

Veron Chen (LKKAUTO)

From: Mohamad Izhar KASSIM (SCDF) <Mohamad_Izhar_KASSIM@scdf.gov.sg>
Sent: Monday, 28 October 2024 3:43 PM
To: Veron Chen (LKKAUTO)
Cc: Mahirah ALIP (SCDF); Li Feng ANG (SCDF); SUR
Subject: RE: New Fire Report Application - FR2024090410506---XD 2119Z

Dear Mdm

The fire report is still being processed.

We shall provide you a copy as soon as it is ready.

Thank you for your understanding.

Incident No	/20240821/0038
Transaction	FR2024090410506

Best regards and stay safe,



WO2 Mohamad Izhar

Senior Fire Evidence Specialist
Operations Department | Fire Investigation Unit
Singapore Civil Defence Force
HP: (65) 8753 5674

Singapore Civil Defence Force

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, October 23, 2024 4:14 PM
To: Mohamad Izhar KASSIM (SCDF) <Mohamad_Izhar_KASSIM@scdf.gov.sg>
Cc: Mahirah ALIP (SCDF) <Mahirah_ALIP@scdf.gov.sg>; Li Feng ANG (SCDF) <ANG_Li_Feng@scdf.gov.sg>; SUR <sur@lkkauto.com>
Subject: RE: New Fire Report Application - FR2024090410506---XD 2119Z

Dear Izhar,

Any update for fire report?

Best Regards,
Veron Chen | Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mohamad Izhar KASSIM (SCDF) <Mohamad_Izhar_KASSIM@scdf.gov.sg>
Sent: Friday, 27 September 2024 8:52 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Mahirah ALIP (SCDF) <Mahirah_ALIP@scdf.gov.sg>; Li Feng ANG (SCDF) <ANG_Li_Feng@scdf.gov.sg>; SUR <sur@lkkauto.com>
Subject: RE: New Fire Report Application - FR2024090410506---XD 2119Z

Dear Mdm

I apologize for my delayed reply.

The fire report is still under processing.

Thank you for your understanding.

Incident No	/20240821/0038
Transaction	FR2024090410506

Best regards and stay safe,



WO2 Mohamad Izhar
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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Tuesday, September 24, 2024 4:34 PM
To: Mohamad Izhar KASSIM (SCDF) <Mohamad_Izhar_KASSIM@scdf.gov.sg>; SUR <sur@lkkauto.com>

Cc: Mahirah ALIP (SCDF) <Mahirah_ALIP@scdf.gov.sg>; Li Feng ANG (SCDF) <ANG_Li_Feng@scdf.gov.sg>
Subject: RE: New Fire Report Application - FR2024090410506---XD 2119Z

Dear Izhar,

Any update for fire report?

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mohamad Izhar KASSIM (SCDF) <Mohamad_Izhar_KASSIM@scdf.gov.sg>

Sent: Friday, 13 September 2024 2:53 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Mahirah ALIP (SCDF) <Mahirah_ALIP@scdf.gov.sg>; Li Feng ANG (SCDF) <ANG_Li_Feng@scdf.gov.sg>

Subject: RE: New Fire Report Application - FR2024090410506---XD 2119Z

Dear Sir / Mdm

Thank you for the verification.

We refer to your application for a copy of the fire report with the following details.

2 Transaction Number : FR2024090410506

3 Incident Number : /20240821/0038

4 Incident Location : 20 Kranji Crescent, Singapore 728657, XD2119Z

5 We acknowledge your application and will process the requested report.

6 Please note that the average minimum waiting time for the application is 8 weeks from the date of application. However, each application period is subjective and varies from case to case. We will provide you the report as soon as it is ready.

7 Thank you.

Incident No	/20240821/0038
Transaction	FR2024090410506

Best regards and stay safe,



WO2 Mohamad Izhar

Senior Fire Evidence Specialist
Operations Department | Fire Investigation Unit
Singapore Civil Defence Force
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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Thursday, September 12, 2024 4:27 PM

To: Mohamad Izhar KASSIM (SCDF) <Mohamad_Izhar_KASSIM@scdf.gov.sg>; SUR <sur@lkkauto.com>

Cc: Mahirah ALIP (SCDF) <Mahirah_ALIP@scdf.gov.sg>; Li Feng ANG (SCDF) <ANG_Li_Feng@scdf.gov.sg>

Subject: RE: New Fire Report Application - FR2024090410506---XD 2119Z

Dear Izhar,

a. Designation of the applicant	Veron Chen/Admin Assistant
b. Relationship to the case	Insurance company, LONPAC INSURANCE BHD
c. Representing party	Representing LONPAC INSURANCE BHD/OIC Ms Charmaine Kong
d. Reason(s) for purchase	Insurance request for own damage

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mohamad Izhar KASSIM (SCDF) <Mohamad_Izhar_KASSIM@scdf.gov.sg>

Sent: Thursday, 12 September 2024 4:07 PM

To: SUR <sur@lkkauto.com>

Cc: Mahirah ALIP (SCDF) <Mahirah_ALIP@scdf.gov.sg>; Li Feng ANG (SCDF) <ANG_Li_Feng@scdf.gov.sg>

Subject: RE: New Fire Report Application - FR2024090410506

Dear Sir/ Mdm,

This is a verification check for Fire Report Application - Request no. FR2024090410506.

Before we process your request, we seek your assistance to kindly provide the necessary details:

Name/ Designation of the applicant	
Relationship to the case	(e.g. insurance company, affected party (owner / tenant / neighbour), private company, law firm, loss adjustor)—Kindly elaborate clearly on your relationship
Representing party	(e.g. acting on behalf of owner / tenant / organization, self-representing). Pls include the name of the person / company you are representing.
Reason(s) for purchase	

Please note that the Fire Report and investigation findings are only released to related parties (i.e. owner/occupants/insurance companies/etc) of the affected unit/entity through the online application.

We hope to receive a response from you soon.

Best regards and stay safe,



WO2 Mohamad Izhar

Senior Fire Evidence Specialist
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Transaction Number: FR2024090410506

INCIDENT DETAILS	
Date and Time	21/08/2024 01:00
Location of Fire	20 Kranji Crescent, Singapore 728657
Fire Involved	XD2119Z
REQUESTOR DETAILS	

INCIDENT DETAILS							
Requestor Type	Insurance Companies						
Requestor ID Type	Singapore Pink	Requestor ID	S*****14C				
Name of Applicant	Veron Chen						
Company Name	LKK AUTO CONSULTANTS PTE LTD						
Company UEN							
Company Reference Number	CS/LPC24090028/Jvh3e2						
CONTACT DETAILS							
Mode of Collection	Email						
Main Contact No.	62563561	Office No.	62563561				
Handphone No.		Fax No.	62564315				
Email Address	sur@lkkauto.com						
Address	Block No.	51	Floor No.	02	Unit No.	25	
	Street Name	Ubi Ave 1					
	Building Name	Paya Ubi Industrial Park			Postal Code	408933	
PAYMENT DETAILS							
Payment Mode	Credit Card						
EP Reference No.	20240904144321164						
PSi Reference No.							
Total Fees	SGD170.00						