

## Huey Yon (LKKAuto)

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**From:** Huey Yon (LKKAuto)  
**Sent:** Thursday, 19 December 2024 4:48 PM  
**To:** Muhd Ashik B Madi; SUR  
**Cc:** Melvin Ye; Rajah Kumar  
**Subject:** RE: TP / SMD8363A / 371650 / SEEK MANDATE : Survey Assignment on SMD8363A at Thiam Heng Huat Pte Ltd DOA : 24.08.2024 CN: 371650

Dear Ashik,

Noted with thanks.

**Cheers to a Wonderful Christmas and a Happy New Year 2025 !**

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Muhd Ashik B Madi <ashik\_madi@sg.msig-asia.com>  
**Sent:** Thursday, 19 December 2024 4:16 PM  
**To:** Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Melvin Ye <melvin\_ye@sg.msig-asia.com>; Rajah Kumar <rajah\_kumar@sg.msig-asia.com>  
**Subject:** RE: TP / SMD8363A / 371650 / SEEK MANDATE : Survey Assignment on SMD8363A at Thiam Heng Huat Pte Ltd DOA : 24.08.2024 CN: 371650

<Confidential>

Dear Sirs

Please proceed as per your advice.

Thank you.

**Ashik Madi**  
Executive, Claims Services (Motor)  
D: +65 60121341 | [ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)  
**Please note my direct line has changed.**



**MSIG Insurance (Singapore) Pte Ltd** 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

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<https://www.msig.com.sg/corporate-news/elimination-cheque-collection-1-october-20>

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**From:** Rajah Kumar <[rajah\\_kumar@sg.msig-asia.com](mailto:rajah_kumar@sg.msig-asia.com)>

**Sent:** Wednesday, 18 December 2024 2:53 pm

**To:** Muhd Ashik B Madi <[ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)>

**Cc:** Melvin Ye <[melvin\\_ye@sg.msig-asia.com](mailto:melvin_ye@sg.msig-asia.com)>

**Subject:** FW: TP / SMD8363A / 371650 / SEEK MANDATE : Survey Assignment on SMD8363A at Thiam Heng Huat Pte Ltd DOA : 24.08.2024 CN: 371650

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[09/12/2024 09:42] Rajah Kumar:

Reasonable cost of repair and number of days.

Regards

Rajah Kumar Joseph

Senior Executive, Claims Services

D: 6012 1310 | [rajah\\_kumar@sg.msig-asia.com](mailto:rajah_kumar@sg.msig-asia.com)

Please note my direct line has changed

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**From:** Rajah Kumar

**Sent:** Monday, 9 December 2024 9:30 am

**To:** Melvin Ye <[melvin\\_ye@sg.msig-asia.com](mailto:melvin_ye@sg.msig-asia.com)>

**Subject:** RE: TP / SMD8363A / 371650 / SEEK MANDATE : Survey Assignment on SMD8363A at Thiam Heng Huat Pte Ltd DOA : 24.08.2024 CN: 371650

Hi Mr Melvin, hope You are Good this morning . 😊

Reasonable cost of repair and number of days.

Regards

Rajah Kumar Joseph

Senior Executive, Claims Services  
D: 6012 1310 | [rajah\\_kumar@sg.msig-asia.com](mailto:rajah_kumar@sg.msig-asia.com)  
Please note my direct line has changed

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**From:** Melvin Ye <[melvin\\_ye@sg.msig-asia.com](mailto:melvin_ye@sg.msig-asia.com)>  
**Sent:** Saturday, 7 December 2024 11:21 am  
**To:** Rajah Kumar <[rajah\\_kumar@sg.msig-asia.com](mailto:rajah_kumar@sg.msig-asia.com)>  
**Subject:** RE: TP / SMD8363A / 371650 / SEEK MANDATE : Survey Assignment on SMD8363A at Thiam Heng Huat Pte Ltd DOA : 24.08.2024 CN: 371650

<Confidential>

Hi Mr Kumar,

Any update?

**Have a great week ahead!**

**Melvin Ye**  
Claims Services (Motor)  
D: +65 6012 1345 | [Melvin\\_ye@sg.msig-asia.com](mailto:Melvin_ye@sg.msig-asia.com)

**\* Starting from 1 Oct 2023, MSIG will not accept any cheque payment anymore to support MAS's initiative on elimination of cheques.**  
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**From:** Melvin Ye  
**Sent:** Thursday, November 21, 2024 5:21 PM  
**To:** Rajah Kumar <[rajah\\_kumar@sg.msig-asia.com](mailto:rajah_kumar@sg.msig-asia.com)>  
**Subject:** FW: TP / SMD8363A / 371650 / SEEK MANDATE : Survey Assignment on SMD8363A at Thiam Heng Huat Pte Ltd DOA : 24.08.2024 CN: 371650

Hi Mr Kumar,

OI hit onto/collided with TP vehicle. TP car is Toyota Noah / 2018

LKK : LS \$4,300.00 + GST – 5 days

All report uploaded in merimen for your review please.

**Have a great week ahead!**

**Melvin Ye**

Claims Services (Motor)

D: +65 6012 1345 | [Melvin\\_ye@sq.msia-asia.com](mailto:Melvin_ye@sq.msia-asia.com)

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**From:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Sent:** Tuesday, November 12, 2024 11:42 AM

**To:** Melvin Ye <[melvin\\_ye@sg.msia-asia.com](mailto:melvin_ye@sg.msia-asia.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** TP / SMD8363A / 371650 / SEEK MANDATE : Survey Assignment on SMD8363A at Thiam Heng Huat Pte Ltd  
DOA : 24.08.2024 CN: 371650

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**EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).**

Dear Melvin,

Enclosed herewith SMD 8363A report.

Please let us have your approval.

Photos uploaded in merimen.

Best Regards,

**Huey Yon** | case handler

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Friday, 30 August 2024 10:47 AM

**To:** Melvin Ye <[melvin\\_ye@sg.msig-asia.com](mailto:melvin_ye@sg.msig-asia.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Survey Assignment on SMD8363A at Thiam Heng Huat Pte Ltd DOA : 24.08.2024 CN: 371650

Dear Melvin,

Noted with thanks.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Melvin Ye <[melvin\\_ye@sg.msig-asia.com](mailto:melvin_ye@sg.msig-asia.com)>

**Sent:** Friday, August 30, 2024 8:47 AM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Survey Assignment on SMD8363A at Thiam Heng Huat Pte Ltd DOA : 24.08.2024 CN: 371650

**Importance:** High

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Dear LKK,

We refer to the above survey assignment.

Our policyholder will possibility contesting on third party vehicle damaged parts/area, please pay extra attention when assessing the damaged.

We had also shared our policyholder SAS report and video on merimen.

Thank you.

**Have a great week ahead!**

**Melvin Ye**

Claims Services (Motor)

D: +65 6012 1345 | [Melvin\\_ye@sg.msig-asia.com](mailto:Melvin_ye@sg.msig-asia.com)

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