

## Veron Chen (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Monday, 21 October 2024 5:20 PM  
**To:** Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus); Veron Chen (LKKAUTO)  
**Cc:** Chong Fei Yuan (StridesMSvcs/Finance/Fin Cont); Balqish Binte Abdul Halil (StridesASvcs/Ins & Claims/Bus); Tan Wei Teck (StridesASvcs/Ins & Claims/Bus); SUR RE: OUR REF:BUS/08/24/5057GREAT AMERICAN)) - ACCIDENT ON 28.08.2024 INVOLVING SMB1559J AND SLW9014M/XD6007L ALONG Woodlands Road \*\*\* LKK REF: CS/GAI24090035/Tvp3e2(N)  
**Subject:**  
**Attachments:** GEARS.pdf; BUS INVOICE.pdf; BUS GIA.PDF

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Veron,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>

**Sent:** Monday, 21 October 2024 12:02 PM

**To:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

**Cc:** Chong Fei Yuan (StridesMSvcs/Finance/Fin Cont) <FeiYuan.Chong@stridespremier.com.sg>; Balqish Binte Abdul Halil (StridesASvcs/Ins & Claims/Bus) <Balqish.Halil@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>

**Subject:** RE: OUR REF:BUS/08/24/5057GREAT AMERICAN)) - ACCIDENT ON 28.08.2024 INVOLVING SMB1559J AND SLW9014M/XD6007L ALONG Woodlands Road

WITHOUT PREJUDICE

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB1559J.

Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$4,632.50
Loss of Use	\$1,100.00 ( 4 days x \$275.00 )

LTA search fee	\$7.00
<b>Total</b>	<b>\$5,734.68</b>

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) 3) Gears Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email.

Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Best Regards,  
Karen Chan  
Claims Department  
Tel: 6556 3523

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