

29.08.2024

OUR REF : TP 0824-8218

MS FIRST CAPITAL INSURANCE LIMITED

36 Robinson Road #16-01

City House

Singapore 068877

Attn: Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING VEHICLE: GBJ5658T & SHA3993P ON 29.08.2024

We are the authorized repair workshop for the owner of motor vehicle no: **GBJ5658T**, which was involved in the above captioned accident with your insured vehicle: **SHA3993P**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Cost of Repair (incl gst)	\$	16,132.00
02)	Reimbursement - Loss of Rental (21 days x \$100/days)	\$	2,100.00
		\$	18,232.00

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / Car rental No 8750

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully



Annie
Progressive Car Care Pte Ltd
Email: claims@procarcare.com.sg



PROGRESSIVE
CAR CARE PTE LTD

Progressive Car Care Pte Ltd

(Co. Reg. No. 201006949C)

Blk 3022A Ubi Road 1 #01-45/ 46 S408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg

Date : 30/8/2024

Our Ref :

I / We SNKH Services Nric No 53389957E

Residing at 40 Langkang Trinch #07-14 S (417393) owner of

Vehicle No 6BJ 5658T hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

29/8/2024 Along / at BKE towards Woodlands before Mandai will be full and

Final discharge of the claims inclusive of damages, loss of use etc.

SIGNATURE OF OWNER



DISCHARGE RECEIPT

CLAIM REFERENCE : D24007699MFCT/CTPL/TPD 2
ACCIDENT DATE : 29/08/2024
ACCIDENT LOCATION : TOWARDS SLE EXIT MANDAI SINGAPORE
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : IRSHAD BIN RAZALI
INSURED VEHICLE : SHA3993P
INVOLVED PARTY : GBJ5658T
SETTLEMENT SUM : \$17,532.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: **SNKH SERVICES**

Signature and Date :



30/10/2024

WITNESS : **PROGRESSIVE CAR CARE PTE LTD**

Signature and Date :



30/10/2024

PROGRESSIVE CAR CARE PTE LTD
Bik 3022A Ubi Road 1 # 01-45/46
Singapore 408718
Tel: 6741 5336 Fax: 6741 7208
Email: claims@procarcare.com.sg

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

TEL: 6741 5336 FAX: 6741 7208

Email: claims@procarcare.com.sg

GST REG NO: 201006949C Company Reg No: 201006949C

MS FIRST CAPITAL INSURANCE LIMITED

6 Raffles Quay
#21-00
Singapore 048580

Tel: 62222311 Fax: 62223547
Attn: Motor Claim Department

Your Ref No: TP 0824-8218
Claim Type: Third Party
Accident Date: 29 August 2024
TP Veh Reg No: SHA3993P

Claim No: EST1511726
No: PS1508837
Date: 01 Oct 2024
Policy No: DMCPHQ24-001015
Veh Reg No: GBJ5658T
Make/Model: TOYOTA HIACE DX 2.8
AUTO
Chassis No: GDH2012005207
Engine No: 1GD8389493
Reg. Date: 31 May 2019

Final Repair Bill: GBJ5658T

Description	Unit Price	Quantity	List Price SGD	Amount SGD
Others				
1 COST OF REPAIR-	14,800.00	1 UNIT	14,800.00	14,800.00

Total 14,800.00
Add GST @ 9% 1,332.00
Total Amount Payable SGD 16,132.00

SINGAPORE DOLLAR SIXTEEN THOUSAND ONE HUNDRED THIRTY TWO ONLY

For Progressive Car Care Pte Ltd
PROGRESSIVE CAR CARE PTE LTD
Blk 3022A Ubi Road 1 # 01-45/46
Singapore 408716
Tel: 6741 5336 Fax: 6741 7208
Email: claims@procarcare.com.sg
AUTHORISED SIGNATURE

RENTAL AGREEMENT NO: 8750

HIRER'S PARTICULAR Name : <u>SNKH SERVICES</u> Address : <u>40 Leng Kong</u> <u>Tuoh #07-14 S(417393)</u> NRIC No : <u>53389957E</u> Tel (R) : <u>98553510</u> H/P : <u>98553510</u> Off : _____ Licence Pass Date : _____ Class : <u>3</u> Birth Date : _____ Age : _____ Co. Name/ Address : _____ Occupation: _____		GUARANTOR / ADD. DRIVER Name : _____ Address : _____ NRIC No : _____ Tel (R) : _____ H/P : _____ Off : _____ Licence Pass Date : _____ Class : _____ Birth Date : _____ Age : _____ Co. Name/ Address : _____ Occupation: _____																								
Make : <u>TOYOTA HIACE</u>		Vehicle No : <u>9B993695</u>																								
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="text-align: left;">RENTAL CHARGES</th> <th style="text-align: left;">S\$</th> </tr> <tr> <td>Hourly @\$ _____ per hour</td> <td></td> </tr> <tr> <td><u>21</u> Daily @\$ <u>100</u> per day</td> <td><u>2100</u></td> </tr> <tr> <td>Weekly @\$ _____ per week</td> <td></td> </tr> <tr> <td>Monthly @\$ _____ per month</td> <td></td> </tr> <tr> <td style="text-align: right;">SUB-TOTAL</td> <td></td> </tr> <tr> <td>Deposit</td> <td></td> </tr> <tr> <td style="text-align: right;">TOTAL CHARGE</td> <td><u>2100</u></td> </tr> </table>		RENTAL CHARGES	S\$	Hourly @\$ _____ per hour		<u>21</u> Daily @\$ <u>100</u> per day	<u>2100</u>	Weekly @\$ _____ per week		Monthly @\$ _____ per month		SUB-TOTAL		Deposit		TOTAL CHARGE	<u>2100</u>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="text-align: left;">METHODS OF PAYMENT</th> </tr> <tr> <td>Cash : _____</td> </tr> <tr> <td>Cheque No.: _____</td> </tr> <tr> <td>Credit Card Type: _____</td> </tr> <tr> <td>Bill to Company: _____</td> </tr> <tr> <td>Date Payment Collected: _____</td> </tr> <tr> <td>Payment Collected: By: _____</td> </tr> </table>		METHODS OF PAYMENT	Cash : _____	Cheque No.: _____	Credit Card Type: _____	Bill to Company: _____	Date Payment Collected: _____	Payment Collected: By: _____
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INSURANCE EXCESS CLAUSE																										
Hirer is responsible for the first S\$ <u>3000</u> (i.e. EXPRESS RENTAL'S) vehicle and also first S\$ party's vehicle for each and every accident / damage.		excess for collision / damage / fire & theft for the first party excess for collision / damage / fire & theft to third																								
CHECK OUT Date Out <u>30/8/24</u> Time Out <u>0900</u>		CHECK IN Date In <u>29/9/24</u> Time In <u>1241</u>																								

HIRER'S DECLARATION

I have read the terms & conditions on overleaf of this rental agreement. I acknowledge receipt of vehicle in good condition plus accessories and if I opt to pay by credit/charge card, my signature here is to deemed to have been made on the application credit card charge slip. I am aware that Express Rental may have to take necessary steps to contact my employer in order to qualify me as a hirer.


 HIRER'S SIGNATURE


 EXPRESS RENTAL

**EXPRESS RENTAL**

Blk 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6741 5336 (2 Lines) Fax: 6741 7208

OFFICIAL RECEIPT**No: 6727**Date: 20/9/24Received from SNKH Servicesthe sum of Dollars Two Thousand One Hundred
onlybeing payment of RA 8700 (EGG 9369 S)

\$

2100/-

Cash/Cheque No.

All receipts subject to the clearance of cheque.

EXPRESS RENTAL

Authorised Signature



Progressive Car Care Pte Ltd
(Co. Reg. No. 201006949C)
Blk 3022A Ubi Road 1 #01-45/ 46 S408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg

To Accounting/Finance Department:

Please see below for the payment details of Progressive Car Care Pte Ltd.

Company Details

Company Name	Progressive Car Care Pte Ltd
Company Reg No.	201006949C
Address	Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
Contact No.	67415336

Bank Transfer Details

Beneficiary	Progressive Car Care Pte Ltd
Bank Name	OCBC
Bank Branch	North (695)
Bank Address	460 North Bridge Road #01-00, Singapore 188734
Bank Code	7339
Branch Code	695
SWIFT Code	OCBCSGSG
Bank Account No.	695235432001
Currency	SGD
Remittance Attention to Email	accounts@procarcare.com.sg

Paynow Corporate Details

Company Name	Progressive Car Care Pte Ltd
UEN for Paynow	201006949C

Warm regards,

Dawn Wang

Manager



Yan (LKK Auto)

From: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>
Sent: Monday, October 28, 2024 11:33 AM
To: Yan (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: [RESEND]FW: [SEEK MANDATE] RE: NEW ASSIGNMENT (OUR REF: D24007699MFCT/CTPL/TPD 2) GBJ5658T

Dear Yan

Please proceed and offer as per below:

COR - \$16,132.00
LOR - \$1,400.00 to \$1,500.00
Total – **\$17,532.00 to \$17,632.00**

Thank you

Emily Tan
Motor Claims Dept.

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

Website <http://www.msfirstcapital.com.sg>

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From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Friday, October 25, 2024 5:46 PM
To: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [RESEND]FW: [SEEK MANDATE] RE: NEW ASSIGNMENT (OUR REF: D24007699MFCT/CTPL/TPD 2) GBJ5658T

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Your ref: **D24007699MFCT/CTPL/TPD2**
Our ref : **CD/FCI24090032/Uua3**

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA 3993P(MS FCIL) AND GBJ 5658T(TP) ON 29/08/2024

We refer to the above matter.

SHA 3993P(OI) -> GBJ 5658T(TP) -> SND 6200D

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"PROGRESSIVE CAR CARE PTE LTD"** at **\$17,632.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 30,075.72	\$ 16,132.00 (\$14,800.00+9%GST)
2. Loss of Rental (21days x \$100.00)	\$ 2,100.00	\$ 1,500.00 (15days X \$100.00)
Total	\$ 32,175.72	<u>\$ 17,632.00</u>

Surveyor recommended 12 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/10/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yan (LKK Auto)

Sent: Friday, October 25, 2024 5:43 PM

To: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [SEEK MANDATE] RE: NEW ASSIGNMENT (OUR REF: D24007699MFCT/CTPL/TPD 2) GBJ5658T

Your ref: **D24007699MFCT/CTPL/TPD2**

Our ref : **CD/FCI24090032/Uua3**

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA 3993P(MS FCIL) AND GBJ 5658T(TP) ON 29/08/2024

We refer to the above matter.

SHA 3993P(OI) -> GBJ 5658T(TP) -> SND 6200D

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"PROGRESSIVE CAR CARE PTE LTD"** at **\$4,913.05(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 30,075.72	\$ 16,132.00 (\$14,800.00+9%GST)
2. Loss of Rental (21days x \$100.00)	\$ 2,100.00	\$ 1,500.00 (15days X \$100.00)
Total	\$ 32,175.72	\$ 17,632.00

Surveyor recommended 12 days for repair.

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Kindly note that this inspection report dated 25/10/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

Sent: Friday, October 25, 2024 3:00 PM

To: Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: NEW ASSIGNMENT (OUR REF: D24007699MFCT/CTPL/TPD 2) GBJ5658T

Dear Yan

No worries !!

Thank you.

Emily Tan
Motor Claims Dept.

MS First Capital Insurance Ltd

16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

Website <http://www.msfirstcapital.com.sg>

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From: Yan (LKK Auto) <yan@lkkauto.com>

Sent: Friday, October 25, 2024 2:52 PM

To: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: NEW ASSIGNMENT (OUR REF: D24007699MFCT/CTPL/TPD 2) GBJ5658T

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Dear Emily,

Thank you for the email.

We are preparing report to seek mandate.

We will expedite the matter.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

Sent: Wednesday, October 23, 2024 3:41 PM

To: Yan (LKK Auto) <yan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: NEW ASSIGNMENT (OUR REF: D24007699MFCT/CTPL/TPD 2)

Dear Yan

Attached is TP LOD.

Once ready, you can send me for mandate.

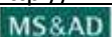
Thank you.

Emily Tan
Motor Claims Dept.

MS First Capital Insurance Ltd

16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

Website <http://www.msfirstcapital.com.sg>

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From: Claims <claims@procarcare.com.sg>

Sent: Tuesday, October 1, 2024 1:53 PM

To: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: Neo Jie Si <NeoJieSi@msfirstcapital.com.sg>; Betty Wong <BettyWong@msfirstcapital.com.sg>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>; Claims <claims@procarcare.com.sg>

Subject: RE: NEW ASSIGNMENT (OUR REF: D24007699MFCT/CTPL/TPD 2)

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Dear Emily

Please refer to attached LOD for your early settlement.

Thank you

Regards,

Siew Chin

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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From: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

Sent: Wednesday, September 4, 2024 11:28 AM

To: Claims <claims@procarcare.com.sg>

Cc: Neo Jie Si <NeoJieSi@msfirstcapital.com.sg>; Betty Wong <BettyWong@msfirstcapital.com.sg>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Subject: RE: NEW ASSIGNMENT (OUR REF: D24007699MFCT/CTPL/TPD 2)

WITHOUT PREJUDICE

Dear Siew Chin

Liability is clear but quantum to be agreed.

Thank you

Emily Tan
Motor Claims Dept.

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

Website <http://www.msfirstcapital.com.sg>

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From: Claims <claims@procarcare.com.sg>

Sent: Tuesday, September 3, 2024 12:09 PM

To: Betty Wong <BettyWong@msfirstcapital.com.sg>; assignments@lkkauto.com

Cc: Neo Jie Si <NeoJieSi@msfirstcapital.com.sg>; Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>; Claims <claims@procarcare.com.sg>

Subject: RE: NEW ASSIGNMENT (OUR REF: D24007699MFCT/CTPL/TPD 2)

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Hi Betty,

Appreciate if you can advise on accident liability

Regards,

Siew Chin

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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From: Betty Wong <BettyWong@msfirstcapital.com.sg>

Sent: Tuesday, September 3, 2024 8:19 AM

To: assignments@lkkauto.com

Cc: Claims <claims@procarcare.com.sg>; Neo Jie Si <NeoJieSi@msfirstcapital.com.sg>; Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

Subject: NEW ASSIGNMENT (OUR REF: D24007699MFCT/CTPL/TPD 2)

Insured Vehicle No : SHA3993P

TP Vehicle No : GBJ5658T

Claim No : D24007699MFCT/CTPL/TPD 2

Workshop Name : PROGRESSIVE CAR CARE PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Direct Settlement

(SUBJECTED TO QUANTUM TO BE AGREED)

Created By : BETTYWON

Verified By : EMILYTAN

Approved By : NEOJIE

This is a computer generated mail. Do not reply to this mail.