

Veron Chen (LKKAuto)

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 4 September 2024 9:10 AM
To: Veron Chen (LKKAuto); Claims Dept of CTI; SUR
Cc: Admin A
Subject: RE: PRI - SLF8518Y CLAIMING AGAINST PC2115J (CHINA TAIPING), DOA: 28/08/2024 *** LKK REF: CS/CTI24080513/Kvh3 ; CTI Ref: SNM24D204853/C02

[Confidential]

Hi Veron

As spoken, we acknowledged.

Please keep us update.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, September 4, 2024 7:41 AM
To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: PRI - SLF8518Y CLAIMING AGAINST PC2115J (CHINA TAIPING), DOA: 28/08/2024 *** LKK REF: CS/CTI24080513/Kvh3

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Dear Jenny,

Kindly assist on the matter, the vehicle changed workshop and was not assign to us for survey at this workshop.

Best Regards,
Veron Chen | Case Handler
Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, September 3, 2024 5:37 PM

To: Foo Song Jun <songjun.foo@ow.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Joseph Low <joseph@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Ee Ying Yi (Michelle) <yingyi.ee@ow.sg>; Loong Ghien Yee <ghienyee.loong@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Jonathan Ng <jonathan.ng@ow.sg>; SUR <sur@lkkauto.com>

Subject: RE: PRI - SLF8518Y CLAIMING AGAINST PC2115J (CHINA TAIPING), DOA: 28/08/2024 *** LKK REF: CS/CTI24080513/Kvh3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Veron,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foo Song Jun <songjun.foo@ow.sg>

Sent: Tuesday, September 3, 2024 9:36 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Joseph Low <joseph@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Ee Ying Yi (Michelle) <yingyi.ee@ow.sg>; Loong Ghien Yee <ghienyee.loong@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Jonathan Ng <jonathan.ng@ow.sg>

Subject: RE: PRI - SLF8518Y CLAIMING AGAINST PC2115J (CHINA TAIPING), DOA: 28/08/2024.

Dear Mei kwan

Enclosed full GIA Report

Kindly advise who is the officer in charge

Thank you

Foo Song Jun (Mr.)

Motor Claims Officer

Office : (+65) 6481 1522

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 2 September 2024 5:19 pm

To: Foo Song Jun <songjun.foo@ow.sg>; Admin A <admin-a@lkkauto.com>

Cc: Joseph Low <joseph@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Ee Ying Yi (Michelle) <yingyi.ee@ow.sg>; Loong Ghien Yee <ghienyee.loong@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Jonathan Ng <jonathan.ng@ow.sg>

Subject: RE: PRI - SLF8518Y CLAIMING AGAINST PC2115J (CHINA TAIPING), DOA: 28/08/2024.

Dear Sir / Madam,

Thank you for your email.

Please email us full GIA report.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foo Song Jun <songjun.foo@ow.sg>

Sent: Monday, September 2, 2024 4:47 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Joseph Low <joseph@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Ee Ying Yi (Michelle) <yingyi.ee@ow.sg>; Loong Ghien Yee <ghienyee.loong@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Jonathan Ng <jonathan.ng@ow.sg>

Subject: PRI - SLF8518Y CLAIMING AGAINST PC2115J (CHINA TAIPING), DOA: 28/08/2024.

Dear Motor Claims Department

Enclosed scene video/photos and marked estimate for your perusal.

LKK Kenneth have conducted pre-repair inspection today.

Kindly advise who is the officer in charge?

Has your insured reported?

Would like to check on the liability for this case.

Thank you

Foo Song Jun (Mr.)

Motor Claims Officer

Office : (+65) 6481 1522

OPTIMA//ERKZ™ PTE. LTD.

Head Office: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Service Centre: 600 Sin Ming Avenue, CityCab Building, #03-00 Singapore 575733

Motor Insurance Claims Centre: BIK 10 Ang Mo Kio Industrial Park 2A, #01-05/06 Singapore 568047

Optima Carz Leasing: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Tel: (+65) 6255 1339

Tel: (+65) 6472 1313

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