

# CARSMITH PTE LTD

Email: [claims@carsmith.biz](mailto:claims@carsmith.biz) / [info@carsmith.biz](mailto:info@carsmith.biz)

Date : 12 Sep 2024  
Your Ref: TO BE ADVISED  
Our Ref: A2409-001-SNG9810S

## INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil St  
#04, #05 IOB Building  
Singapore 049711

### Attn: Motor Claims Department

Dear Sir/Madam,

### CLAIMANT: SINGAPORE ELECTRIC VEHICLES PTE LTD

**PROPERTY DAMAGES CLAIMS AS A RESULT OF A ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES NO. SNG9810S AND SLN4888M ALONG BALESTIER ROAD ON 29.08.2024. TIME 09.40PM.**

1. We act for **SINGAPORE ELECTRIC VEHICLES PTE LTD**, the owner of vehicle No. **SNG9810S** involved in the abovementioned road accident, in his claim for damages of the consequential property losses and expenses incurred as a result of the said accident.
2. We are instructed that the accident was caused solely or contributed by your / your authorized driver's / your insured's authorized driver's negligent driving, use and/or management of motor vehicle No. **SLN4888M**.
3. Copies of the following supporting documents are enclosed herewith for your perusal: -

a.	Invoice Cost of Repair
b.	Invoice Rental Agreement / Loss of Use
c.	Invoice LTA Search

4. As a result of the accident, our client has been put to loss and expenses, particulars of which are as follows.

i.	Cost of Repair \$ 5,800.00 + GST \$ 522	S\$ 6,322.00
ii.	Pre-Inspection Days – 2 Days	S\$ 300.00
iii.	Rental Agreement / Loss of Use – 4 Days	S\$ 600.00
iv.	LTA Search	S\$ 27.25
v.	Total	S\$ 7,249.25

**In compliance with the protocol, we have engaged your panel of surveyor for the damages claim to the said amount. Do refer to attachment and we hope to have an amicable settlement reply soon.**

5. You may acknowledge receipt of this letter by email to: [claims@carsmith.biz](mailto:claims@carsmith.biz)

Yours faithfully  
**CARSMITH PTE LTD**

# LETTER OF AUTHORISATION

**TO: CARSMITH PRIVATE LIMITED**

RE: ACCIDENT INVOLVING VEHICLE NOS. SNG 9810S & SLN 4888M

ALONG Balestier Rd ON 29.08.2024.

I/We Singapore Electric Vehicles Pte Ltd

NRIC / Passport No.: 1998031339 the owner of vehicle no SNG 9810S

hereby authorise you to commence repair to the said vehicle forthwith. In consideration of you repairing my/our vehicle at my / our request: -

1. I/We hereby irrevocably authorise you to demand, claim, settle (in any manner you deem fit), receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc and to appoint any solicitor to act for me/us in respect of the claim and all or any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third-party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated directly to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.
2. If the third-party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim directly from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf.

3. If the own insurers' claim is not applicable and/or the third-party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.
4. I undertake to pay you the cost of repair of my vehicle and all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf, in the event the contents of my accident report is untrue or inaccurate or not believed by the court.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third-party/own insurer's claim.

I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third-party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third-party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third-party claim and in case the settlement monies is sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repair settled and related expenses, costs and disbursement incurred.

My/Our insurer is/are Etiga Insurance Pte Ltd

Policy No. M0034338 Expiry Date: \_\_\_\_\_

Date: \_\_\_\_\_ Excess: \_\_\_\_\_



*[Handwritten signature]*

Owner's Signature/Co's Stamp (if applicable)



*[Handwritten signature]*

Witness Signature/Name

Date: 02/09/2024

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MPC2024D0010226  
Claimant Ref: SNG9810S

We/I, CARSMITH PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 6,322.00 (repair cost), S\$ 240.00 (loss of use/rental), S\$ 27.25 (search fee), vehicle no. SNG9810S that was damaged pursuant to the accident which occurred on 29/08/2024 (date) at BALESTIER ROAD (location) involving vehicle no. SLN4888M (insured vehicle). This is pursuant to the inspection conducted on 02/09/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SINGAPORE ELECTRIC VEHICLES PTE LTD ("the third party claimant") of vehicle no. SNG9810S to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SNG9810S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 6,589.25 to CARSMITH PTE LTD.

Dated this 22 day of November 20 24

CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

Singapore Electric Vehicles Pte Ltd

NRIC:

199803133G

Address:

CARSMITH PRIVATE LIMITED

PREMIER

8 KAKI BUKIT AVE 4 #04-34/35

Singapore 415875

Nationality:

Occupation:

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

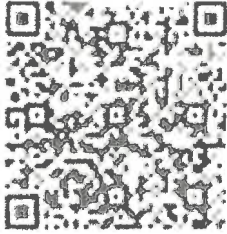
51 Ubi Avenue 1

#02-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

Signed without prejudice for  
any claim for personal injury

**CARSMITH PRIVATE LIMITED**

PREMIER

8 KAKI BUKIT AVE 4 #04-34/35

Singapore 415875

+65 90910000

info@carsmith.biz

GST Registration No. : 201910097E

## Tax Invoice

BILL TO  
INDIA INTERNATIONAL INSURANCE PTE LTD  
A2409-001-SNG9810S

INVOICE 5541  
DATE 12/09/2024  
TERMS Due on receipt  
DUE DATE 12/09/2024

DATE	ACTIVITY	DESCRIPTION	QTY	RATE	AMOUNT
	LUMP SUM FOR REPAIR		1	5,800.00	5,800.00

THANK YOU

SUBTOTAL 5,800.00

GST TOTAL 522.00

TOTAL 6,322.00

BALANCE DUE **S\$6,322.00**

## GST SUMMARY

RATE	GST	NET
GST @ 9%	522.00	5,800.00



Company Registration No. 201910097E

Bank Account Details: DBS Bank : 07-2009261-9

PayNow:201910097E

All payments are transacted in Singapore dollars only.

All payments are non-refundable or exchangeable.

Thanks for your patronage.

Page 1 of 1



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 02 Sep 2024 / 09:43:36  
Receipt Date/Time : 02 Sep 2024 / 09:43:36

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240902-000646  
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLN4888M As at 29 Aug 2024/21:40:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SLN4888M Enquiry Fee 20240902094125723300	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
20240902094146111		Direct Debit: eNETS Debit (Internet Banking)		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Sep 2024 13:11	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	02 Sep 2024 13:11	Clm Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	02 Sep 2024 13:11	Clm Created	Reg No: SNG9810S. Acct Date: 2024/08/29. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Carsmith Private Limited (HQ)	[A] HOW MEI KWAN
4	02 Sep 2024 13:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	02 Sep 2024 13:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/11	[A] HOW MEI KWAN
6	02 Sep 2024 13:11	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	02 Sep 2024 13:12	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	02 Sep 2024 13:12	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	06 Sep 2024 14:12	Clm Dtl Modified	Claimant's Name: - -> -SINGAPORE ELECTRIC VEHICLES PTE LTD. Claimant's ID: -> 199803133G.	[A] HOW MEI KWAN
10	06 Sep 2024 14:12	Clm Veh Model Changed	(204808) -> (207354) BYD E6 (ME-2) (A).	[A] HOW MEI KWAN
11	06 Sep 2024 14:12	Clm Dtl Modified	Claimant's Name: -SINGAPORE ELECTRIC VEHICLES PTE LTD -> SINGAPORE ELECTRIC VEHICLES PTE LTD.	[A] HOW MEI KWAN
12	06 Sep 2024 14:13	Clm Dtl Modified	Insured Name: -> TAN MENG HUI (CHEN MINGHUI). Insured ID: -> S8209926C.	[A] HOW MEI KWAN
13	06 Sep 2024 15:41	Adj Mandate Request	Cur Req:0.00:PODS LIABILITY: 100% BOLA 9a. ID WAS MAKING RIGHT TURN AND COLLIDED WITH 3RD PARTY WHO WAS DRIVING STRAIGHT.	[A] CHEW HSIAO TONG
14	06 Sep 2024 17:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/11	[I] Edmund Law
15	06 Sep 2024 17:59	Adj Mandate Set	Approved:0.00.	[I] Edmund Law
16	06 Sep 2024 18:03	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/09/11. Mandate Remarks: Liability is clear please proceed with DS	[I] Edmund Law
17	06 Sep 2024 18:03	Adj Mandate Set	Approved:0.00:Liability is clear please proceed with DS	[I] Edmund Law
18	09 Sep 2024 13:23	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/09/11	[A] CHEW HSIAO TONG
19	29 Oct 2024 15:29	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
20	29 Oct 2024 15:29	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
21	29 Oct 2024 15:29	Clm Dtl Modified	JPJ Reg. Date: -> 2022/09/20.	[A] JOANNE LEE KHANG MIN
22	29 Oct 2024 15:29	Clm Details Notified		[A] JOANNE LEE KHANG MIN
23	30 Oct 2024 08:49	Adj Mandate Request	Cur Req:6699.25:Liability: 100% *Quantum: \$6,699.25 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
24	04 Nov 2024 19:25	Adj Mandate Set	Approved:6699.25.	[I] Zuhaidah Bte Samsuri

Date From

Date To

Audit Type

None

Go

ACTIVITY				
No record				

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3229411	03 Sep 2024 09:21:08	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SNG9810S	SLN4888M	12.00
3232652	09 Sep 2024 13:23:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNG9810S	SLN4888M	12.00