

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 6 September 2024 3:36 PM
To: FARAHYUSOFF@HOTMAIL.COM
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLH7938P(AIG) AND SGN8272Y AT/ALONG TOH GUAN RD ON 02/09/2024

HASHIMAH BTE HASHIM [By Email Only]
DRIVER: FARAH BINTE MAT YUSOFF

Dear Sir/Madam,

You Ref: SLH7938P
Our Ref: CD/AIG24090015/Upa3
ACCIDENT INVOLVING SLH7938P(AIG) AND SGN8272Y AT/ALONG TOH GUAN RD ON 02/09/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SGN8272Y against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
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