

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Tuesday, 10 September 2024 10:46 AM  
**To:** Teo, Grace; Chan, Shu Hui Agnes; SUR  
**Subject:** RE: LKK/nr \ CMTD2402793/AGC | REQUEST PRE-REPAIR INSPECTION OF SGB47Y & SLR9028A AT/ALONG CAR PARK OF BLK 116 BUKIT BATOK WEST AVE 6 ON 24/08/2024 AT 15:30 (SGT) [OUR REF: 240824-TPC-JSSM07-SLR9028A]  
**Attachments:** SLR 9028A Ita.pdf; SLR 9028A mark est.pdf; SLR 9028A preli revised.pdf

Dear Grace,

Enclosed preliminary revised of vehicle SLR 9028A  
Date of survey: 3/9/2024  
Number of days (estimated) : 3 days

Best Regards,  
**Veron Chen** | Case Handler  
Own Damage & Third Party Property Damage  
**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 4 September 2024 10:50 AM  
**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: LKK/nr \ CMTD2402793/AGC | REQUEST PRE-REPAIR INSPECTION OF SGB47Y & SLR9028A AT/ALONG CAR PARK OF BLK 116 BUKIT BATOK WEST AVE 6 ON 24/08/2024 AT 15:30 (SGT) [OUR REF: 240824-TPC-JSSM07-SLR9028A]

Dear Grace,

Please be informed that we have inspected the vehicle SLR 9028A on 3/9/2024.

We are pending estimate from repairer.

Best Regards,  
**Veron Chen** | Case Handler  
Own Damage & Third Party Property Damage  
**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Thursday, August 29, 2024 12:12 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: LKK/nr \ CMTD2402793/AGC | REQUEST PRE-REPAIR INSPECTION OF SGB47Y & SLR9028A AT/ALONG CAR PARK OF BLK 116 BUKIT BATOK WEST AVE 6 ON 24/08/2024 AT 15:30 (SGT) [OUR REF: 240824-TPC-JSSM07-SLR9028A]

Dear Grace,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Thursday, August 29, 2024 10:52 AM

**To:** admin2@jssmautosolutions.com; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** motorclaims@jssmautosolutions.com; sean@jssmautosolutions.com; shien@jssmautosolutions.com

**Subject:** LKK/nr \ CMTD2402793/AGC | REQUEST PRE-REPAIR INSPECTION OF SGB47Y & SLR9028A AT/ALONG CAR PARK OF BLK 116 BUKIT BATOK WEST AVE 6 ON 24/08/2024 AT 15:30 (SGT) [OUR REF: 240824-TPC-JSSM07-SLR9028A]

Without Prejudice

Our Reference: CMTD2402793/AGC

Your Reference: SLR9028A

Dear Jonathan,

We acknowledged receipt of your claim notification and have appointed **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/  
[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)

The survey is conducted on a without Prejudice and without any admission of liability basis.

Hi **LKK AUTO**,

Please arrange the named surveyor to conduct the survey for **SLR9028A** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please submit with your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

\*NO SAS

\*For motor surveys, you can send your emails to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

\*For Letter of Demands/new email correspondences, please direct your emails to [claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg).



**Grace Teo**

Claims Division

50 Raffles Place

#03-03 Singapore Land Tower

Singapore 048623

D: +65 6329 5170

T: +65 6461 6555

E: [grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)

[sompo.com.sg](http://sompo.com.sg)

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**From:** [admin2@jssmautosolutions.com](mailto:admin2@jssmautosolutions.com) <[admin2@jssmautosolutions.com](mailto:admin2@jssmautosolutions.com)>

**Sent:** Tuesday, August 27, 2024 5:18 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** [motorclaims@jssmautosolutions.com](mailto:motorclaims@jssmautosolutions.com); [sean@jssmautosolutions.com](mailto:sean@jssmautosolutions.com); [shien@jssmautosolutions.com](mailto:shien@jssmautosolutions.com)

**Subject:** REQUEST PRE-REPAIR INSPECTION OF SGB47Y (SOMPO) & SLR9028A AT/ALONG CAR PARK OF BLOCK 116 BUKIT BATOK WEST AVENUE 6 ON 24/08/2024 AT 15:30 (SGT) [OUR REF: 240824-TPC-JSSM07-SLR9028A]

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Your Ref: **SGB47Y**

Our Ref: **240824-TPC-JSSM07-SLR9028A**

To whom it may concern,

We act for **IJ LIMO** the owner **SLR9028A (HONDA / FREED 1.5G HYBRID AUTO)** which was involved in the above captioned accident.

We are instructed by our client that the accident was caused by the negligence of the driver of motor vehicle no. **SGB47Y**.

Our search shows that you are insurers of the motor vehicle no. **SGB47Y**. We are putting effort in align with the insurers to direct settle save as to cost.

**Our client's vehicle not available yet.**

Please request your assessor to contact our **Mr. JONATHAN LIM of JSSM AUTOSOLUTIONS PTE LTD at mobile no. 9126 9987 within forty-eight (48) hours** from the receipt of this fax to arrange for the inspection.

Motor Claims Department  
**JSSM AUTOSOLUTIONS PTE LTD [HQ]**  
8 KAKI BUKIT AVENUE 4 #02-13  
PREMIER@KAKI BUKIT S(415875)  
Mobile: (65) 9027 9220  
Email: [admin2@jssmautosolutions.com](mailto:admin2@jssmautosolutions.com)

**WORKSHOP ADDRESS:**

No. 8 Kaki Bukit Ave 4  
Premier@Kaki Bukit #02-13  
Singapore 415875