

To: **India International Insurance Pte Ltd**
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Attn: **Motor Claims Department**

Date: 6th September 2024

Dear Sir/Madam,

Claimant: **Ong Lay Peng**

"WITHOUT PREJUDICE"

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 29/08/2024 at along Choa Chu Kang Road involving our client's vehicle registration number SNB 9982 E and vehicle registration number SMG 9152 U driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$2,000.00
2) Loss of Rental (SGD\$120.00 x 4Days)	\$480.00
3) Insurance Search Fee	\$2.18

Total : **\$2,482.18**

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement
- Rental Agreement & Invoice
- Insurance Search Fee Receipt

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road, Eunos Spring
#08-1339 Singapore 470130

Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com



ZOOM AUTOWERKS PTE LTD

UEN No.: 201725603G

✉ zoomautowerks@gmail.com

LETTER OF AUTHORIZATION

Accident on 29/08/24 @ 08:32 along Choa Chu Kang Road
Involving vehicles SNB9982E and SM69152U

In consideration of **Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130**, repairing my/our motor vehicle no SNB9982E at my request, I/We, Ong Lay Peng ("the claimant") of _____ (address) bearing NRIC No _____ the owner of motor vehicle no SNB9982E, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Zoom Autowerks Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Zoom Autowerks Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Zoom Autowerks Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Zoom Autowerks Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Zoom Autowerks Pte Ltd** shall amount to a good discharge of **Zoom Autowerks Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 29 day of 08 (month) 20 24 (year)

Signed by "the claimant"

Name: Ong Lay Peng

NRIC No: SXXXX015F



Signed by Zoom Autowerks Pte Ltd

Name: Lin Cai

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MPC2024D0010118
Claimant Ref: SNB9982E

We/I, ZOOM AUTOWERKS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,000.00 (repair cost), S\$ 400.00 (loss of use/rental), S\$ 2.18 (search fee), vehicle no. SNB9982E that was damaged pursuant to the accident which occurred on 29/08/2024 (date) at CHOA CHU KANG ROAD (location) involving vehicle no. SMG9152U (insured vehicle). This is pursuant to the inspection conducted on 30/09/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ONG LAY PENG ("the third party claimant") of vehicle no. SNB9982E to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SNB9982E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,402.18 to ZOOM AUTOWERKS PTE LTD.

Dated this 10 day of November 20 24

CLAIMANT:

Signature:



Signed by "the workshop" (with chop)
Cai Qianwen, Elin

Name:

NRIC:

Address:

S8901499I
130 Bedok Reservoir Road,
Eunos Spring
#08-1339 Singapore 470130

Nationality:

Occupation:

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

NRIC:

Address:

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#02-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

INVOICE

To: **AIG Asia Pacific Insurance Pte. Ltd.**
78 Shenton Way
#07-16
Singapore 079120

Invoice No. : ZI0001616
Date : 10/11/2024
VRN : SNB 9982 E
Make & Model : Hy. Avante
DOA : 29/8/2024
Terms : COD

	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions			2,000.00

TOTAL : **\$2,000.00**

All crossed cheques must be made to "**ZOOM AUTOWERKS PTE LTD** "

Bank Name: Oversea-Chinese Banking Corporation Ltd

Account Number: 623326998001

Paynow UEN: 201725603G



(by Zoom Autowerks Pte Ltd)

**AUTOJET LEASING PTE LTD**

email: autojetleasing@gmail.com | Contact: 9450 7920

Co. Reg No.: 202409574R

INVOICETo: **Zoom Autowerks Pte Ltd**

Invoice No. : AI0000016
Date : 31/8/2024
VRN : SLM 4341 D
Make & Model : Nissan Qashqai
Ref : SNB 9982 E
Terms : COD

	Description	Qty	U/P	Amt
1	Rental from 29/08/2024 to 02/09/2024	4	120	480.00

TOTAL : **\$480.00**

All crossed cheques must be made to "AUTOJET LEASING PTE LTD "

Bank Name: Oversea-Chinese Banking Corporation Ltd

Account Number: 596623595001



(by Autojet Leasing Pte Ltd)

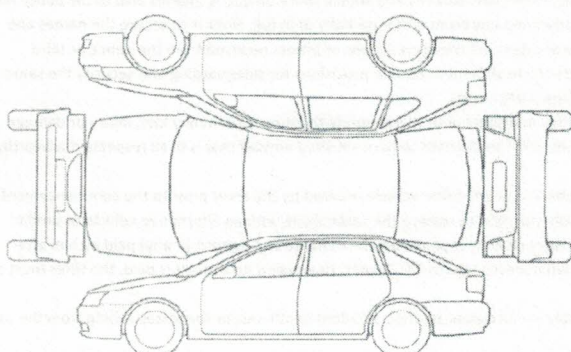



Autojet Leasing Pte Ltd

Registration No.: 202409574R

E-mail: autojetleasing@gmail.com

RENTAL AGREEMENT

HIRER'S PARTICULAR		VEHICLE DETAIL																					
Name: <u>Ong Lay Beng</u>		Vehicle No.: <u>SLM 4341D</u>																					
NRIC/Passport No.:		Vehicle Make/Model: <u>Nissan Qashqai</u>																					
Address:		Date/Time Out: <u>29/08/2024</u>																					
		Date/Time In: <u>02/09/2024</u>																					
Tel: <u>96999577</u>		<table border="1"><tr><td>E</td><td>¼</td><td>½</td><td>¾</td><td>F</td></tr><tr><td colspan="5">OUT</td></tr></table>	E	¼	½	¾	F	OUT					<table border="1"><tr><td>E</td><td>¼</td><td>½</td><td>¾</td><td>F</td></tr><tr><td colspan="5">IN</td></tr></table>	E	¼	½	¾	F	IN				
E	¼	½	¾	F																			
OUT																							
E	¼	½	¾	F																			
IN																							
Driving License No./Exp.:		Mileage:	Mileage:																				
ADDITIONAL DRIVER'S PARTICULAR		RENTAL CHARGES																					
Name:		Hours @ per hour																					
NRIC/Passport No.:		<u>4</u> Days @ <u>\$120</u> per day	<u>\$480</u>																				
Address:		Weeks @ per week																					
		Months @ per month																					
Tel:		Other Charges																					
Driving License No./Exp.:		Petrol Top-Up																					
(A) - Accident (D) - Dent (S) - Scratch		Sub-total																					
		TOTAL CHARGES	<u>\$480</u>																				
PHYSICAL DAMAGE EXCESS		PRE-PAYMENT																					
Singapore - Own Damage	\$S\$3,000.00	Downpayment and Deposit																					
Singapore - 3rd Party	\$S\$3,000.00	Amount Refunded Due																					
Malaysia*	\$S\$8,000.00	I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving.																					
For Drivers aged < 22 or > 65 and/or less than 2 years driving experience regardless of age	\$S\$3,000.00 (Additional)																						
ACKNOWLEDGEMENT		Hirer's Signature / Date																					
IMPORT NOTE: 1. ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENCE FOR MORE THAN 2 YEARS, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE 2. Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Autojet Leasing Pte Ltd 3. Use of vehicle for illegal purposes (e.g. in connection with theft, drug pedalling or trafficking, smuggling) is strictly prohibited. 4. In case of accident, the hirer shall report to Autojet Leasing Pte Ltd immediately.																							
		Owner's Signature / Date																					

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMG9152U

Date of Accident

29/08/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **India International Insurance ...**
Period of Insurance **04/01/2024 - 03/01/2025**
Requested By **Elin Cai (Zoom Autowerks Pte ...**
Requested Date **30/08/2024 08:58**

Payment details

Request Amount: **S\$2**
GST Amount: **S\$0.18**
Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Sep 2024 17:16	Clm Dtl Modified	Claimant's Name: -> ONG LAY PENG. Claimant's ID: -> SXXXX015F.	[A] HOW MEI KWAN
2	01 Sep 2024 17:16	Clm Veh Model Changed	(207260) HYUNDAI CN7 AVANTE 1.6 DOHC CVT S (A).	[A] HOW MEI KWAN
3	01 Sep 2024 17:16	Clm Created	Reg No: SNB9982E. Acct Date: 2024/08/29. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Great Eastern General Insurance Limited (HQ). Workshop: Zoom Autowerks Pte Ltd (HQ)	[A] HOW MEI KWAN
4	01 Sep 2024 17:16	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Sep 2024 17:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/10	[A] HOW MEI KWAN
6	01 Sep 2024 17:16	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Sep 2024 17:16	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	01 Sep 2024 17:16	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	02 Sep 2024 11:09	Clm Dtl Modified	Insured Name: -> TAN LEE MUI. Insured ID: -> S7042107J.	[A] HOW MEI KWAN
10	03 Sep 2024 08:17	Adj Mandate Request	Cur.Reg:0.00:PODS LIABILITY: 100% BOLA 28 SDW7717B-> SMG9152U(OI) -> SNB9982E (TP)	[A] CHEW HSIAO TONG
11	03 Sep 2024 11:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/10	[I] Sherini Pillai
12	03 Sep 2024 11:50	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
13	04 Sep 2024 16:34	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/09/10	[A] CHEW HSIAO TONG
14	07 Oct 2024 15:54	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	07 Oct 2024 15:54	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	07 Oct 2024 15:54	Clm Dtl Modified	JPJ Reg. Date: -> 2021/09/25.	[A] JOANNE LEE KHANG MIN
17	07 Oct 2024 15:54	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	08 Oct 2024 17:15	Adj Mandate Request	Cur.Reg:2402.18:Liability: 100% *Quantum: \$2,402.18 (all-in). Pls refer to adjuster report f or details. *For your approval please.	[A] CHEW HSIAO TONG
19	08 Oct 2024 22:31	Adj Mandate Set	Approved:2402.18.	[I] Sherini Pillai

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3228610	02 Sep 2024 09:12:13	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SNB9982E	SMG9152U	12.00
3230691	04 Sep 2024 16:34:03	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNB9982E	SMG9152U	12.00