

## Huey Yon (LKKAuto)

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**From:** Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>  
**Sent:** Thursday, 26 September 2024 3:06 PM  
**To:** Huey Yon (LKKAuto); Ong Hua Yen (Strides Automotive Services Pte Ltd)  
**Cc:** Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH); SUR  
**Subject:** RE: PRELIMINARY ADVICE FOR APPROVAL- PRI for SLP672J – Our Insured: SHC4077S on 28/08/2024 Our Ref: D24007635MFSH/Strides/SP/TPD-1

Dear Huey Yon,

Please proceed with DS with lumpsum starting \$14K up to max \$14.4K (as per prelim report) if necessary.

Thank you.

Best regards,

**Jaime Tay**  
Motor Claims

### MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

DID: 6359 1806 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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**From:** Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

**Sent:** Thursday, September 26, 2024 1:09 PM

**To:** Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@stridespremier.com.sg>

**Cc:** Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>; SUR <sur@lkkauto.com>

**Subject:** RE: PRELIMINARY ADVICE FOR APPROVAL- PRI for SLP672J – Our Insured: SHC4077S on 28/08/2024 Our Ref: D24007635MFSH/Strides/SP/TPD-1

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Dear Jamie,

Any updates ?

Best Regards,

Huey Yon | Case Handler

LKK Auto Consultants

phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Huey Yon (LKKAuto) <hueyyon@lkkauto.com>  
**Sent:** Friday, 20 September 2024 1:33 PM  
**To:** Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@stridespremier.com.sg>  
**Cc:** Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: PRELIMINARY ADVICE FOR APPROVAL- PRI for SLP672J – Our Insured: SHC4077S on 28/08/2024 Our Ref: D24007635MFSH/Strides/SP/TPD-1

Dear Jamie,

Any updates ?

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Sent:** Wednesday, 18 September 2024 9:29 AM  
**To:** Jaime Tay Su Peng <[JaimeTay@msfirstcapital.com.sg](mailto:JaimeTay@msfirstcapital.com.sg)>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@stridespremier.com.sg](mailto:HuaYen.Ong@stridespremier.com.sg)>  
**Cc:** Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: PRELIMINARY ADVICE FOR APPROVAL- PRI for SLP672J – Our Insured: SHC4077S on 28/08/2024 Our Ref: D24007635MFSH/Strides/SP/TPD-1

Dear Jamie,

Please find the attached of SLP 672J photos and mark estimate.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaime Tay Su Peng <[JaimeTay@msfirstcapital.com.sg](mailto:JaimeTay@msfirstcapital.com.sg)>  
**Sent:** Tuesday, 17 September 2024 10:44 AM  
**To:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@stridespremier.com.sg](mailto:HuaYen.Ong@stridespremier.com.sg)>  
**Cc:** Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: PRELIMINARY ADVICE FOR APPROVAL- PRI for SLP672J – Our Insured: SHC4077S on 28/08/2024 Our Ref: D24007635MFSH/Strides/SP/TPD-1

Dear Huey Yon,

Please let us have your marked estimates and photos from 1<sup>st</sup> survey.

Thank you.

Best regards,  
**Jaime Tay**

## Motor Claims

### MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

DID: 6359 1806 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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**From:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Sent:** Tuesday, September 17, 2024 10:05 AM

**To:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@stridespremier.com.sg](mailto:HuaYen.Ong@stridespremier.com.sg)>

**Cc:** Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>; Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>; Rachel Wu

<[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>; Jaime Tay Su Peng <[JaimeTay@msfirstcapital.com.sg](mailto:JaimeTay@msfirstcapital.com.sg)>; SUR

<[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** PRELIMINARY ADVICE FOR APPROVAL- PRI for SLP672J – Our Insured: SHC4077S on 28/08/2024 Our Ref: D24007635MFSH/Strides/SP/TPD-1

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Dear Hua Yen,

Enclosed herewith preliminary advice of SLP 672J.

Please let us have your approval.

Best Regards,

Huey Yon | Case Handler

LKK Auto Consultants

phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Friday, 30 August 2024 9:41 AM

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>; Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>; Rachel Wu

<[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>; [jaimetay@msfirstcapital.com.sg](mailto:jaimetay@msfirstcapital.com.sg)

**Subject:** RE: PRI for SLP672J – Our Insured: SHC4077S on 28/08/2024 Our Ref: D24007635MFSH/Strides/SP/TPD-1

Dear Hua Yen,

Thank you for the assignment.

Please be informed that **Ms. Huey Yon** is the handler of this case who can be contacted at 6256 3561/  
[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Sent:** Friday, August 30, 2024 8:57 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>; Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>; Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>; [jaimetay@msfirstcapital.com.sg](mailto:jaimetay@msfirstcapital.com.sg)

**Subject:** FW: PRI for SLP672J – Our Insured: SHC4077S on 28/08/2024 Our Ref: D24007635MFSH/Strides/SP/TPD-1

Ref: TAX/08/24/2093

Dear Rajes,

Kindly survey on “ Without Prejudice ” basis.

TP: SLP672J

Insured: SHC4077S

Workshop: Lee Brothers Automotive Pte Ltd

Thank you.

Regards,

Hua Yen

Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

**From:** Lee Brothers <[sales@leebrothers.com.sg](mailto:sales@leebrothers.com.sg)>

**Sent:** Thursday, 29 August 2024 5:45 pm

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Cc:** Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>

**Subject:** Re: PRI for SLP672J – Our Insured: SHC4077S on 28/08/2024 Our Ref: D24007635MFSH/Strides/SP/TPD-1

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Dear Sir/Mdm,

We would like to appoint M/s LKK Marcus Chua Kang Seng to conduct PRI for our client's vehicle.

Thank you.

Warmest Regards,

**Xue Ting**

Lee Brothers Automotive Pte Ltd

1 Kaki Bukit Ave 6, Autobay, #02-47

Singapore 417883

Tel: 65095521

On Thu, Aug 29, 2024 at 5:42 PM MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)> wrote:

Ref: TAX/08/24/2093

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHC4077S as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 6 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [Huyen.Ong@strides.com.sg](mailto:Huyen.Ong@strides.com.sg)

---

**From:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>  
**Sent:** Thursday, 29 August 2024 3:32 pm  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Cc:** Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[HuaYen.Ong@stridespremier.com.sg](mailto:HuaYen.Ong@stridespremier.com.sg)>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>; Lee Brothers <[sales@leebrothers.com.sg](mailto:sales@leebrothers.com.sg)>; Jaime Tay Su Peng <[JaimeTay@msfirstcapital.com.sg](mailto:JaimeTay@msfirstcapital.com.sg)>  
**Subject:** PRI for SLP672J – Our Insured: SHC4077S on 28/08/2024 Our Ref: D24007635MFSH/Strides/SP/TPD-1

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Dear Hua Yen,

For PRI.

Thank you and Regards,  
Joanne Tan  
Motor Claims

MS First Capital Insurance Ltd  
16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581  
D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C  
Website <http://www.msfirstcapital.com.sg>

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**From:** Lee Brothers <[sales@leebrothers.com.sg](mailto:sales@leebrothers.com.sg)>  
**Sent:** Thursday, August 29, 2024 1:11 PM

**To:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Subject:** Accident involving SLP672J & SHC4077S on 28/08/2024 at Koon Seng Road X Tembeling Road

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Dear Sir/Mdm,

Our Ref: SLP672J

Your Ref: SHC4077S (First Cap)

Kindly arrange PRI and let us have the surveyor list to choose from.

Thank you.

Warmest Regards,

**Xue Ting**

Lee Brothers Automotive Pte Ltd

1 Kaki Bukit Ave 6, Autobay, #02-47

Singapore 417883

Tel: 65095521

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