

Daphne Lee (LKK Auto)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Wednesday, 2 October 2024 10:05 AM
To: Daphne Lee (LKK Auto)
Subject: RE: Accident Involving SNM1863K & GBH9452D (DOA: 27/08/2024) ***LKK Ref: CD/AIG24080479/Xma3
Attachments: OI Accident Scene Photo1 - GBH9452D.jpg; OI Accident Scene Photo2 - GBH9452D.jpg

Dear Daphne,

Please proceed to reject TP's claim based on scene photos.

Thank you

Norsiah MdNoor

Claims Adjuster, Auto Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1606
Norsiah.MdNoor@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Wednesday, September 18, 2024 11:44 AM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Subject: [EXTERNAL] FW: Accident Involving SNM1863K & GBH9452D (DOA: 27/08/2024) ***LKK Ref: CD/AIG24080479/Xma3

This message is from an external sender; be cautious with links and attachments.

Dear Norsiah,

Refer to the email as below

May we have your advise/ instruction as TP repairer checking for liability.

Thank you

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Daphne Lee (LKK Auto)
Sent: Wednesday, 11 September 2024 2:01 PM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Subject: Accident Involving SNM1863K & GBH9452D (DOA: 27/08/2024) ***LKK Ref: CD/AIG24080479/Xma3

Dear Norsiah,

Refer to the above matter

Attached OI accident scene photos as above and TP no video footage.

Based on OI accident scene photos, we are of the view that liability is in our insured driver's favour. The accident is more probable as our OI accident statement as TP was driving in the middle of the road and did not keep proper of her own lane hit onto OI's vehicle.

We are seeking for your approval to reject TP claim.

Please let us have your advise/ instruction.

Thank you

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.