

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 5 September 2024 5:42 PM
To: Teo, Grace; Hwang, Shiang Yi; SUR
Subject: RE: LKK/KK \ CMTD2402719/SYH - SLJ1188R | PRE-REPAIR SURVEY // OUR REF: L24.0662.LK // SJR 7537J AND SLJ 1188R ON 20.08.24
Attachments: SJR7537J IA.pdf; SJR 7537J estimate.pdf; SJR7537J PARF_COE Rebate Enquiry.pdf

Dear Shiang Yi,

Enclosed herewith preliminary advice of SJR 7537J.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Monday, 2 September 2024 12:34 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/KK \ CMTD2402719/SYH - SLJ1188R | PRE-REPAIR SURVEY // OUR REF: L24.0662.LK // SJR 7537J AND SLJ 1188R ON 20.08.24

Dear Grace,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/
siewsc@lkkauto.com

Best Regards,
Rajes | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, September 2, 2024 11:49 AM

To: Kuru & Co <kurulegal@yahoo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: LKK/KK \ CMTD2402719/SYH - SLJ1188R | PRE-REPAIR SURVEY // OUR REF: L24.0662.LK // SJR 7537J AND SLJ 1188R ON 20.08.24

Without Prejudice

Dear Lynn,

We refer to your email reply and agreed to appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice and without any admission of liability basis.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to survey **SJR7537J** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

***For motor surveys, you can send your emails to motorsurvey@sompo.com.sg.**

***For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.**



Grace Teo

Claims Division

50 Raffles Place

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T: +65 6461 6555

E: grace.teo@sompo.com.sg

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From: Kuru & Co <kurulegal@yahoo.com.sg>

Sent: Monday, September 2, 2024 11:11 AM

To: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Re: PRI \ CMTD2402719/SYH - SLJ1188R | PRE-REPAIR SURVEY // OUR REF: L24.0662.LK // SJR 7537J AND SLJ 1188R ON 20.08.24

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Dear Grace,

**PRE-REPAIR SURVEY – APPOINTMENT OF SURVEYOR (SJE)
ACCIDENT INVOLVING SJR 7537J AND SLJ 1188R ON 20.08.2024
AT/ALONG BUKIT BATOK EAST AVE 2**

We refer to your email of 02.09.2024.

Our client is agreeable to the following surveyor(s) as the SJE: **LKK Auto Consultants,
Kenneth Kong**

Please arrange for your surveyor to survey our client's vehicle at the following address:

EM Solution Pte Ltd

160 Sin Ming Drive
#03-19 Sin Ming AutoCity
Singapore 575722

Contact: Serina Soon 64560226 /92236288

Please instruct your surveyor to conduct the pre-repair survey **immediately** and complete the pre-repair survey within 2 working days of his appointment.

Kindly let us have the pre-repair and/or post repair survey report upon completion of the survey(s).

As solicitors on record, our client shall look to you for payment of our legal costs plus disbursements should you reach a direct settlement with our client's repairer.

Regards,
Lynn Khoo
Kuru & Co

150 South Bridge Road
#05-03 Fook Hai Building
Singapore 058727
Tel: 6532 2009
Fax: 6532 2007

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On Monday, 2 September 2024 at 10:04:54 am SGT, Claims - Motor Survey <motorsurvey@sompo.com.sg> wrote:

Our Reference: CMTD2402719/SYH

Your Reference: L24.0662.LK - SJR7537J

Without Prejudice

Date: 02/09/2024

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S KURU & CO

Dear Lynn,

ACCIDENT INVOLVING SLJ1188R & SJR7537J ON 20.08.24

We refer to your Notice of Accident dated 30/08/2024.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Chow BoXiong
		You Jing Feng
		Gary Soon
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

***For motor surveys, you can send your emails to motorsurvey@sompo.com.sg.**

***For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg .**



Grace Teo

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From: Kuru & Co <kurulegal@yahoo.com.sg>

Sent: Friday, August 30, 2024 5:21 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; claimsreport <claimsreport@sompo.com.sg>

Subject: PRE-REPAIR SURVEY // OUR REF: L24.0662.LK // YR REF: SLJ 1188R // ACCIDENT INVOLVING SJR 7537J AND SLJ 1188R ON 20.08.20

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THIS EMAIL IS DATED FOR 02.09.204 (MONDAY) 0900HRS

Dear Sirs,

ACCIDENT INVOLVING SJR 7537J AND SLJ 1188R ON 20.08.2024

AT/ALONG BUKIT BATOK EAST AVE 2

NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

We act for TAY KIM WAH whose vehicle registration number **SJR 7537J** was damaged in the above accident.

A copy of our client's Singapore Accident Statement is attached.

Before our client proceeds with repairs, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed with repairs without further reference to you.

Regards,

Lynn

Kuru & Co
150 South Bridge Road
#05-03 Fook Hai Building
Singapore 058727
Tel: 6532 2009

Fax: 6532 2007

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