

Our Ref: TP 0824-8217

09.11.2024

**INDIA INTERNATIONAL INSURANCE PTE LTD**

64 Cecil Street #04/#05

IOB Building

Singapore 049711

**Attn: Motor Claims Department**

Dear Sir,

**ACCIDENT INVOLVING VEHICLE: SLX6342E & PC6327M ON 29.08.2024**

We are the authorized repair workshop for the owner of motor vehicle no: **SLX6342E** which was involved in the above captioned accident with your insured vehicle: **PC6327M**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Cost of Repair (incl gst)	\$	672.40
02)	GIA search fee	\$	2.18
03)	Reimbursement - Loss of Use (1days x \$100/day)	\$	100.00
		\$	<u>774.58</u>

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you  
Yours faithfully



Annie  
For Progressive Car Care Pte Ltd  
Email : [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)



**PROGRESSIVE**  
CAR CARE PTE LTD

Progressive Car Care Pte Ltd  
(Co. Reg. No. 201006949C)  
Blk 3022A Ubi Road 1 #01-45/ 46 S408716  
T: +65 6741 5336 | F: +65 6741 7208  
E: claims@procarcare.com.sg  
W: www.procarcare.com.sg

Date : 31/8/24

Our Ref : TP0824

I / We YEO ENG KENG Nric No S13351599

Residing at BLK 234 HOUGANG AVE 1 #08-248 (S30234) owner of

**SLX6342E**

Vehicle No \_\_\_\_\_ hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

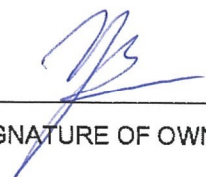
and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

29/8/24 Along / at Greenwich Drive will be full and

Final discharge of the claims inclusive of damages, loss of use etc.

  
SIGNATURE OF OWNER

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2024D0010333  
Claimant Ref: SLX6342E

We/I, PROGRESSIVE CAR CARE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 672.40 (repair cost), S\$ 60.00 (loss of use/rental), S\$ 2.18 (search fee), vehicle no. SLX6342E that was damaged pursuant to the accident which occurred on 29/08/2024 (date) at GREENWICH DR (location) involving vehicle no. PC6327M (insured vehicle). This is pursuant to the inspection conducted on 01/10/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner YEO ENG KWEE ("the third party claimant") of vehicle no. SLX6342E to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLX6342E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

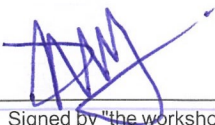
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 734.58 to PROGRESSIVE CAR CARE PTE LTD.

Dated this 13th day of Dec 2024

CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:

WITNESS:

Signature:



CKS

Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#02-25 Paya Ubi Ind. Park S(408933)

**PROGRESSIVE CAR CARE PTE LTD**  
Blk 3022A Ubi Road 1 # 01-45/46  
Singapore 408718  
Tel: 6741 5336 Fax: 6741 7208  
Email: claims@procarcare.com.sg

# Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

TEL: 6741 5336 FAX: 6741 7208

Email: claims@procarcare.com.sg

GST REG NO: 201006949C Company Reg No: 201006949C

## INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street

IOB Building #04-05

Singapore 049711

Tel: 63476100

Fax: 62244174 , 62257743

Attn: Motor Claim Department \ INDIA  
INTERNATIONAL

Your Ref No: TP 0824-8217

Claim Type: Third Party

Accident Date: 29 August 2024

TP Veh Reg No: PC6327M

Claim No: EST1511722

No: PS1508987

Date: 09 Nov 2024

Policy No: P11054548R00

Veh Reg No: SLX6342E

Make/Model: HONDA SHUTTLE 1.5G  
CVT

Chassis No: GK81200381

Engine No: L15B5460447

Reg. Date: 02 Apr 2018

## Final Repair Bill: SLX6342E

Description	Unit Price	Quantity	List Price SGD	Amount SGD
<b>List Price</b>				
1 SIDE MIRROR ASSY - RH	573.30	1 PC	573.30	
2 SIDE MIRROR OUTER COVER - RH	60.30	1 PC	60.30	
			633.60	
		Less 20%	-126.72	506.88
<b>Labour</b>				
3 TO REPLACE SIDE MIRROR	60.00	1 PC	60.00	
4 TO RESPRAY PAINT ON SIDE MIRROR COVER	50.00	1 PC	50.00	
				110.00

Total	616.88
Add GST @ 9%	55.52
Total Amount Payable SGD	672.40

**SINGAPORE DOLLAR SIX HUNDRED SEVENTY TWO AND CENTS FORTY ONLY**

PROGRESSIVE CAR CARE PTE LTD  
Blk 3022A Ubi Road 1 # 01-45/46  
Singapore 408716  
Tel: 6741 5336 Fax: 6741 7208  
Email: claims@procarcare.com.sg

AUTHORISED SIGNATURE




## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

PC6327M

Date of Accident

29/08/2024 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... India International Insurance ...

Period of Insurance ..... 05/08/2024 - 04/08/2025

Requested By ..... Lily Lim Buay Hiang (PROGRE...

Requested Date ..... 30/08/2024 11:02

## Payment details

Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

**PAID**  
30 AUG 2024  
BY: .....

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Sep 2024 17:49	<b>Clm Dtl Modified</b>	Claimant's Name: -> YEO ENG KWEE. Claimant's ID: -> SXXXX159G.	[A] HOW MEI KWAN
2	02 Sep 2024 17:49	<b>Clm Veh Model Changed</b>	(205534) HONDA SHUTTLE 1.5 G CVT (A).	[A] HOW MEI KWAN
3	02 Sep 2024 17:49	<b>Clm Created</b>	Reg No: SLX6342E. Acct Date: 2024/08/29. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Auto & General Insurance (Singapore) Pte. Limited. (H Q). Workshop: Progressive Car Care Pte Ltd (HQ)	[A] HOW MEI KWAN
4	02 Sep 2024 17:49	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	02 Sep 2024 17:49	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/09/11	[A] HOW MEI KWAN
6	02 Sep 2024 17:49	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	02 Sep 2024 17:50	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	02 Sep 2024 17:50	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	16 Sep 2024 11:09	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
10	16 Sep 2024 11:09	<b>Video Downloaded</b>	Downloaded Video - Other	[A] CHEW HSIAO TONG
11	16 Sep 2024 11:37	<b>Clm Dtl Modified</b>	Insured Name: -> EASY-FLY TRAVEL PTE. LTD. Insured ID: -> 2XXXXX127G.	[A] HOW MEI KWAN
12	16 Sep 2024 12:07	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS LIABILITY: 100%. ID ENCROACHED TP'S LANE. PLS SEE TP VIDEO SENT VIA EMAIL. THANKS.	[A] CHEW HSIAO TONG
13	17 Sep 2024 17:09	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/09/11. Mandate Remarks: Liability is clear in TP favour. Pls proceed with DS. Thank you.	[I] Loganathan S/O Agoram
14	17 Sep 2024 17:09	<b>Adj Mandate Set</b>	Approved:0.00:Liability is clear in TP favour. Pls proceed with DS. Thank you.	[I] Loganathan S/O Agoram
15	01 Oct 2024 08:44	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] MARCUS CHUA
16	01 Oct 2024 08:44	<b>Video Downloaded</b>	Downloaded Video - Other	[A] MARCUS CHUA
17	10 Oct 2024 17:13	<b>Video Downloaded</b>	Downloaded Video - Other	[I] Edmund Law
18	10 Oct 2024 17:13	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Edmund Law
19	08 Nov 2024 09:56	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2024/09/11	[A] CHEW HSIAO TONG
20	14 Nov 2024 16:19	<b>Adj Rpt Initiated</b>		[A] CHEW HSIAO TONG
21	14 Nov 2024 16:19	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] CHEW HSIAO TONG
22	14 Nov 2024 16:19	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2018/04/02.	[A] CHEW HSIAO TONG
23	14 Nov 2024 16:19	<b>Clm Details Notified</b>		[A] CHEW HSIAO TONG
24	14 Nov 2024 16:32	<b>Adj Mandate Request</b>	Cur.Reg:734.58:Liability: 100% *Quantum: \$734.58 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
25	14 Nov 2024 17:17	<b>Adj Mandate Set</b>	Approved:734.58.	[I] Loganathan S/O Agoram

Date From   Date To   Audit Type  

**ACTIVITY**

No record

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3229391	03 Sep 2024 09:00:19	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLX6342E	PC6327M	12.00
3236226	15 Sep 2024 19:22:53	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLX6342E	Loganathan S/O Agoram	xx.xx
3236227	15 Sep 2024 19:22:54	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLX6342E	Loganathan S/O Agoram	xx.xx
3268963	08 Nov 2024 09:56:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLX6342E	PC6327M	12.00