Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, September 3, 2024 9:54 PM

To: Jason Tea Chee Kiat

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: New Assignment (Our Ref: D24007432MFCT/CTPL) - REQ FOR DIRECT SETTLEMENT

- SMA373P & SHA4287M (MS FCI) ON 18/08/2024

Attachments: TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf; Preliminary Advice.pdf

Categories: HMK

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea Chee Kiat < Jason Tea@msfirstcapital.com.sg>

Sent: Thursday, August 29, 2024 10:00 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: New Assignment (Our Ref: D24007432MFCT/CTPL) - REQ FOR DIRECT SETTLEMENT - SMA373P &

SHA4287M (MS FCI) ON 18/08/2024

Dear Hsiao Tong,

Refer to attached

Best Regards

Jason Tea

Motor Claims Dept

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581 D: 6359 1822 | Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website http://www,msfirstcapital.com.sg

A Member of MS&AD INSURANCE GROUP

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, August 29, 2024 9:10 AM

To: Jason Tea Chee Kiat < Jason Tea@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: New Assignment (Our Ref: D24007432MFCT/CTPL) - REQ FOR DIRECT SETTLEMENT - SMA373P &

SHA4287M (MS FCI) ON 18/08/2024

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Dear Jason,

Noted.

Please provide a copy of insured full GIA report. Thanks.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>

Sent: Thursday, 29 August 2024 8:30 AM **To:** Admin A admin-a@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: FW: New Assignment (Our Ref: D24007432MFCT/CTPL) - REQ FOR DIRECT SETTLEMENT - SMA373P &

SHA4287M (MS FCI) ON 18/08/2024

Importance: High

Dear LKK,

Please response to PML, I have already send an email to you yesterday

Best Regards

Jason Tea

Motor Claims Dept

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581 D: 6359 1822 | Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

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From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, August 28, 2024 9:03 PM

To: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>; Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>

Cc: Tee Hong Da < tee.hong.da@simedarby.com.sg>

Subject: Fw: New Assignment (Our Ref: D24007432MFCT/CTPL) - REQ FOR DIRECT SETTLEMENT - SMA373P &

SHA4287M (MS FCI) ON 18/08/2024

Importance: High

Dear Jason

Please assist to advise if your insured had reported the accident by now?

Kindly reply on liability ASAP.

Thank you.

Regards

Winnie / HM / CT

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175 FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors A member of the Sime Darby Group



From: PBSP < pml-pbsp@simedarby.com.sg>

Sent: Friday, 23 August 2024 2:29 pm

To: Joanne Tan Jo Ann < joannetan@msfirstcapital.com.sg >; Jason Tea Chee Kiat < JasonTea@msfirstcapital.com.sg >

Cc: Tee Hong Da <tee.hong.da@simedarby.com.sg>

Subject: Re: New Assignment (Our Ref: D24007432MFCT/CTPL) - REQ FOR DIRECT SETTLEMENT - SMA373P &

SHA4287M (MS FCI) ON 18/08/2024

Dear Jason

As requested, please see attached video evidence and kindly inform your insured to file the accident report soonest.

Thank you.

Regards

Winnie / HM / CT

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175 FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors

A member of the Sime Darby Group



From: Joanne Tan Jo Ann < <u>joannetan@msfirstcapital.com.sg</u>>

Sent: Friday, 23 August 2024 2:02 pm

To: assignments@lkkauto.com <assignments@lkkauto.com>; 甯珺 © <admin-a@lkkauto.com>

Cc: PBSP <pml-pbsp@simedarby.com.sg>; Tee Hong Da <tee.hong.da@simedarby.com.sg>; Jason Tea Chee Kiat

<JasonTea@msfirstcapital.com.sg>

Subject: New Assignment (Our Ref: D24007432MFCT/CTPL)

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Dear Sir/Mdm,

Attached documents for survey assignment.

----Original Message-----

From: support@msfirstcapital.com.sg>

Sent: Friday, August 23, 2024 1:49 PM

To: Joanne Tan Jo Ann < joannetan@msfirstcapital.com.sg>

Subject: MT00017963 is Approved

Insured Vehicle No: SHA4287M

TP Vehicle No : SMA373P

Claim No : D24007432MFCT

Workshop Name : PERFORMANCE MOTORS LIMITED

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Without Prejudice - Insured NON-Reporting, please submit your video

Created By : JOANNTAN

Verified By : JASONTEA

Approved By : JASONTEA

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