Thiam Heng Huat F					y forms
	ssary papers on my/ou					
	that third party insure					
	either give the said o					
	re-issue the cheque a					
**************************************	Halandar Gardinariowa (Garrinia Garrinario G arrinia G					
DATES THIS _	75	DAY	OFA	TUBUST		2024
DA123 115						
0					1	
Lu					M	_
SIGNATURE C	SIGNATURE OF OWNER SIGNATURE OF WITNESS					
menu status da 🔻			NAME:	Maph S	Show Worei	
				14day	Shor home!	



LONPAC INSURANCE BHD

CLAIM NO : 23/24/24/VC05/029768 DATE : 27 DECEMBER 2024

DISCHARGE VOUCHER

I/We, TEO YONG SENG confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBE2110C the sum of Singapore Dollar Nine Thousand Four Hundred Only (\$9,400.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKV3481D and GBE2110C on 27/08/2024 along/at HOUGANG AVE 5 & HOUGANG AVE 7.

I/We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ANG HOCK TONG HUAT PTE LTD AND/OR KOH CHIN BOON (XU JINWEN)) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "THIAM HENG HUAT PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

11-03.25

Signature of vehicle owner/Date

VEHICLE DAMAGE DISCHARGE ONLY

My execution of this Discharge Voucher is in relation to my vehicle damage claim only and is without prejudice to any other rights or claim that I have arising from the same accident.

TEO YONG SENG

Name of vehicle owner /Date

THIAM HENG HUAT PTE LTD

TAX INVOICE

176 Sin Ming Drive #05-14 Sin Ming AutoCare Singapore 049711 Phone 82636295

GST registration number: 201605960N

Bill To:

TEO YONG SENG c/o 176 Sin Ming Drive #05-14 Sin Ming Autocare Singapore 575721

DATE 04-Nov-24 Invoice No THH241104 Vehicle No SKV3481D Make/Model Honda Vezel Date of Accident 27-Aug-24

NO	DESCRIPTION		AMOUNT
	Lump sum repair costs		8,200.0
	(Surveyor recommended repair days : 8 days)		
		9% GST	8,200.0 738.0
		070 001	\$ 8,938.0
-		TOTAL	\$ 8,938.00

THIAM HENG HUAT PTE LTD



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time: 27 Aug 2024 / 12:24:52

Receipt Date/Time: 27 Aug 2024 / 12:24:31

Tax Invoice/Receipt

Receipt No.: ITNET-00000-240827-001797

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBE2110C As at 27 Aug 2024/09:00:00 Insurance Co: LONPAC INSURANCE BHE 1 Insurance Enquiry - GBE2110C)			
Enquiry Fee		25.00	2.25	27.25
20240827122343402918				
	Sub-Total	25.00	2.25	27.25
	Total Before Rounding	25.00	2.25	27.25
	Rounding Difference			0.00
	Total Amount Payable			27.25
	Paid By			
	DICNV20240827122343630062	SGQR	(PayNow)	27.25
	Total			27.25
	Cash Change			0.00
	Tendered Amount			27.25
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Daphne Lee (LKK Auto)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Tuesday, 3 December 2024 10:45 AM

To: Daphne Lee (LKK Auto)
Cc: MT_Claim_SG; Admin A

Subject: RE: REF: 23/24/24/VC05/029768 - SKV3481D YOUR INSURED: GBE2110C DOA:

27.08.24 ***LKK Ref: CD/LPC24090054/Kma3

Lonpac External - Confidential

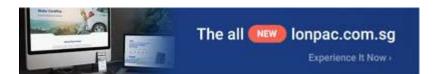
Lonpac External - Confidential

Dear Daphne,

Please proceed as proposed.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Sent: Friday, 29 November 2024 11:42 am

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REF: 23/24/24/VC05/029768 - SKV3481D YOUR INSURED: GBE2110C DOA: 27.08.24 ***LKK Ref:

CD/LPC24090054/Kma3

Lonpac External - Confidential

Dear Charmaine,

Your Ref: 23/24/24/VC05/029768

We refer to the above matter and your email below.

ACCIDENT INVOLVING SKV 3481D AND GBE 2110C ON 20/08/2024

We have highlighted to your good office on 28/08/2024 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA: 28. 3 vehicles chain collision (OID last).

Basing on the report of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer THIAM HENG HUAT PTE LTD is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 43,548.80	\$ 8,938.00 (L/S) (w/GST)
2. Loss of Use (9 days x \$120.00)	\$ 1,080.00	\$ 540.00 (9 days x \$60.00)
3. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
Total	\$ 44,656.05	\$ 9,505.25

^{*8} days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 04/09/2024 is only for mandate purpose.

The above is for your approval please.

Thank You

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: <u>DaphneLee@lkkauto.com</u>|

 $\rm HQ$: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hueh Yin (LKK Auto) < huehyin@lkkauto.com>

Sent: Wednesday, 28 August 2024 3:39 PM

To: CHARMAINE KONG < charmainekong@lonpac.com">charmainekong@lonpac.com>; assignments < assignments@lkkauto.com>; Admin A

<admin-a@lkkauto.com>

Cc: MT_Claim_SG < <mt_claim@lonpac.com>

Subject: RE: REF: 23/24/24/VC05/029768 -REQUEST FOR PRS - SKV3481D YOUR INSURED: GBE2110C DOA: 27.08.24

Dear Charmaine,

Thank you for the assignment.