

## Daphne Lee (LKK Auto)

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**From:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Sent:** Tuesday, 3 December 2024 10:45 AM  
**To:** Daphne Lee (LKK Auto)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: REF: 23/24/24/VC05/029768 - SKV3481D YOUR INSURED: GBE2110C DOA: 27.08.24 \*\*\*LKK Ref: CD/LPC24090054/Kma3

Lonpac External - Confidential

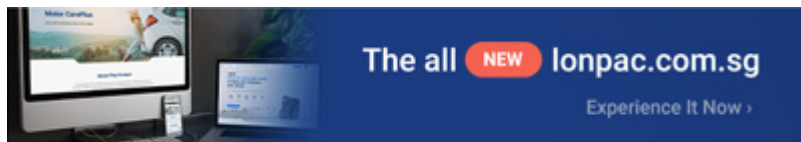
Lonpac External - Confidential

Dear Daphne,

Please proceed as proposed.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>  
**Sent:** Friday, 29 November 2024 11:42 am  
**To:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: REF: 23/24/24/VC05/029768 - SKV3481D YOUR INSURED: GBE2110C DOA: 27.08.24 \*\*\*LKK Ref: CD/LPC24090054/Kma3

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Dear Charmaine,

Your Ref: 23/24/24/VC05/029768

We refer to the above matter and your email below.

**ACCIDENT INVOLVING SKV 3481D AND GBE 2110C ON 20/08/2024**

We have highlighted to your good office on 28/08/2024 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA: 28. 3 vehicles chain collision (OID last).

Basing on the report of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **THIAM HENG HUAT PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 43,548.80	\$ 8,938.00 (L/S) (w/GST)
2. Loss of Use (9 days x \$120.00)	\$ 1,080.00	\$ 540.00 (9 days x \$60.00)
3. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
<b>Total</b>	<b>\$ 44,656.05</b>	<b>\$ 9,505.25</b>

\*8 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 04/09/2024 is only for mandate purpose.

**The above is for your approval please.**

Thank You

Best Regards,

**Daphne Lee (Ms)** | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | Email: [DaphneLee@lkkauto.com](mailto:DaphneLee@lkkauto.com)

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>

**Sent:** Wednesday, 28 August 2024 3:39 PM

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: REF: 23/24/24/VC05/029768 -REQUEST FOR PRS - SKV3481D YOUR INSURED: GBE2110C DOA: 27.08.24

Dear Charmaine,

Thank you for the assignment.