

## Mei Kwan (LKKAUTO)

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**From:** Alfred Toh (CTPIS) <alfred.toh@sg.cntaiping.com>  
**Sent:** Friday, 30 August 2024 12:04 PM  
**To:** Admin A  
**Cc:** Claims Dept of CTI; Daphne Lee (LKK Auto); Hsiao Tong (LKKAUTO); Alfred Toh (CTPIS)  
**Subject:** CTI REF: SNM24D204866/C02/GY4910H/TOHHS - LKK REF: CD/CTI24080520/Xmp, SMN7187X | DOA: 28.08.2024 - TPP DIRECT SETTLEMENT  
**Attachments:** report of GY4910H.zip

[Internal]

Dear Sirs

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and further assistance.

p.s. password: **4910**

Best Regards

Alfred Toh  
Assistant Manager  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Friday, 30 August 2024 11:39 am  
**To:** Alfred Toh (CTPIS) <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>  
**Subject:** CTI REF: SNM24D204866/GY4910H/C02/TOHHS - LKK REF: CD/CTI24080520/Xmp, SMN7187X | DOA: 28.08.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Alfred,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Alfred Toh | DID: 6389 6183** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.**

Thank you.

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, August 30, 2024 11:14 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GY4910H (OI : CTI - TBA) AND SMN7187X (TP : LKK REF - CD/CTI24080520/Xmp) on 28.08.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Kang Car Repairers Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **GIA report.**
- **Accident scene photos.**

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Daphne.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)