

Performance Motors

BMW Dealer



MS First Capital Insurance Limited
16 Raffles Quay
#42-01, Hong Leong Building
Singapore 048581

Attn: Motor Claims Dept.

Your ref: **SHA4287M**
Our ref: **DS/ SMA373P**

Without Prejudice

30 October 2024

ACCIDENT INVOLVING VEHICLES SMA373P (BMW) & SHA4287M ON 18.08.2024

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair	: \$4,662.20 (INCLUDING GST)	Excess	: \$-
Loss of Use	: \$240.00 (\$80.00 X 3 DAYS)	GIA/LTA Search	: \$2.18
Loss of Rental	: \$-	Other	: \$-
		Total	: \$ 4,904.38

A copy of each of the following supporting documents is enclosed:

1. Copy of Tax Invoice
2. Copy of GIA Report / Search Fee
3. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please email to pml-pbsp@simedarby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Bodyshop

Bernard Wan
Head of Bodyshop, Aftersales

Performance Motors Limited.
Sime Darby Performance Centre, 303 Alexandra Road
Sime Darby Business Centre, 315 Alexandra Road
East Coast Centre, 280 Kampong Arang Road
Ubi Service Centre, By-appointments only

Tel: 1800-2255-269
Co Reg No. 197401559W



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SMA373P & SHA4287M ON 18/8/24.

I, Khoo Teng Jin owner of Vehicle Registration No. SMA373P
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:

Name: KHOO TENG JIN

(Date)

NRIC No.: S1394231E

19/08/24

In the presence of:

Name: Hong Da

(Date)

NRIC No.: S307178

DISCHARGE RECEIPT

CLAIM REFERENCE : D24007432MFCT/CTPL
ACCIDENT DATE : 18/08/2024
ACCIDENT LOCATION : BUKIT TIMAH RD U-TURN POINT TO DUNEARN RD NEAR NAYANG GIRLS HIGH SCHOOL
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : NEO SERINA
INSURED VEHICLE : SHA4287M
INVOLVED PARTY : SMA373P
SETTLEMENT SUM : \$4,844.38

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT:



Signature and Date :



KHOO TENG JIN
26/12/2024

WITNESS :



Signature and Date :

Tee Hong Da
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941



SERVICE TAX INVOICE

Repair Order No. : B1 1904049

Date IN : 13/09/2024

Motor Claim Advisor: Tee Hong Da

Page No. : 1 of 2

Invoice Number : 2861640 / WSB

Invoice Date : 28/10/2024

Payment Terms : 30 Days From Invoice

Invoice By : Raymond Yeo Yen Che

- CUSTOMER INFORMATION -

Mr Khoo Teng Jin
10 Greenwood Crescent

Singapore 286976

- INVOICE TO - 303

MS First Capital Insurance Limited
6 Raffles Quay
#21-00
Singapore 048580

REGN. NO.

SMA373P

CHASSIS NO.

WBA12BX0007M06459

REGN. DATE

31/03/2023

MODEL

216I ACTIVE TOUR

MILEAGE

29869

- - - - LABOUR 1 - - - -

To replace rear bumper panel and attachments include making
good the lower bumper spoiler and carrying out other
necessary repairs caused by the accident.

NETT

850.00

To respray rear bumper and lower bumper spoiler.

2,076.00

To check electrical wiring system and lighting at the
rear section for proper function.

177.00

To remove old PDC assembly, replace damaged parts and
reconnect to new bumper including conduct check for
proper function.

177.00

Sundries.

80.00

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

0.00

DATE OF ACCIDENT : 18.08.2024. 3RD PARTY CAR : SHA4287M.

YOUR REF NO : D24007432MFCT.

VEHICLE SURVEYED BY RASUL FROM LKK. AUTHORISED

REPAIR BY HSIAO TONG FROM LKK ON 29.08.2024 VIA EMAIL.

PROPOSE LOSS OF USE = \$80X3. THE AMOUNT IS SUBJECTED
TO

0.00

INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.18.

0.00

Total Labour 1:

3,360.00

- - - - PARTS - - - -

REAR BUMPER PANEL PRIMED

DECOUPING RING PDC TORQUE CONVERTER

Retail

Qty Price

1 905.95

2 5.65

NETT

905.95

11.30

Total Parts :

917.25

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x
Toll-free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**Repair Order No. : **B1 1904049**Date IN : **13/09/2024**Motor Claim Advisor: **Tee Hong Da**Page No. : **2 of 2**Invoice Number : **2861640 / WSB**Invoice Date : **28/10/2024**Payment Terms : **30 Days From Invoice**Invoice By : **Raymond Yeo Yen Che**

Labour Charges :	3,280.00	Total Labour & Parts Charges :	S\$ 4,277.25
Parts Charges :	917.25	Less Insurance Excess :	S\$ 0.00
Lubricant/Misc :	80.00	Invoice Total Amount Exclude GST :	S\$ 4,277.25
		GST @ 9% :	S\$ 384.95
		Invoice Total Amount Include GST :	S\$ 4,662.20

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 4,662.20

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.




INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SHA4287M

Date of Accident

18/08/2024 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **MS First Capital Insurance Ltd**

Period of Insurance **01/01/2024 - 31/12/2024**

Requested By **Wong Hui Min (Performance M...**

Requested Date **19/08/2024 16:41**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Daphne Lee (LKK Auto)

From: PBSP <pml-pbsp@sime.com>
Sent: Thursday, 26 December 2024 6:55 PM
To: Daphne Lee (LKK Auto)
Subject: SIGNED DV: OFFER - (Our Ref: D24007432MFCT/CTPL): SMA373P (BMW) & SHA4287M (MS FIRST) - DOA: 18/08/2024 ***LKK Ref: CD/FCI24090052/Rma3
Attachments: SKM_360i24122618510.pdf
Importance: High

Dear Sirs

Please see attached signed DV & LOA and assist to expedite payment.

Company Name	PERFORMANCE MOTORS LIMITED
Company Reg No.	197401559W
Address	303 Alexandra Road, Singapore 159941
Contact No.	6319 0122

Bank Transfer Details

Beneficiary	PERFORMANCE MOTORS LIMITED
Bank Name	Citibank N.A.
Bank Address	8 Marina View #16-01 Asia Square Tower 1 (S) 018960
Bank Code	1
Branch Code	7214
SWIFT Code	CITISGSG
Bank Account No.	0-853124-001
Currency	SGD
Remittance Attention To Email	pml-pbsp@sime.com.sg toh.jing.xuan@sime.com.sg

We look forward to receiving your payment soon.

Thank you.

Regards
Winnie / HM / CT

Aftersales, Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@sime.com

Daphne Lee (LKK Auto)

From: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>
Sent: Wednesday, 27 November 2024 3:57 PM
To: Daphne Lee (LKK Auto)
Cc: Hsiao Tong (LKKAuto)
Subject: RE: (Our Ref: D24007432MFCT/CTPL): SMA373P (BMW) & SHA4287M (MS FIRST) - DOA: 18/08/2024

Resend

Dear Daphne,

Mandate given as follows:

Description		Executive’s Proposal		Remarks
	LOD	From	To	
Costs of Repairs	\$4,622.20	\$4,662.20	\$4,662.20	
Loss of Use	\$240.00	\$180.00	\$120.00	3 X \$60 1499 CC
LTA Search Fee	\$2.18	\$2.18	\$2.18	
TOTAL	\$4,864.38	\$4,844.38	\$4,844.38	

Please proceed with negotiation with PML.

Best Regards

Jason Tea

Motor Claims Dept

MS First Capital Insurance Ltd
16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581
D: 6359 1822 | Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C
Website <http://www.msfirstcapital.com.sg>
A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Tuesday, 26 November 2024 3:18 pm
To: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>
Cc: PBSP <pml-pbsp@simedarby.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: (Our Ref: D24007432MFCT/CTPL): SMA373P (BMW) & SHA4287M (MS FIRST) - DOA: 18/08/2024

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Jason,

Your Ref: D24007432MFCT/CTPL

We refer to the above matter and your email below.

ACCIDENT INVOLVING SMA 373P AND SHA 4287M ON 18/08/2024

We have highlighted to your good office on 08/04/2024 of Third-Party's request to do Direct Settlement with our Principal, MS First Capital Limited.

It is an accident under BOLA:27. OID hit onto rear TP.

Basing on the report of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **PERFORMANCE MOTORS LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 6,778.40	\$ 4,662.20 (P/P) (w/GST)
2. Loss of Use (3 days x \$80.00)	\$ 240.00	\$ 240.00 (3 days x \$80.00)
3. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
Total	\$ 7,020.58	\$ 4,904.38

*3 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 21/11/2024 is only for mandate purpose.

The above is for your approval please.

Thank You

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 26 November 2024 2:08 PM

To: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Cc: PBSP <pml-pbsp@simedarby.com.sg>

Subject: RE: LOD (Direct Settlement): SMA373P (BMW) & SHA4287M (MS FIRST) - DOA: 18/08/2024

Dear Jason,