

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 26.09.2024

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SGN 8272Y / SLH 7938P ON 02.09.2024

We are the authorized repair workshop for the owner of motor vehicle no: **SGN 8272Y** , which was involved in the captioned accident with your insured vehicle no: **SLH 7938P** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 10,900.00
2) Loss of Rental	\$ 900.00
3) GIA Search Fee	\$ 2.18
	<u>\$ 11,802.18</u>

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving License |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For FASTECH AUTO PTE LTD




AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, Teo Wei Keong (Zhang Weiqiang) ("the third party claimant")
of BLK 47 Hindhede Walk #08-09 (S) 587977 (address),
owner of SGN 8272Y (vehicle no.) hereby authorize
Fastech Auto Pte Ltd
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SGN 8272Y that was
damaged pursuant to the accident which occurred on 02.09.2024 (date) along
Jurong Gateway Road toward Toh Guan Road (location)
involving vehicle no/s SLH 7938P ("the accident").


I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 02 day of Sept (month) 20 24 (year)



Signed by "the third party claimant"



Signed by "the workshop"



*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, FASTECH AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$11,700.00 (Global Sum) for vehicle no. SGN 8272Y at was damaged pursuant to the accident which occurred on 02/09/2024 (date) along JURONG GATEWAY ROAD TOWARDS TOH GUAN ROAD (location) involving vehicle no/s SLH 7938P.

This is pursuant to the inspection conducted on 02/09/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TEO WEI KEONG (ZHANG WEIQIANG) (the third party claimant") of vehicle no. SGN 8272Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGN 8272Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of Nov (month) 2024 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Tax Invoice : 24089

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn : Motor Claim Department

Date : 20.09.2024

Vehicle No : SGN 8272Y

Make/Model : MERCEDES BENZ B180

Chassis/Eng# :

Accident Date : 02.09.2024

Claim No :

Reference : 0924 -24089

Policy No :

Amount

To proceed on lump sum repair

S\$

10000.00

E. & O. E.

Total : S\$ 10000.00

GST @ 9% : S\$ 900.00

Amount Due : S\$ 10900.00


for FASTECH AUTO PTE LTD

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. **23422**

Name Teo Wei Keong (Zhang Weiqiang)			REG. No. SLH 7631Z		MAKE MODEL:						
ADDRESS Blk 47 Hindhede Walk #08-09 Singapore 587977			DIESEL		PETROL		E	1/4	1/2	3/4	F
			KM IN		DATE & TIME IN 10.09.24 @ 14:23pm						
			KM OUT		DATE & TIME OUT 02.09.24 @ 11:53am						
			KM DRIVEN		TIME USED						
NAMED DRIVER											
DRIVING LICENCE NO 87902856H			DATE OF EXPIRY			PLACE OF ISSUE					
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE					
ADD NAMED DRIVER											
DRIVING LICENCE NO			DATE OF EXPIRY			PLACE OF ISSUE					
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE					
IMPORTANT NOTES: This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonese. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.											
ADDITIONAL CONDITIONS: COMPREHENSIVE COVERED EXCESS: *Section I - Used in S'pore only : SGD 2000.00 *Section I - Used outside S'pore : SGD 4000.00 *Section II - Used in S'pore only : SGD 1500.00 *Section II - Used outside S'pore : SGD 3000.00 *W/Screen Excess In S'pore : SGD 100.00 *W/Screen Excess Outside S'pore : SGD 100.00 THIRD PARTY COVERED EXCESS: *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 1500.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used outside S'pore : SGD 3000.00 YOUNG AND INEXPERIENCE DRIVER Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience. COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER) *Section I - Used in S'pore only : SGD 6000.00 *Section I - Used outside S'pore : SGD 12,000.00 *Section II - Used in S'pore only : SGD 6000.00 *Section II - Used outside S'pore : SGD 12,000.00 *W/Screen Excess In S'pore : SGD 100.00 *W/Screen Excess Outside S'pore : SGD 100.00 THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER) *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 6000.00 *Hirer must bear all costs to the damage of the return vehicle *Section II - Used outside S'pore : SGD 12,000.00 Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.											
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)					SUB-TOTAL						
					TOTAL RENTAL		\$900.00				
					DELIVERY FEE						
					COLLECTION FEE						
X PER DAY \$ PER WEEK \$ PER MONTH \$											
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)											
X PER DAY \$ PER WEEK \$ PER MONTH \$											
PREPAYMENT					TOTAL CHARGE						
CHECK					DEPOSIT						
CASH											
RECEIPT NO.					NETT CHARGE						
AMOUNT DUE / REFUND											

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X

RENTER'S/DRIVER'S SIGNATURE

X

DYNAMIC CAR RENTAL

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: TEO WEI KEONG (ZHANG WEIQIANG)

Invoice : DCR-2024-09-04

Date : 10.09.2024

Agreement No : 23422

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SLH 7631Z</u> (0924-24089)	\$ 900.00
Rental Period from <u>02.09.2024</u> to <u>10.09.2024</u>	
E. & O. E.	Total \$ <u>900.00</u>

KE LI

for Dynamic Car Rental


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLH7938P

Date of Accident

02/09/2024 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **18/05/2024 - 17/05/2025**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **02/09/2024 11:28**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 6 September 2024 3:36 PM
To: FARAHYUSOFF@HOTMAIL.COM
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLH7938P(AIG) AND SGN8272Y AT/ALONG TOH GUAN RD ON 02/09/2024

HASHIMAH BTE HASHIM [By Email Only]
DRIVER: FARAH BINTE MAT YUSOFF

Dear Sir/Madam,

You Ref: SLH7938P
Our Ref: CD/AIG24090015/Upa3
ACCIDENT INVOLVING SLH7938P(AIG) AND SGN8272Y AT/ALONG TOH GUAN RD ON 02/09/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SGN8272Y against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Sep 2024 14:52	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	02 Sep 2024 14:52	Clm Veh Model Changed	(204100) MERCEDES-BENZ B180 1.6 STYLE (R16 LED) (A).	[A] HOW MEI KWAN
3	02 Sep 2024 14:52	Clm Created	Reg No: SGN8272Y. Acct Date: 2024/09/02. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Fastech Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	02 Sep 2024 14:52	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	02 Sep 2024 14:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/11	[A] HOW MEI KWAN
6	02 Sep 2024 14:52	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	02 Sep 2024 14:52	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	02 Sep 2024 14:52	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	02 Sep 2024 14:53	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	02 Sep 2024 14:53	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	03 Sep 2024 12:36	Clm Registration Modified	Acct Time:00:00:00->10:58:00.	[I] AIG OneClaim Integration User
12	03 Sep 2024 13:37	Clm Dtl Modified	Claimant's Name: - -> TEO WEI KEONG (ZHANG WEIQIANG). Claimant's ID: -> S7902856H.	[A] HOW MEI KWAN
13	03 Sep 2024 15:48	Clm Registration Modified	Acct Time:10:58:00->10:00:00. Pol No:7210021803-03->7210021803.	[I] Wan Zaki, Wan Fatimatul Najibah
14	19 Sep 2024 15:22	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/09/11	[A] CHEW HSIAO TONG
15	29 Oct 2024 15:14	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	29 Oct 2024 15:14	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
17	29 Oct 2024 15:14	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	29 Oct 2024 15:14	Clm Dtl Modified	JPJ Reg. Date: -> 2015/10/21.	[A] JOANNE LEE KHANG MIN
19	29 Oct 2024 15:14	Clm Details Notified		[A] JOANNE LEE KHANG MIN
20	30 Oct 2024 08:53	Adj Mandate Request	Cur.Req:11802.18:Liability: 100%(BOLA 27) *Quantum: \$11,802.18 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
21	04 Nov 2024 16:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/11. Mandate Remarks: OFFER LOR @ 8 D AYS	[I] Pang, Nicole-xs
22	04 Nov 2024 16:37	Adj Mandate Set	Approved:11702.18:OFFER LOR @ 8 DAYS	[I] Pang, Nicole-xs

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3229049	02 Sep 2024 15:00:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGN8272Y	SLH7938P	12.00
3239099	19 Sep 2024 15:22:45	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGN8272Y	SLH7938P	12.00